



The Pakistan General  
Insurance Company Limited

# Annual Report 2015

68th  
SUSTAINABLE GROWTH



## Building Sustainable Performance

This has been a year of progress towards our strategic targets. We introduced new customer initiatives, enhanced our technical pricing capability; continued the transformation of our claims capability; and increased our operating efficiency. Our strong customer focus remains integral: we aspire to provide our customers with products that best suit their evolving needs and encourage them to expect a high quality of service throughout their relationship with us.

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## Insurers' Financial Strength (IFS) Rating

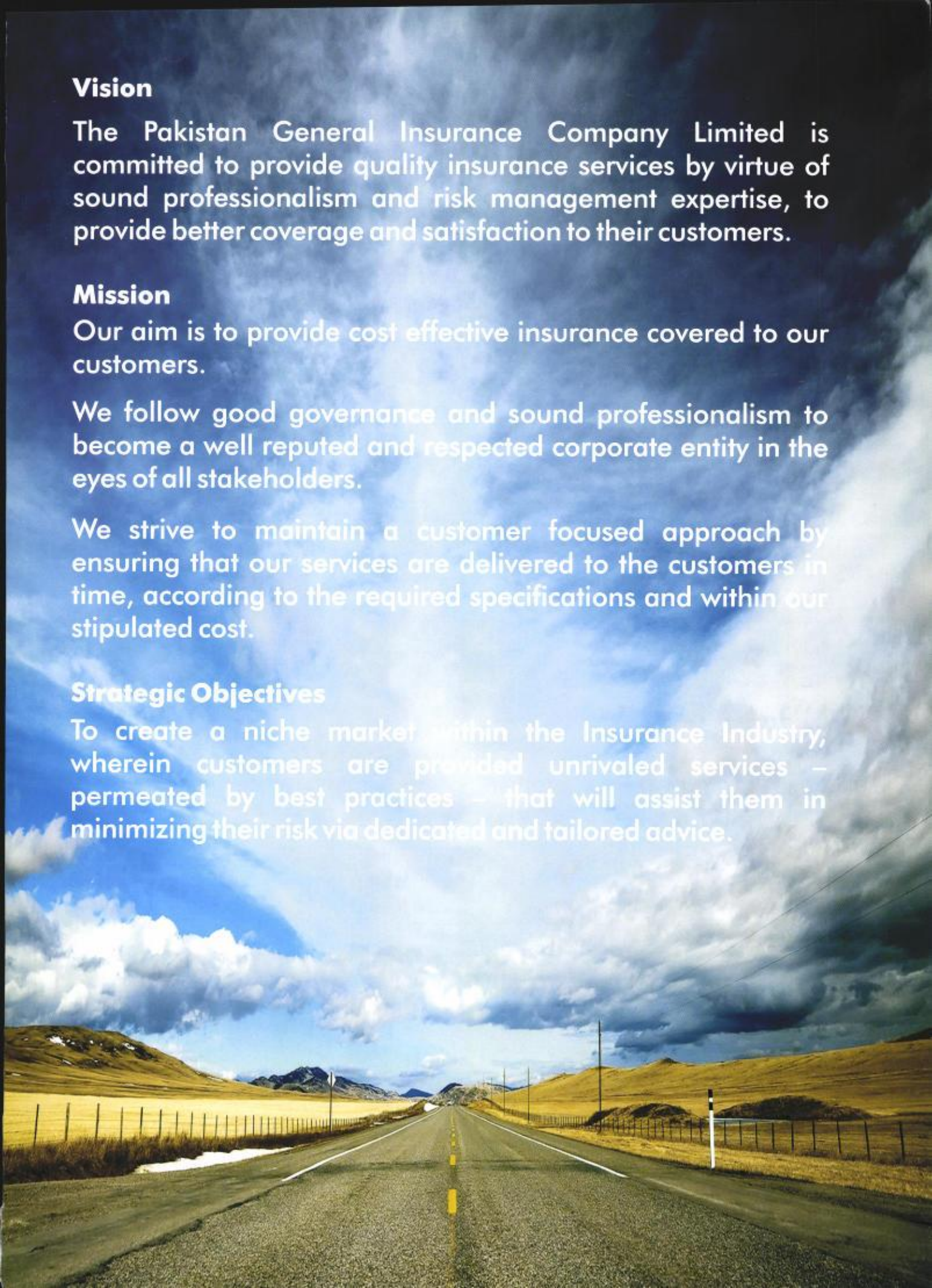
### Rating Agencies

| PACRA   |                                                                                                                                                                                                                                                                   | JCR - VIS |                                                                                                                                                                                                                       |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Rating  | A -                                                                                                                                                                                                                                                               | Rating    | A -                                                                                                                                                                                                                   |
| Outlook | Positive                                                                                                                                                                                                                                                          | Outlook   | Positive                                                                                                                                                                                                              |
| Denotes | Strong capacity to meet policyholder and contract obligations. Risk factors are moderate, and the impact of any adverse business and economic factors is expected to be small. Per rating scale, companies falling under A-, A and A+ have above characteristics. | Denotes   | High capacity to meet policyholder and contract obligations; Risk factors may vary over time due to business /economic conditions. Per rating scale, companies falling under A-, A and A+ have above characteristics. |

### IFS Rating History



- This has been a year of progress towards our strategic targets, our customer focus remains integral.
- PGI posted gross premium of over Rs. 450 million in a challenging environment.
- Aims to maintain rating in the 'A' range from our rating agencies.
- The Board considers that PGI is currently strongly capitalized with a risk-based capital coverage ratio at the upper end of its risk-based capital coverage target range and an 'A' rating with stable outlook from its credit rating agencies.

The background of the page is a photograph of a long, straight asphalt road that recedes into the distance. The road is flanked by dry, yellowish-brown hills and fields. In the far distance, dark mountains are visible under a sky filled with large, white and grey clouds. The lighting suggests a bright day, with sunlight filtering through the clouds.

## **Vision**

The Pakistan General Insurance Company Limited is committed to provide quality insurance services by virtue of sound professionalism and risk management expertise, to provide better coverage and satisfaction to their customers.

## **Mission**

Our aim is to provide cost effective insurance covered to our customers.

We follow good governance and sound professionalism to become a well reputed and respected corporate entity in the eyes of all stakeholders.

We strive to maintain a customer focused approach by ensuring that our services are delivered to the customers in time, according to the required specifications and within our stipulated cost.

## **Strategic Objectives**

To create a niche market within the Insurance Industry, wherein customers are provided unrivaled services – permeated by best practices – that will assist them in minimizing their risk via dedicated and tailored advice.



## Core Values

### Professionalism

We define professionalism as a mind-set towards perfection. Our business model works on the philosophy of passion and customer delight. We serve all our stakeholders with dedication, discipline, decisiveness and distinction.

### Commitment to Growth

Through our expertise, analysis and focus, we assure growth for all our stakeholders.

### Whistle Blowing Policy

In compliance with the code of corporate governance the Company has adopted whistle blowing policy.

The Company has an established code of ethics which sets out the standards of conduct expected in the management of its business.

All employees are expected to carry out their duties in the manner that is consistent with the code.

If employees become aware of the circumstances, which are not in compliance with the code, they may communicate their concerns to the Chief Executive Officer of the Company.

### Integrity

In conducting business we are inspired by and comply with the principles of fairness, transparency, completeness and efficiency. Our relationships with employees and other stakeholders are characterized by honesty, co-operation and mutual respect.

### Commitment to Excellence

Performing consistently at higher levels, striving continuously for innovation, agility, optimization and responding vigorously to change is our mark of excellence.

### Employee Diversification and Centricity

The Company values the diversity of its employees and is committed to creating a working environment that is inclusive of all. The Company embraces people's differences in order to attract and retain talent and seeks to enable employees to reach their potential; these differences include but are not limited to age, belief, disability, ethnicity, gender and religion orientation.

These commitments extend to recruitment and selection, training, career development, flexible working arrangements, promotion and performance appraisal.

As an organization we are committed to ensuring that diversity is promoted across all areas of our business. At recruitment we make adjustments to facilitate applications and the selection process and provide guidance and where necessary additional training for interviewers.



## Company Information

### Board of Directors;

Ch. Manzoor Ahmed PSP Reid, (Chairman)  
Ch. Zahoor Ahmed  
Nasir Ali (ACII)  
Ghulam Mustafa  
Raees-ud-Din  
Rehan Beg  
Mazhar Zahoor  
Ather Zahoor

### Chief Executive Officer

Ch. Zahoor Ahmed

### Executive Director

Ghulam Mustafa

### Chief Financial Officer

Azhar Hafeez Ch.

### Company Secretary

Mazhar Zahoor

### Audit Committee

Rehan Beg (Chairman)  
Raees-ud-Din  
Nasir Ali (ACII)

### Investment Committee

Ch. Zahoor Ahmed (Chairman)  
Rehan Beg  
Ather Zahoor

### Human Resources and Compensation Committee

Raees-ud-Din (Chairman)  
Nasir Ali (ACII)  
Ather Zahoor

### Underwriting Committee

Ch. Zahoor Ahmed (Chairman)  
Zahid Iqbal Zia  
Zaheer Ahmed Khan

### Claims Settlement Committee

Ghulam Mustafa (Chairman)  
Kashif Ali  
Mian Muhammad Iqbal

### Reinsurance and Coinsurance Committee

Nasir Ali (ACII)  
Muhammad Maqsood Peracha  
Usman Ali

### Legal Advisors

M. Javed Iqbal (Advocate Supreme Court)  
Ch. M. Maqsood Ahmed (Advocate Supreme Court)

### Auditors

Rahman Sarfraz Rahim Iqbal Rafiq  
Chartered Accountants  
(member firm of Russell Bedford)

### IFS Rating Agencies

JCR – VIS  
PACRA

### Tax Consultants

Kamran & Co.  
Chartered Accountants

### Share Registrars

Corplink (Private) Limited  
Wing Arcade, 1-K Commercial Area, Model Town  
Lahore

### Bankers

Habib Bank Limited  
Bank of Punjab  
Allied Bank Limited  
National Bank of Pakistan  
United Bank Limited  
MCB Bank Limited  
Faysal Bank Limited  
Punjab Provincial Cooperative Bank Limited  
Zarai Taraqiyati Bank Limited  
Soneri Bank Limited  
Dubai Islamic Bank Limited  
Standard Chartered Bank (Pakistan) Limited  
Meezan Islamic Bank Limited  
First Women Bank Limited

### Registered and Head Office

Cooperative Bank House  
5 Bank Square, Shahr-e Quaid-e Azam  
Lahore

### Contacts

Tel.: +92 (42) 3732-4404; 3722-3224  
Fax: +92 (42) 3723-0895; 3723-0634

### E-Contacts

info@pgi.com.pk  
www.pgi.com.pk



## Company Profile

### Early days to-date

The Pakistan General Insurance Company Limited ('PGI' or 'the Company') came into existence in the year 1947 with the incorporation No. 1 under the Insurance Ordinance, 2000. Since its inception PGI has grown into a reputed name in the insurance industry. With an experience of over 60 years and on the basis of well-governed procedures founded on the highest ethical and moral practices, PGI has instituted a good business footing in the non-life insurance sector in Pakistan. With an asset base of around 900 million rupees, PGI is one of the emerging quoted insurance companies in Pakistan and has been listed on all the Stock Exchanges of the country now Pakistan Stock Exchange since July 1995. The organization is also on the approved list of most scheduled banks operating in the country since its inception.

### PGI philosophy

Our philosophy at PGI is to provide our customers and clients with peace of mind. We are dedicated to maintaining the highest standards of integrity and sound dealing in our relationships with all stakeholders, which include customer intermediaries, employees, shareholders and business partners.

In every action PGI seek to make a positive contribution toward community activities and are committed to perform in a socially responsible manner. With technical expertise in the field of non-life insurance, PGI offers unparalleled advice and personalized services in all spheres of general insurance: fire, marine, motor, engineering and others.

### Presence around the country

With an aim to relentlessly cater to the needs of its customers and clients across the nation, PGI has a wide network (with one of biggest network of branches) of its offices across the country.

With an unrelenting drive to expand and further establish itself, PGI has enhanced its presence in almost all areas of business. The Company's proven ability to manage associated risks, along with its substantial risk absorption capacity, provides significant cushioning to make inroads into relatively high-risk areas. PGI continues to maintain re-insurance agreements with highly reputable and world renowned reinsurers. PGI has been awarded Insurer Financial Strength (IFS) Rating of 'A-' by both the credit rating companies, JCR-VIS (with a positive outlook) and PACRA (with a stable outlook), denoting an adequate capacity to meet policy holder and contract obligations.

### Our focused processes

#### Product distribution

We aim to make our products easy to access and to give our customers what they are looking for, to ensure they are appropriately covered when unexpected events happen. We apply a multi-brand, multi-product and multi-distribution channel business model to sell to retail customers and businesses. Each brand provides products targeted at one or more insurance segment. By tailoring the mix of distribution channel for each product, we can offer our customers a combination of brands, products and services that best suits their needs.

#### Pricing and underwriting

The scale of our business, which has been operating for almost 70 years, gives us deep insight into the risks we underwrite, which enables us to improve pricing accuracy. It also allows us to invest more heavily in data and achieve efficiencies, which means we can more accurately set the appropriate price for the risks we underwrite.

#### Settling claims

If the time comes to make a claim, it is at that point that customers see the value of their policy. Through active engagement with our customers, we aim to settle their claim as quickly and as easily as possible.

Doing this the right way helps us to demonstrate the value of the products and services we provide and manage our claims costs.

### Our disciplined approach

#### Managing finances

We seek to ensure that our business is well governed and controlled. We aim to manage our finances carefully by spending money on items that add the most value to our customers, balancing this with the need to generate a suitable and sustainable return to our shareholders.

We hold assets in excess of our expected liabilities in the form of capital, which is designed to absorb unexpected losses that might occur, as well as to meet regulatory capital requirements.

#### Managing risks

We ensure that our products meet regulatory standards and that customers understand what they are purchasing from us. We also aim to make sure we price our policies prudently and we invest our assets appropriately to minimise any potential losses. We mitigate risks by adopting policies and minimum standards that are regularly reviewed and updated to ensure that we are in line with the risk appetite set by the Board. Regular reviews by external experts supplement this internal control framework.

# Protecting Customers & Product Portfolio

## Our business divisions

We tailor our products to target specific market segments.

### Fire and property damage

Our portfolio comprises of a broad spread of quality business ranging from simple residential property to very large sophisticated industrial risks. These would include activities involving complex risks relating to various major industrials. The fire portfolio in the main comprises of operational risks. The insurance covers include both material damage as well as loss of revenue due to business interruption following the material damage.

### Marine, aviation and transport

#### Marine cargo

Insurance coverage is provided for goods in transit from all over the world to Pakistan and vice versa by all means of conveyance i.e. sea, air and land. Special insurance products are also offered for large project cargoes and this class also includes for such projects, loss of revenue insurance.

#### Marine Hull and aviation

Coverage is provided for the insurance of ships, other vessels and aircraft ranging from small single general aviation to airlines. This insurance includes both physical damage as well as liabilities to third parties and passengers.

### Miscellaneous

#### Engineering

The engineering part of the portfolio would include in the main construction risks be it simple civil work or major infrastructure projects like dams, highways etc. Other engineering risks would include coverage for breakdown of plant / machinery.

#### Others

All other insurance products of various types to suit individual client requirements are also available like engineering, personal accident and other like insurances. Also specialized insurance covers are offered to crops covering loss due to natural calamities and health attacks.

In addition, our qualified engineers provide recommendations and guidance to our Property Insurance clients on various aspects of industrial safety including protection measures as well as sharing of information on latest techniques as per international standards.

### Motor

PGI provides a full range of products for all kinds of vehicles being either private or commercial and the coverage includes physical damage including theft and liabilities as required under law.

Ancillary products are also offered for personal accident to drivers, passengers and the like.

**We have multiple brands, products and distribution channels that enable customers to choose the right level of cover to protect**



## Board of Directors and Management

| Name              | Status                               | Board Committee                                  |
|-------------------|--------------------------------------|--------------------------------------------------|
| Ch. Manzoor Ahmed | Non-Executive Director               | Chairman of the Board                            |
| Ch. Zahoor Ahmed  | Chief Executive / Executive Director | Investment and Underwriting Committee            |
| Nasir Ali         | Non-Executive Director               | Audit, HR Compensation and Reinsurance Committee |
| Ghulam Mustafa    | Executive Director                   | Claims Settlement Committee                      |
| Roes ud Din       | Independent / Non-Executive Director | Audit and HR Compensation Committee              |
| Rohan Beg         | Independent / Non-Executive Director | Audit and Investment Committee                   |
| Mazhar Zahoor     | Executive Director                   | Company Secretary                                |
| Azhar Zahoor      | Non-Executive Director               | HR Compensation & Investment Committee           |

The independent directors meet the criteria of independence as set in the Code of Corporate Governance adopted by the Karachi Stock Exchange at the time of their appointment on the Board.

### Management

#### Functional and Department Heads

|                                           |                          |
|-------------------------------------------|--------------------------|
| Chief Executive Officer                   | Ch. Zahoor Ahmed         |
| Chief Financial Officer                   | Azhar Hafeez Ch.         |
| Company Secretary                         | Mazhar Zahoor            |
| Head Human Resources                      | Usman Ali                |
| Head Internal Audit                       | Abdul Rasheed            |
| Head Underwritings                        | Zahid Iqbal Zia          |
| - Fire and Property Damage                | Muhammad Yusuf Zahid     |
| - Marine, Aviation and Transport          | Mian Muhammad Iqbal      |
| - Motor                                   | Zaheer Ahmed Khan        |
| Head Legal Affairs and Compliance Officer | Ghulam Mustafa           |
| Head Corporate Taxation                   | Javed Iqbal Khan         |
| Head Reinsurance                          | Muhammad Maqsood Peracha |
| Head Claims                               | Kashif Ali               |
| Head Administration                       | Waseem Ahmed Khan Lodhi  |
| Head Marketing & Public Relations         | Siddiq A. Sabir          |
| Head of MIS and Information Technology    | Aziz ud Din Gillani      |

#### Regional Heads

|                      |                           |
|----------------------|---------------------------|
| Lahore – Zone I      | Sh. Azmat Ali             |
| Lahore – Zone II     | Ch. Habib Ullah           |
| Lahore – Zone III    | Sh. Muhammad Anwar        |
| Lahore – Zone IV     | Mehmood ul Hassan Ch.     |
| North Zone           | Ahsan Rasheed Mirza       |
| Multan               | Syed Fahim Waris          |
| Bhawalpur and Vehari | Syed Waqar Rizvi          |
| Sind and Balochistan | Muhammad Shafi Chundrigar |
| Karachi – Zone I     | Salma Majid               |
| Karachi – Zone II    | Haroon Ghani Memon        |
| South Zone           | Raja Gul Saeed Ahmed Khan |



## Presence across the Country

### Lahore

#### Head office

Cooperative Bank House, 5 Bank Square, Shahrah-e-Quaid-e-Azam, Lahore

(042) 3732-3569; 3732-5382

3732-4404; 3735-2182

Fax: (042) 3723-0634

Email: info@pgi.com.pk

#### President and CEO Office

Gardee Trust Building  
Thornton Road, Lahore

(042) 3722-3224; 3731-0655

3731-0590; 3731-0675

3731-0685; 3735-5598

Fax: 3723-0895

Email: info@pgi.com.pk

#### Zone I

Aftab Phambra (GM-M & S)

M. Dilawar (SM)

1<sup>st</sup> Floor Guilberg Center

Main Boulevard, Lahore

(042) 3576-3146

#### Zone I- II

Ch. Habib Ullah (GM-M & S)

89 A, Temple Road, Lahore

(042) 3636-6997; 3637-2891

#### Zone - III

M. Anwar Sh. (GM-M & S)

488 Tufail Road,

Lahore Cantt

(042) 3666-7926

#### Zone - IV

M. Nawab Qureshi (SVP)

226 Manzoor Market

Ewing Road, Lahore

(042) 3735-6202; 3724-0965

Mehmood Hassan (SVP)

PGI House, 5A Bank Square

Shahrah-e-Quaid-e-Azam, Lahore

(042) 3711-3551; 3711-3552

Fax: 3731-2997; 3711-3527

Ch. Guizar Ahmed (VP)

212/2, 3 Abid Market, Lahore

(042) 3636-0959; 3630-1187

### Karachi

#### Zone - I (Corporate Office)

Mr. Khalid Shah (ED-M & S)

Suite No. 601, Business Plaza

Mumtaz Hassan Road, Karachi

(021) 3243-1426 - 3243-1427

3246-3285 - 3246-3286

Mrs. Salma Majid (SEVP)

Suite No. 604, Business Plaza

Mumtaz Hassan Road, Karachi

(021) 3246-1523 - 3246-1525

Fax: 3246-1526

Email: sevp.pgi@gmail.com

#### Zone - II

Haroon Ghani Memon (GM)

10/24, Arkay Square, New Chali

Shahrah-e-Liaqat, Karachi

(021) 3241-6648

Fax: 3241-5097

### Hyderabad

Muhammad Shafi Chndrigar (GM)

Room 1 & 2, Al-Falah Chambers

Tilac Incline, Hyderabad

(022) 263-5128; 263-0545

Fax: 261-0140

### Quetta

Muhammad Sidique (VP)

Room 1, 2<sup>nd</sup> Floor, Siraj Complex

Circular Road, Quetta

(081) 282-1126

### Sukkur

Raja Gul Saeed Ahmed Khan (JP)

16 Mehran Markaz, Sukkur

(071) 561-3508; 563-0919

### Kot Addu

Muhammad Nadeem Khan (BM)

Flat 4, Abbass Plaza, Kot Addu

(066) 224-2847

### Dera Ghazi Khan

Mian Javed (BM)

Quaid-e-Azam Road, DG Khan

(064) 246-1253

### Rahim Yar Khan

Khadim Hussain Bhatti (BM)

80/B Umer Block, Abbasia Town, RY Khan

Tel: (068) 587-7883

### Bahawalpur

Syed Waqar Ali Rizvi (GM)

1<sup>st</sup> Floor, Al-Karim Plaza

Circular Road, Bahawalpur

(062) 287-6535; 273-2335

### Multan

Syed Waqas Rizvi (GM)

Arif Masood (AVP-Sales)

Shopping Center # 3,

Shahrah-e-Quaid-e-Azam, Multan

(061) 454-3130; 458-1227

Fax: 450-4140

### Vehari

Imran Sattar (BM)

14 B, Grain Market, Vehari

(067) 336-1046

### Chishtian

Ch. Muhammad Amin Javed (VP)

Gala Mandi, Chishtian

(063) 250-3042

### Sahiwal

Ch. Iqbal Hussain (EVP)

147 Railway Road, Sahiwal

(040) 422-0825

Sabir Hussain (SVP)

Khawar Plaza Stadium Road

Opposite Fiveway Hotel, Sahiwal

(040) 422-6247

### Faisalabad

M. Waseem Saleem Ch. (VP)

Opposite Iqbal Park, Jhang Road,

Faisalabad

(041) 261-5774

Fax: 262-2874



## Presence across the Country

### Sargodha

Ch. Zaffar Niaz (RM)  
Shaheen Plaza, Railway Road,  
Sargodha  
(048) 372-2435

### Mianwali

Muhammad Khan Baloch (AVP)  
Bank Street, Mianwali  
(0459) 233-130

### Jhang

Mian Zulfiqar Ali (VP)  
Opposite Bank of Punjab,  
Yousaf Shah Road, Sadar, Jhang  
(047) 762-1943

### Gujranwalla

Mr. Javed Malik (M)  
58 B, Trust Plaza, GT Road,  
Gujranwalla  
(055) 325-2113; 322-1117  
Fax 384-2988

### Sialkot

Muhammad Arif Khokhar (BM)  
Aurangzeb Market,  
Karimpura Road, Sialkot  
(052) 458-6406; 460-1358

### Chakwal

Raja Munir Akhtar (BM)  
Near Dr. Mushtaq Awan Clinic  
Bowen Road, Chakwal  
(0543) 551-150

### Mirpur

Ashtaq Amer Qureshi (VP)  
House No. 94, Sector C/4, Mirpur,  
Azad Kashmir  
(05827) 432-838  
Fax 432-838

### Muzaffarabad

Tahir Masud Minhas (BM)  
91 Light Road,  
Muzaffarabad, Azad Kashmir  
(058810) 43830

### Islamabad

Ahsan Rasheed Mirza (GM)  
Room 13, 2<sup>nd</sup> Floor Hill View Plaza  
Blue Area, Islamabad  
(051) 287-6274

### Rawalpindi

Aamir Manzoor (SVP/R.Head)  
Office No. 08 1st Floor Royal Plaza  
6th Road Rawalpindi  
(051) 44239-44  
(051) 44239-55  
Fax (051) 442196-9

### Gilgit

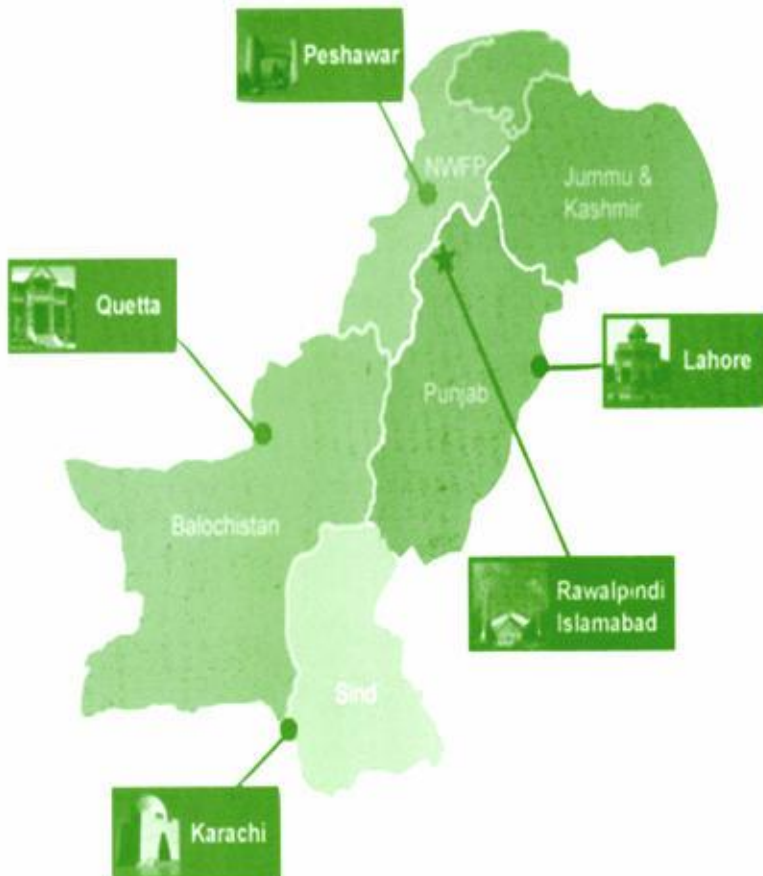
Syed M. Shaukat (BM)  
Alfalah Market, Zulfiqarabad, Gilgit  
Tel. (0355) 419-8555

### Abbottabad

Ahsan Rasheed Mirza (GM)  
119 Iqbal Shopping Complex  
The Mall, Abbottabad  
(0992) 336-087

### Peshawar

Ahsan Rasheed Mirza (GM)  
S/3 & S/4, Belore Palace  
Peshawar  
(091) 527-5184; 527-5405  
Fax 527-1077



### Glossary of Designations

|      |                                 |
|------|---------------------------------|
| SEVP | Senior Executive Vice President |
| SVP  | Senior Vice President           |
| EVP  | Executive Vice President        |
| JP   | Joint President                 |
| VP   | Vice President                  |
| RM   | Regional Manager                |
| GM   | General Manager                 |
| BM   | Branch Manager                  |
| M    | Manager                         |

## Organogram



## Business Model

We use a multiproduct and multi-distribution channel business model, aiming for each of our brands to offer a specific proposition to a distinct customer segment. We believe that this approach, when combined effectively with our significant scale, should help us achieve high performance in distribution, pricing, claims and cost. In turn, this enables us to aim to generate value for customers and sustainable returns for our shareholders.

### Generating value for our customers through our people

#### Our customers

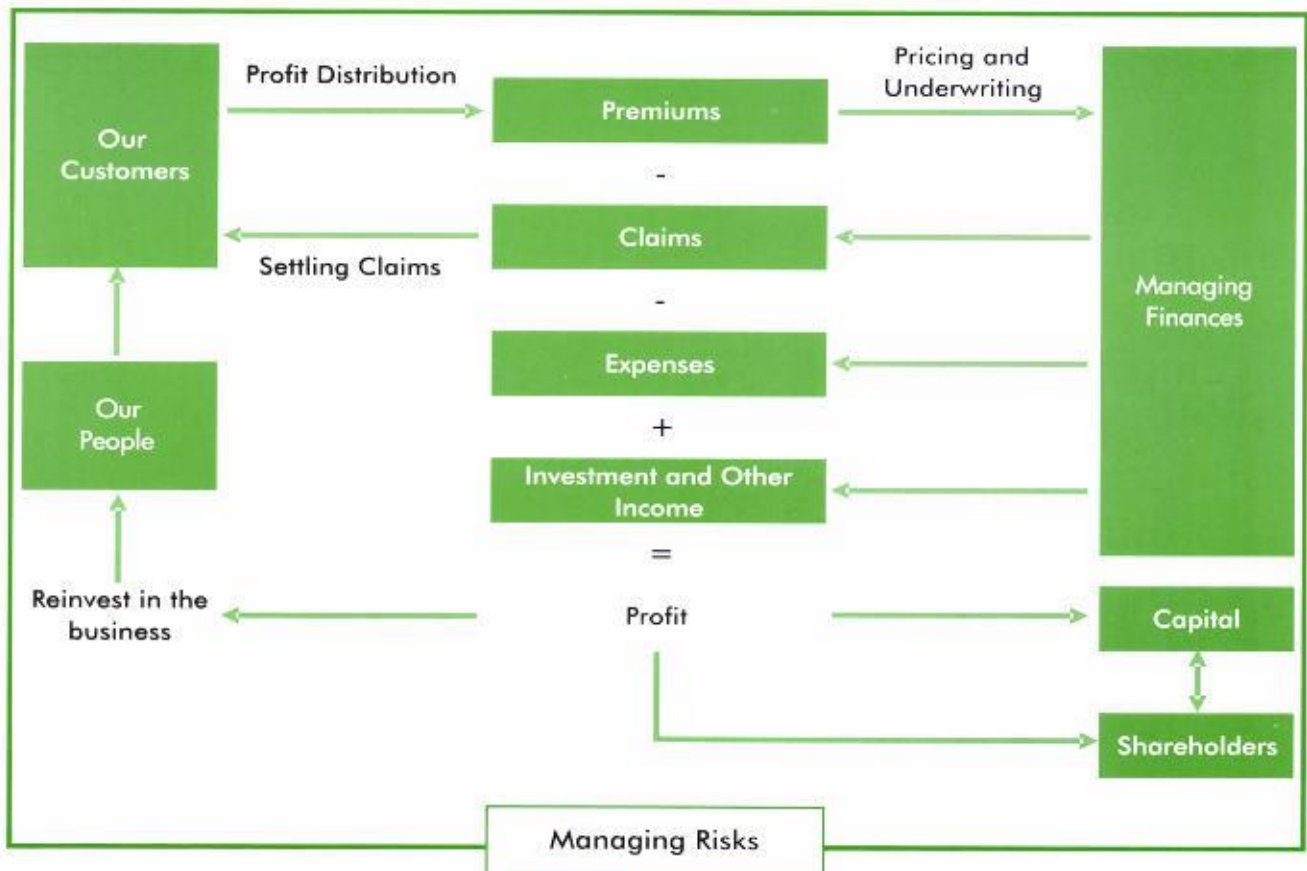
Our business model starts with our customers, whom we aim to keep at the core of what we do. We aspire to give them the products that best suit their needs and encourage them to expect a high quality of service throughout their relationship with us. We also strive to be a business that can adapt to their changing needs. We treat each phase of the customer journey as an opportunity to provide an excellent service and outcome from the moment customers select our products, through to the time they make a claim or need to resolve an unexpected event.

#### Our people

Everyone—from front-line staff, who interact directly with our customers, to our people in support and central functions, who run the processes that support our products and services—plays a part in ensuring we are meeting customers' needs. Without our people, we could not generate value for our customers and sustainable returns for our shareholders.

#### Our shareholders

Our shareholders form a crucial part of our business model by investing in us, in the expectation of achieving a return. We aim to deliver value for our shareholders by sustaining the generation of business profit, which is reinvested in the business or distributed to shareholders in the form of dividends.





## Code of Conduct

**The “Values” and “Principles” that the organization has developed over the years are adhered to by all employees within the organization.**

**PGI’s operations and activities will be carried out in compliance with the law, regulations, and ethical integrity. Employees are committed to fulfill their duties with utmost sincerity and fairness**

### Salient features of the code of conduct are-

PGI’s operations and activities will be carried out in compliance with the law, regulations, and ethical integrity. Employees are committed to fulfill their duties with utmost sincerity and fairness. In conducting its business PGI is inspired by and acts in accordance with the principles of loyalty and efficiency.

Employees of PGI avoid conflict of interest while conducting business and ensure that their judgment is not influenced whenever there is a prospect of direct or indirect personal gain. Employees should not take advantage of the PGI’s information or property for personal gains. Any member of PGI shall not disclose or reveal any information which is confidential in nature or any such information which may benefit the employee directly or indirectly.

The members of PGI are forbidden to pass on inside information at any time to any other person, inside or outside the company. Inside information refers to information that is generally not known to the public, but if known would affect the price of a PGI’s share or influence a person’s investment decisions.

Employees shall not use company resources for the benefit of political parties or any association directly or indirectly connected to a political party. It is the responsibility of all PGI members while dealing with government agencies, external agencies, suppliers, consultants and individuals to exercise good judgment, so as to act in a manner that will not damage the integrity and reputation of the organization.

Every employee of PGI has the right to work in an environment that is free from harassment. PGI is an equal opportunity employer. All phases of the employment relationship including promotion, benefits, recruitment, compensation, transfers, layoffs and leaves are carried out by all managers without any regard. All employees are responsible for the security of authorized access to and proper use of PGI physical and intangible assets and any third party assets in custody with an employee.



## Board and Management Committees

Your Company maintains following Board and Management Committees which meet atleast once every quarter.

| Board Committees                                  | Management Committees                             |
|---------------------------------------------------|---------------------------------------------------|
| <b>Audit Committee</b>                            | <b>Underwriting and Risk Management Committee</b> |
| <b>Investment Committee</b>                       | <b>Claims Settlement Committee</b>                |
| <b>Human Resources and Compensation Committee</b> | <b>Reinsurance and Coinsurance Committee</b>      |

### Audit Committee

#### Role and Focus

The Board is responsible for effective implementation of a sound internal control system including compliance with control procedures.

In line with the best practices, the Board has established the audit committee. The audit committee is assisted by the internal auditor in reviewing the adequacy of operational controls and in monitoring and managing risks so as to provide reasonable assurance that such system continuous to operate satisfactorily and effectively in the Company and to add value and improve the Company's operations by providing independent and objective assurance.

The principal responsibility of the internal auditors is to conduct periodic audits to ensure adequacy in operational controls, consistency in application of policies and procedures, compliance with laws and regulations.

#### Composition and Attendance

The composition of committee along with the meetings attended by the members is as under:

| Name of the member                                                   | Meetings |
|----------------------------------------------------------------------|----------|
| 1. Rehan Beg (Chairman)<br>Independent & Non-Executive Director      | -/-      |
| 2. Muazzam Gul (Ex-Chairman)<br>Independent & Non-Executive Director | 4 / 4    |
| 3. Raees ud Din<br>Independent & Non-Executive Director              | 4 / 4    |
| 4. Nasir Ali<br>Non-Executive Director                               | 4 / 4    |

#### Terms of Reference

The Terms of Reference of the committee have been developed on the lines as laid down in the Code of Corporate Governance and approved by the Board.

These include:

- To recommend the appointment, consider resignation, removal, audit fees, provision or any service to the Company by external auditors;
- To review quarterly, half-yearly and annual financial statements, prior to their approval by the Board;
- To facilitate the external audit and discussion with external auditors of major observations arising from interim and final audits and any matter that auditors may highlight;

- To review the management letter issued by external auditors and management's response thereto;
- To ensure coordination between the internal and external auditors;
- To review the scope and extent of internal audit and ensuring internal audit function has adequate resources and appropriately placed;
- To consider major findings of internal investigations and management's response thereto;
- To ascertain that internal control system including financial and operational controls, accounting system and reporting structure are adequate and effective;
- To determine compliance with relevant statutory requirements; and
- To monitor compliance with the best practices of corporate governance and identification of violations.

### Investment Committee

#### Role and Focus

The committee is responsible for developing the investment policy for the Company.

#### Composition and Attendance

The composition of committee along with the meetings attended by the members is as under:

| Name of the member                                                             | Meetings |
|--------------------------------------------------------------------------------|----------|
| 1. Ch. Zahoor Ahmed (Chairman)<br>Chief Executive Officer & Executive Director | 4 / 4    |
| 2. Dr. Mehmood ul Haq<br>Independent & Non-Executive Director                  | 2 / 2    |
| 3. Rehan Beg<br>Independent & Non-Executive Director                           | 2 / 2    |
| 4. Ather Zahoor<br>Non-Executive Director                                      | -/-      |

#### Terms of Reference

- To review performance of all asset classes and total portfolio relative to the appropriate benchmark;
- To review management's proposed annual rate of return to be included in the Company's budget;
- To review the risk assumptions and asset return assumptions embedded in the current investment policy statement and if changes have occurred then review the policy asset mix and weighted benchmark standard of performance.
- To approve investments beyond delegated limit; and
- To ensure compliance with applicable legislation.



# Code of Conduct

## Human resource and remuneration committee

### Role and Focus

Committee is responsible to the Board for recommending, human resource management (HRM) policies (selection, evaluation, training and compensation of key officers) of the Company.

### Composition and Attendance

The composition of committee along with the meetings attended by the members is as under-

| Name of the member                                                 | Meetings |
|--------------------------------------------------------------------|----------|
| 1. Raees ud Din (Chairman)<br>Independent & Non-Executive Director | 4 / 4    |
| 2. Nasir Ali<br>Non-Executive Director                             | 4 / 4    |
| 3. Ather Zahoor<br>Non-Executive Director                          | 4 / 4    |

### Terms of Reference

- To review and recommend the compensation / benefits philosophy and strategy within the Company;
- To review the Company's strategy for succession planning across all management levels and to ensure that comprehensive succession plans are in place for senior executive positions.
- To recommend in consultation with CEO, appointment / compensation of all employees including benefits, incentives and retirement plans;
- To review the amount of incentive bonus based on corporate and individual performance for purpose of incentive calculations; and
- To review and recommend the CEO's compensation including incentive, benefits and retirement plans to the Board for approval.

## Underwriting Committee

### Composition and Attendance

The composition of committee along with the meetings attended by the members is as under-

| Name of the member             | Meetings |
|--------------------------------|----------|
| 1. Ch. Zahoor Ahmed (Chairman) | 4 / 4    |
| 2. Zahid Iqbal Zia             | 4 / 4    |
| 3. Zaheer Ahmed Khan           | 4 / 4    |

### Terms of Reference

- The underwriting committee formulates the underwriting policy of the Company;
- It sets out the criteria for assessing various types of insurance risks and determines the premium policy of different insurance covers; and

- It regularly reviews the underwriting and premium policies of the Company with due regard to relevant factors such as its business portfolio and the market development.

## Claims settlement committee

### Composition and Attendance

The composition of committee along with the meetings attended by the members is as under-

| Name of the member              | Meetings |
|---------------------------------|----------|
| 1. Ch Ghulam Mustafa (Chairman) | 4 / 4    |
| 2. Kashif Ali                   | 4 / 4    |
| 3. Mian Muhammad Iqbal          | 4 / 4    |

### Terms of Reference

- The claim settlement committee devises and review the claim settling policy of the Company;
- It determines the circumstances under which the claims disputes shall be brought to its attention and decides how to deal with such claims disputes; and
- It oversees the implementation of the measures for combating fraudulent claims cases.

## Re-insurance and co-insurance committee

### Composition and Attendance

The composition of committee along with the meetings attended by the members is as under-

| Name of the member          | Meetings |
|-----------------------------|----------|
| 1. Nasir Ali (Chairman)     | 4 / 4    |
| 2. Muhammad Maqsood Peracha | 4 / 4    |
| 3. Usman Ali                | 4 / 4    |

### Terms of Reference

- This committee ensures that adequate reinsurance arrangement are made for the Company's businesses;
- It peruses the proposed re-insurance arrangements prior to their execution, reviews the arrangements from time to time and subject to the consent of the participating reinsurers, makes appropriate adjustments to those arrangements in the light of the market development; and
- It also assesses the effectiveness of the reinsurance programs for the future reference.

## Chief Executive Officer Review



**Ch. Zahoor Ahmed**  
Chief Executive Officer

### "Investing in Our Future"

**"Our strategic progress and successful delivery of our targets is a direct result of the hard work demonstrated throughout the business. This has enabled us to deliver benefits to our customers and returns to our shareholders."**

#### Overview of financial performance

I am pleased that in 2015 we continued to make good progress with our strategic priorities and financial targets, while maintaining our disciplined approach to underwriting in a highly competitive and deflationary marketplace in Pakistan.

We took positive steps towards reducing costs across the business and improving our operating efficiency. Within other areas of our strategy, such as pricing and claims, we continued to deliver sustainable benefits for our customers and shareholders.

#### Delivering value for our customers

Our focus on improving our pricing capability and claims infrastructure has particularly helped us to reduce prices for our customers. In addition, we have been exploring new ways in which we can innovate to achieve better outcomes for customers. PGI's heritage is rooted in the revolution it unleashed by using the telephone to bypass the traditional high street insurance broker model and provide customers with more competitive products. We are on the cusp of a new era, when growing customer use of new technologies prompts them to seek a different experience from their insurer, and where nimble providers can harness technology to offer both competitive products and more personalized solutions. The strength of our data and brands, together with the operational and financial transformation of our platform, leaves us well placed to help draw the road map for this new age.

We have also been working hard to reduce customer complaints. This is a key area of focus for us. To ensure we are tracking how well we are responding to our customers' needs, we have introduced a new key performance indicator to measure the volume of customer complaints.

We recognize that, while we have made improvements in how we interact with our customers, we have not met all of our aspirations to develop and differentiate our customer propositions and brands. We have much to do to meet the evolving needs of our customers, but we are rising to the challenge with determination and energy.

#### Delivering for our people

Our people continue to be the main driver behind delivering better outcomes for our customers, to ensure our organization can operate in the most cost-efficient manner, our consistent aim has been to treat colleagues with the utmost fairness and respect throughout redeployment or redundancy processes. As we continue to drive an agenda of operational and cultural change through the organization, we remain committed to investing in our people, which in turn will help us to deliver the products and services that our customers value.

#### Strategic priorities for 2016

During 2016 we aim to progress further towards delivering the remainder of the strategic financial targets we have set ourselves. We will also continue to enhance our products and update our infrastructure to ensure we sharpen our customer experience, delivering what the customer has grown to expect, and doing so sustainably for all of our stakeholders, be they our customers, our people or our shareholders.

I would like to thank our people for the continuous hard work and dedication that they have demonstrated throughout the year. This has enabled us to continue to deliver benefits to our customers, shareholders, and wider stakeholders.



**Ch. Zahoor Ahmed,**  
Chief Executive Officer  
Lahore, March 31, 2016

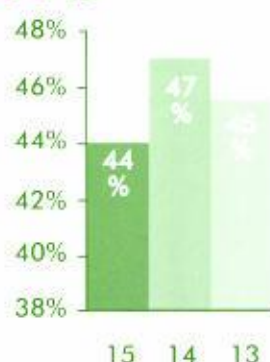
## Key Performance Indicators

### Measuring Our Performance

We have defined following key performance indicators that allow us to monitor our performance against our strategic priorities. In turn, these are supported by further performance indicators monitored by management.

#### Combined Operating Ratio

44%



#### Definition

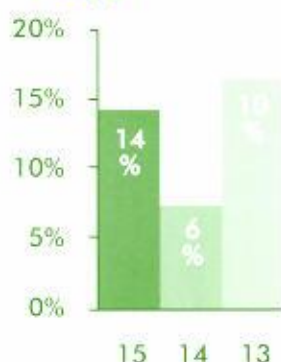
A measure of financial year underwriting profitability calculated by the sum of claims, commissions and expenses divided by net earned premium for ongoing operations. A COR of less than 100% indicates profitable underwriting.

#### Aim

We aim to make an underwriting profit, and in 2015 set and achieved a target of a 40% COR. For 2016, we are providing guidance of a COR in the range of 35% to 45%. This assumes a normal level of claims from different segments.

#### Investment Income Yield

14%



#### Definition

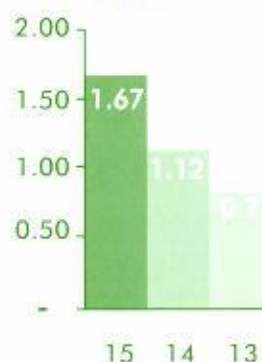
The return generated by investing the assets we hold. These investments are held to pay out future claims and to support our capital base. It is calculated by dividing investment income by investment assets held by the Company.

#### Aim

We aim to maximize investment income subject to the risk appetite set by the Board. The investment portfolio assets are currently invested in credit and sovereign debt securities, cash and property.

#### Earnings per share

Rs. 1.67



#### Definition

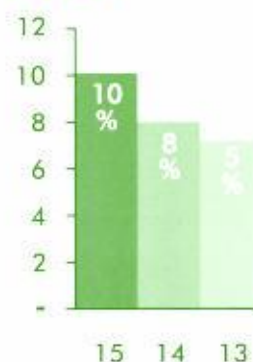
The Company presents basic and diluted earnings per share (EPS) data for its ordinary shares. Basic EPS is calculated by dividing profit or loss attributable to ordinary shareholders by the weighted average number of ordinary shares.

#### Aim

We have not set a target for earnings per share given the cyclical nature of the insurance industry. Growing earnings per share is considered one indicator of a healthy business.

#### Return on Equity

10%



#### Definition

The return generated on the capital shareholders have in the business. This is calculated by dividing adjusted earnings by average tangible equity.

#### Aim

We have set a target to achieve a 15% return on equity for the next fiscal year.

## Financial Data

### Financial Data for the last six Years

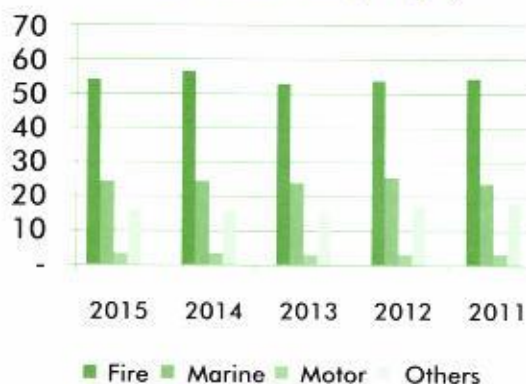
|                                         | December 31,                  |         |          |          |          |          |
|-----------------------------------------|-------------------------------|---------|----------|----------|----------|----------|
|                                         | 2015                          | 2014    | 2013     | 2012     | 2011     | 2010     |
|                                         | -----Rupees in thousands----- |         |          |          |          |          |
| <b>Underwriting results</b>             |                               |         |          |          |          |          |
| Gross premium written                   | 457,540                       | 412,925 | 330,443  | 383,764  | 423,522  | 312,207  |
| Earned premium                          | 455,524                       | 375,749 | 329,485  | 443,961  | 345,416  | 261,643  |
| Net premium revenue                     | 264,591                       | 224,004 | 176,568  | 228,961  | 142,680  | 110,546  |
| Claims paid                             | 254,203                       | 226,261 | 177,141  | 185,210  | 218,743  | 183,691  |
| Underwriting results                    | 62,566                        | 58,653  | 16,650   | 135,026  | 48,400   | 21,239   |
| Underwriting provisions                 | 270,232                       | 270,825 | 240,639  | 188,777  | 264,309  | 184,332  |
| <b>Investment income</b>                |                               |         |          |          |          |          |
| Return on fixed deposits                | 11,518                        | 18,510  | 9,088    | 8,264    | 8,766    | 8,164    |
| Return on other securities              | 368                           | 2,959   | 1,959    | 1,371    | 504      | 1,052    |
| Return on equity instruments            | 14,519                        | 1,389   | 22,009   | 2,797    | [951]    | 47       |
| Income from real estate                 | 5,208                         | 6,304   | 5,731    | 19,245   | 12,046   | 6,118    |
| <b>Investments and assets</b>           |                               |         |          |          |          |          |
| Shares and securities (at book value)   | 29,915                        | 27,002  | 18,407   | 55,463   | 29,205   | 8,887    |
| Shares and securities (at market value) | 34,022                        | 40,515  | 22,762   | 76,173   | 30,493   | 10,843   |
| Bank deposits                           | 258,300                       | 317,500 | 91,500   | 83,508   | 83,508   | 83,508   |
| Properties                              | 41,646                        | 105,093 | 110,624  | 116,447  | 136,791  | 228,318  |
| Fixed assets                            | 98,347                        | 97,387  | 73,765   | 77,538   | 82,246   | 88,761   |
| Cash and bank balances                  | 39,396                        | 11,761  | 18,122   | 113,671  | 35,096   | 7,349    |
| <b>Equity</b>                           |                               |         |          |          |          |          |
| Paid-up capital                         | 400,013                       | 375,000 | 375,000  | 300,000  | 300,000  | 250,000  |
| Reserves                                | 114,988                       | 140,000 | 115,000  | 19,000   | 100,000  | 55,000   |
| Shareholders' equity                    | 638,768                       | 571,861 | 526,737  | 499,153  | 404,367  | 351,640  |
| <b>Dividends and earnings</b>           |                               |         |          |          |          |          |
| Profit after tax                        | 66,640                        | 44,842  | 27,287   | 109,474  | 52,397   | 4,826    |
| Earnings per share                      | 1.67                          | 1.12    | 0.75     | 3.66     | 1.75     | 0.19     |
| Cash dividend                           | -                             | -       | -        | -        | 5%       | -        |
| Stock dividend                          | 6.67%                         | -       | -        | 25%      | -        | 10%      |
| <b>Cash flows</b>                       |                               |         |          |          |          |          |
| Operating                               | (143,942)                     | 97,064  | (21,228) | 76,848   | (55,599) | 33,763   |
| Investing                               | 112,800                       | 123,134 | (65,652) | 17,082   | 83,889   | (70,498) |
| Financing                               | 424                           | (559)   | (677)    | (15,355) | (543)    | (10,623) |
| Cash and cash equivalents               | 297,696                       | 329,262 | 109,622  | 197,179  | 118,604  | 90,857   |
| <b>Technical reserves</b>               |                               |         |          |          |          |          |
| Fire and property damage                | 100,064                       | 107,665 | 96,228   | 85,624   | 126,708  | 81,714   |
| Marine, aviation and transport          | 70,496                        | 51,625  | 37,627   | 42,975   | 51,666   | 31,746   |
| Motor                                   | 7,855                         | 7,660   | 5,250    | 6,050    | 5,824    | 4,570    |
| Miscellaneous                           | 26,102                        | 35,552  | 26,220   | 29,718   | 40,367   | 28,430   |
| Total                                   | 204,517                       | 202,502 | 165,325  | 164,367  | 224,565  | 146,460  |

## Financial Data

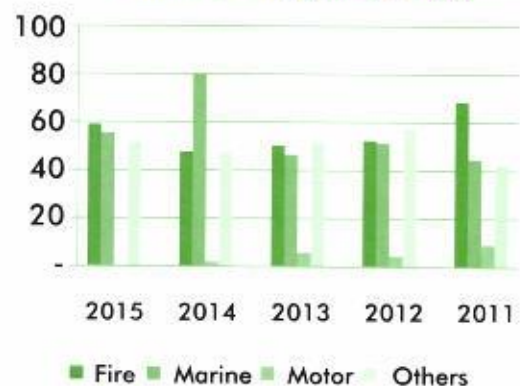
### Financial Data for the last six Years

|                                       | December 31, |        |         |        |        |         |
|---------------------------------------|--------------|--------|---------|--------|--------|---------|
|                                       | 2015         | 2014   | 2013    | 2012   | 2011   | 2010    |
| <b>Profitability ratios</b>           |              |        |         |        |        |         |
| Profit after tax to gross premium     | 14.84        | 13.57  | 8.26    | 28.53  | 12.37  | 1.55    |
| Profit after tax to net premium       | 25.19        | 20.02  | 15.45   | 47.81  | 36.72  | 4.37    |
| Underwriting results to gross premium | 13.93        | 17.75  | 5.04    | 35.18  | 11.43  | 6.80    |
| Underwriting results to net premium   | 23.65        | 26.18  | 9.43    | 58.97  | 33.92  | 19.21   |
| Profit after tax to total income      | 22.80        | 19.01  | 13.36   | 39.67  | 31.51  | 3.43    |
| Profit before tax to gross premium    | 15.43        | 15.05  | 5.76    | 34.13  | 7.82   | (0.53)  |
| Profit before tax to net premium      | 26.19        | 22.20  | 10.78   | 57.21  | 23.21  | (1.50)  |
| Management expenses to net premium    | 20.39        | 10.82  | 46.43   | 15.00  | 22.11  | 31.74   |
| Net claims to net premium             | 48.62        | 54.68  | 36.81   | 32.71  | 46.23  | 62.29   |
| Net commission to net premium         | (7.35)       | (8.32) | (7.33)  | 6.69   | 2.25   | 13.25   |
| General expenses to net premium       | 15.11        | 17.39  | 21.42   | 15.39  | 24.72  | 34.42   |
| Combined ratio                        | 91.47        | 91.20  | 111.99  | 56.42  | 90.79  | 115.21  |
| <b>Return to shareholders'</b>        |              |        |         |        |        |         |
| Return on assets                      | 6.83         | 5.02   | 3.38    | 14.90  | 7.42   | 0.81    |
| Return on equity                      | 10.43        | 7.84   | 5.18    | 21.93  | 12.96  | 1.37    |
| Earnings per share                    | 1.67         | 1.21   | 0.73    | 3.66   | 1.75   | 0.19    |
| Earnings growth                       | 39.17        | 64.38  | (80.05) | 109.14 | 821.05 | (94.33) |
| Par value per share                   | 10           | 10     | 10      | 10     | 10     | 10      |
| Dividend payout                       | 25.00        | 6.67   | -       | 25.00  | 5.00   | 10.00   |
| <b>Performance / Liquidity</b>        |              |        |         |        |        |         |
| Current ratio                         | 1.66         | 1.05   | 1.70    | 1.74   | 1.24   | 0.81    |
| Cash to current liabilities           | 0.73         | 0.31   | 0.79    | 3.55   | 1.43   | 0.32    |
| Total assets turnover                 | 3.69         | 3.99   | 4.57    | 3.21   | 4.95   | 5.38    |
| Total liabilities / equity            | 0.37         | 0.43   | 0.51    | 0.45   | 0.72   | 0.66    |
| Paid-up capital to assets             | 41.01        | 41.97  | 46.44   | 40.82  | 42.49  | 50.49   |
| Equity / total assets                 | 65.49        | 64.00  | 65.23   | 67.92  | 57.28  | 59.18   |

**Business Mix (% age)**

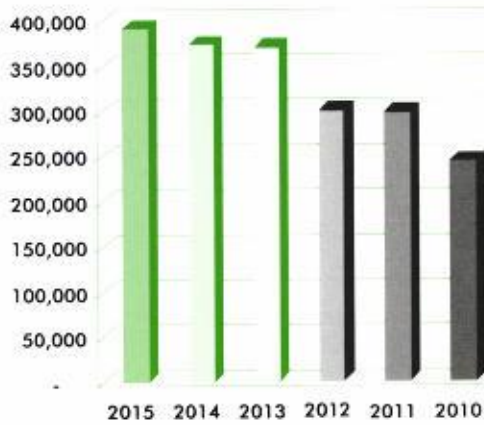


**Claims Analysis (% age)**

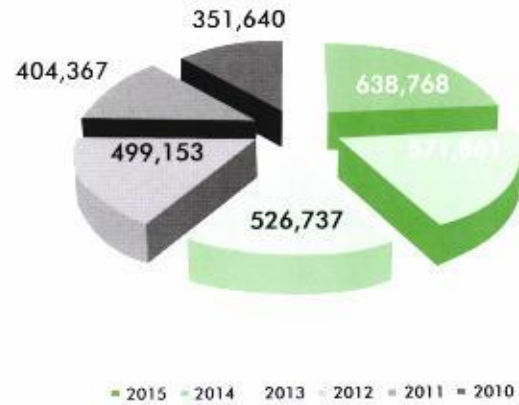


## Graphical Financial Analysis

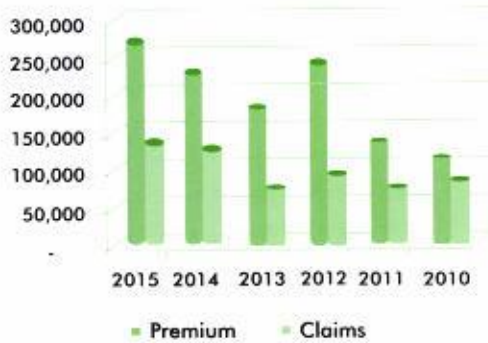
Share Capital



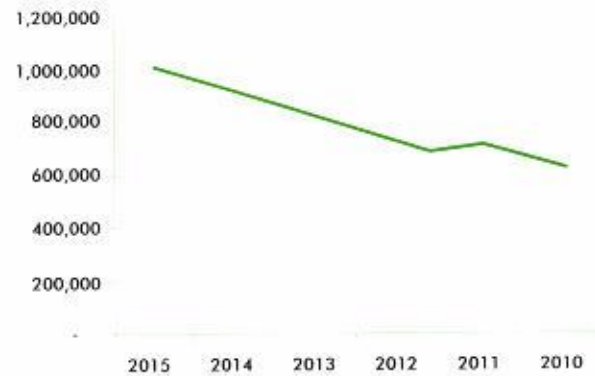
Shareholders' equity



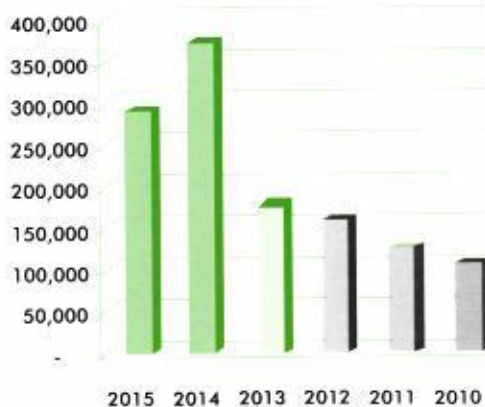
Net Premium to Net Claims



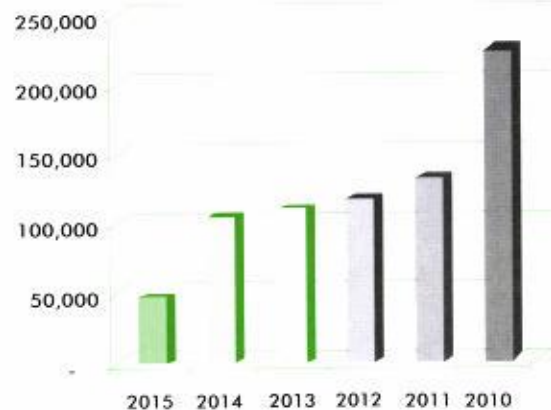
Total Assets



Investment

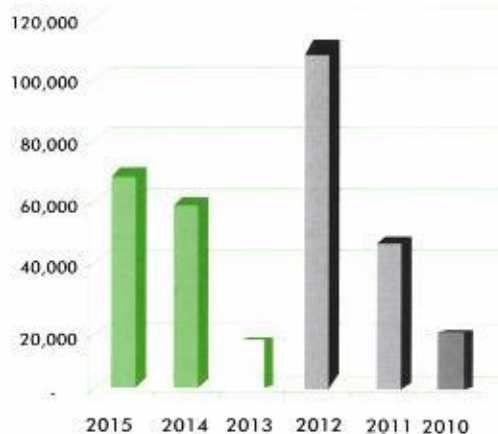


Investment Properties

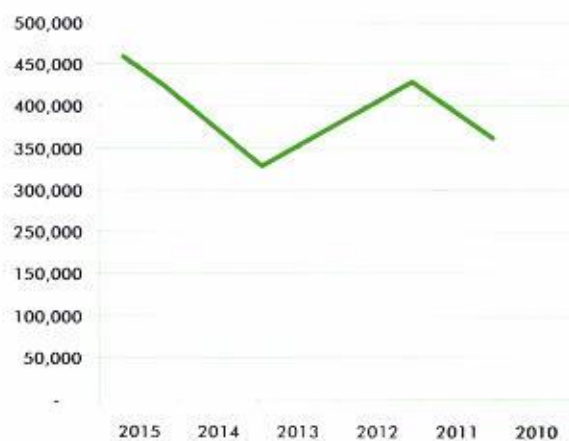


## Graphical Financial Analysis

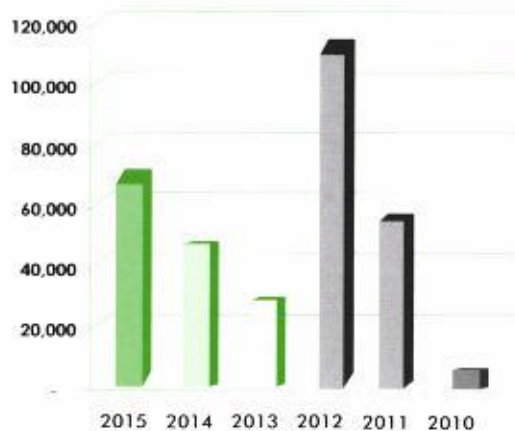
Underwriting results



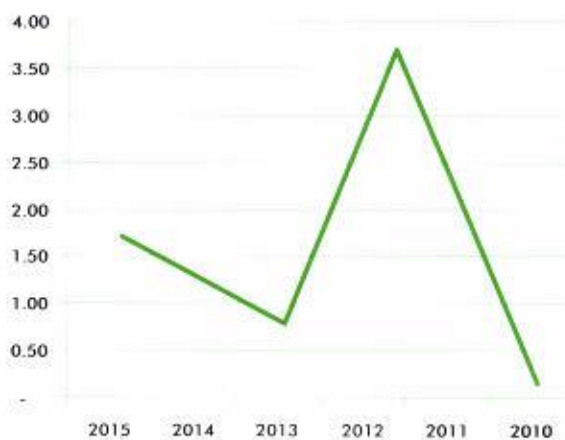
Gross Written premium



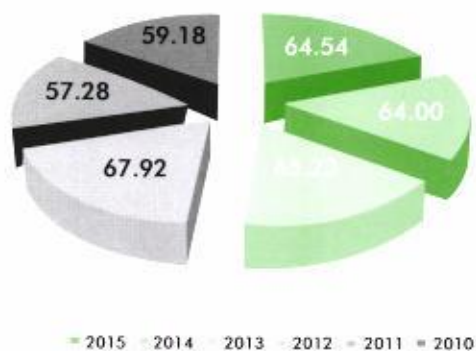
Profit after tax



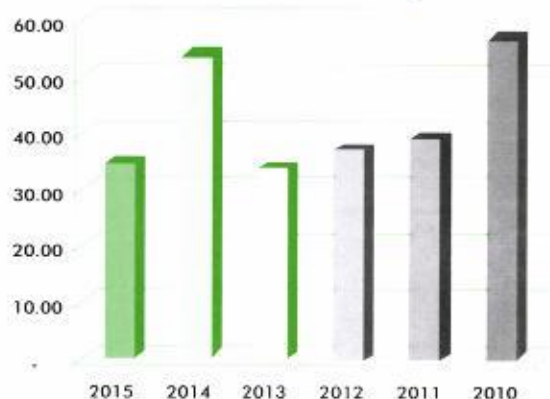
Earnings per share



Shareholders' Equity to Total Assets (%)



Investments (inclusive of properties) to total assets & % age





## Vertical Analysis of Financial Statements

|  | December 31,    |      |      |      |      |      |
|--|-----------------|------|------|------|------|------|
|  | 2015            | 2014 | 2013 | 2012 | 2011 | 2009 |
|  | -----% age----- |      |      |      |      |      |

### Balance Sheet

#### Assets

|                        |               |               |               |               |               |               |
|------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Cash and bank balances | 4.04          | 1.32          | 2.24          | 15.47         | 4.97          | 1.24          |
| Loans to employees     | 0.45          | 0.03          | 0.03          | 0.03          | 0.03          | 0.03          |
| Investments            | 30.06         | 41.03         | 21.55         | 21.25         | 18.21         | 18.14         |
| Investment properties  | 4.27          | 11.76         | 13.70         | 15.84         | 19.34         | 38.43         |
| Other assets           | 51.09         | 34.96         | 53.34         | 36.86         | 45.77         | 27.23         |
| Fixed assets           | 10.08         | 10.90         | 9.13          | 10.55         | 11.65         | 14.94         |
| <b>Total assets</b>    | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> |

#### Equity and liabilities

|                                     |               |               |               |               |               |               |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Total equity                        | 65.49         | 64.00         | 65.23         | 67.92         | 57.28         | 59.18         |
| Underwriting provisions             | 27.71         | 30.31         | 29.80         | 25.69         | 37.44         | 31.02         |
| Surplus on revaluation of assets    | 0.98          | 1.10          | 1.26          | 1.42          | 1.52          | 1.86          |
| Deferred liabilities                | 0.27          | 0.33          | 0.83          | 0.57          | 0.24          | 3.92          |
| Creditors and accruals              | 5.52          | 4.23          | 2.85          | 4.36          | 3.47          | 3.92          |
| Other liabilities                   | 0.02          | 0.03          | 0.03          | 0.04          | 0.05          | 0.09          |
| <b>Total equity and liabilities</b> | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> |

### Profit and loss

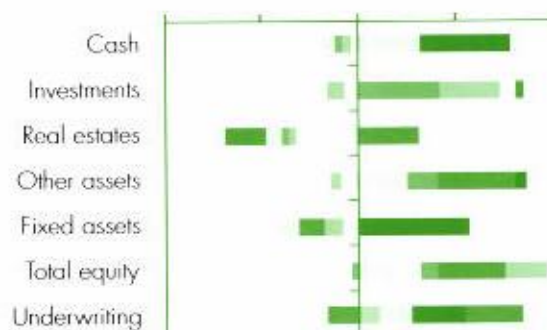
|                                     |               |               |               |               |               |               |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>Net premium revenue</b>          | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> | <b>100.00</b> |
| Net claims                          | (48.62)       | (54.68)       | (36.81)       | (32.71)       | (46.23)       | (62.29)       |
| Management expenses                 | (20.39)       | (10.82)       | (46.43)       | (15.00)       | (22.11)       | (31.74)       |
| Net commission                      | (7.35)        | (8.32)        | (7.33)        | 6.69          | 2.25          | 13.25         |
| Investment income / (loss)          | 8.96          | 9.89          | 18.72         | 5.43          | 5.83          | 8.38          |
| Rental income                       | 1.97          | 2.81          | 3.25          | 3.23          | 4.72          | 5.53          |
| Other income                        | 6.89          | 0.91          | 1.05          | 5.17          | 3.73          | 0.12          |
| Finance cost                        | (0.16)        | (0.21)        | (0.25)        | (0.21)        | (0.27)        | (0.33)        |
| General and administrative expenses | (15.11)       | (17.39)       | (21.42)       | (15.39)       | (24.72)       | (34.42)       |
| Profit / (loss) before tax          | 26.19         | 22.20         | 10.78         | 57.21         | 23.21         | (1.50)        |
| Taxation                            | (1.01)        | (2.19)        | 4.68          | (9.39)        | 13.51         | 5.87          |
| <b>Profit after tax</b>             | <b>25.19</b>  | <b>20.02</b>  | <b>15.45</b>  | <b>47.81</b>  | <b>36.72</b>  | <b>4.37</b>   |





## Horizontal Analysis of Financial Statements

|                                     | December 31,    |              |                |               |               |                |
|-------------------------------------|-----------------|--------------|----------------|---------------|---------------|----------------|
|                                     | 2015            | 2014         | 2013           | 2012          | 2011          | 2010           |
|                                     | -----% age----- |              |                |               |               |                |
| <b>Balance Sheet</b>                |                 |              |                |               |               |                |
| <b>Assets</b>                       |                 |              |                |               |               |                |
| Cash and bank balances              | 234.95          | (35.10)      | (39.92)        | (14.06)       | 377.59        | (88.09)        |
| Loans to employees                  | 1865.83         | 9.85         | (7.47)         | 14.00         | 6.68          | 70.68          |
| Investments                         | (20.02)         | 110.63       | (27.38)        | 86.47         | 19.26         | 10.18          |
| Investment properties               | (60.37)         | (5.00)       | (5.00)         | (14.87)       | (40.09)       | 53.50          |
| Other assets                        | 59.50           | (27.45)      | 59.02          | (16.17)       | 99.69         | 14.62          |
| Fixed assets                        | 0.99            | 32.02        | (4.87)         | (5.72)        | (7.34)        | (6.79)         |
| <b>Total assets</b>                 | <b>9.16</b>     | <b>10.65</b> | <b>9.88</b>    | <b>4.10</b>   | <b>18.81</b>  | <b>9.07</b>    |
| <b>Equity and liabilities</b>       |                 |              |                |               |               |                |
| Total equity                        | 11.70           | 8.57         | 5.53           | 23.44         | 14.99         | (2.88)         |
| Underwriting provisions             | (0.22)          | 12.54        | 27.47          | (28.58)       | 43.39         | 49.21          |
| Surplus on revaluation of assets    | (2.71)          | (2.78)       | (2.84)         | (2.90)        | (2.97)        | 62.58          |
| Deferred liabilities                | (10.21)         | (55.80)      | 59.81          | 145.59        | (92.66)       | (25.95)        |
| Creditors and accruals              | 42.63           | 63.89        | (28.01)        | 30.67         | 5.10          | 15.36          |
| Other liabilities                   | -               | -            | (28.46)        | (3.76)        | (36.41)       | (22.10)        |
| <b>Total equity and liabilities</b> | <b>9.16</b>     | <b>10.65</b> | <b>9.88</b>    | <b>4.10</b>   | <b>18.81</b>  | <b>9.07</b>    |
| <b>Profit and loss</b>              |                 |              |                |               |               |                |
| <b>Net premium revenue</b>          | <b>18.12</b>    | <b>26.87</b> | <b>(22.88)</b> | <b>60.47</b>  | <b>29.07</b>  | <b>0.60</b>    |
| Net claims                          | 5.02            | 88.43        | (13.22)        | 13.57         | (4.22)        | 136.07         |
| Management expenses                 | 122.67          | (70.44)      | 138.62         | 8.93          | (10.12)       | 12.62          |
| Net commission                      | 4.27            | 44.07        | (184.45)       | 376.66        | (78.05)       | 170.89         |
| Investment income                   | 7.04            | (32.97)      | 165.89         | 49.45         | (10.19)       | 10.77          |
| Rental income                       | (17.39)         | 10.01        | (22.62)        | 10.04         | 10.00         | 10.00          |
| Other income                        | 795.06          | 10.17        | (84.38)        | 122.41        | 3,790.68      | (99.81)        |
| Finance cost                        | (8.84)          | 7.33         | (11.93)        | 27.56         | 7.20          | (71.05)        |
| General and administrative expenses | 2.68            | 2.98         | 7.34           | (0.08)        | (7.33)        | 8.91           |
| Profit / (Loss) before tax          | 39.34           | 161.37       | (85.47)        | 295.43        | (2,098)       | (101.57)       |
| Taxation                            | 45.51           | (159.31)     | (138.40)       | (211.56)      | 197.28        | (131.19)       |
| <b>Profit after tax</b>             | <b>48.61</b>    | <b>64.33</b> | <b>(75.07)</b> | <b>108.93</b> | <b>985.74</b> | <b>(94.30)</b> |





## Shareholders' Information

### Registered Office

Cooperative House, 5 Bank Square, Shahrah-e-Qaid-e-Azam (The Mall) Lahore

### Share Registrar

Corplink (Pvt.) Ltd. Wing Arcade, 1-K, Commercial Area Model Town, Lahore

### Listing on stock exchanges

PGI equity shares are listed on Pakistan Stock Exchange (PSE).

### Listing fees

The annual listing fee for the financial year 2015 – 2016 has been paid to all of the stock exchanges within the prescribed time limit.

### Stock code

The stock code for dealing in equity shares of PGI at Pakistan Stock Exchange (PSE).

### Investor service center

PGI's share department is operated by Corplink (Private) Limited. It also functions as an investor service center. The investor service center is managed by a well experienced team of professionals and is equipped with the necessary infrastructure in terms of computer facilities and comprehensive set of systems and procedures for conducting the registration purposes. The team is headed by Saleem Iqbal Khawaja at Registrar Office and Mazhar Zahoor at PGI Registered Office.

The share department undertakes activities pertaining to dematerialization of shares, shares transfers and transmission, issue of duplicate / revalidated dividend warrants, issue of duplicate / replaced share certificates, change of address and other related matters.

### Services standards

PGI has always endeavored to provide investors with prompt services. Listed below are various investors' services and the maximum time limit set for the execution.

|                     | Requests received thru posts | Over the counter |
|---------------------|------------------------------|------------------|
| Transfer of share s | 45 days                      | 45 days          |
| Duplicate shares    | 45 days                      | 45 days          |
| Duplicate / Revalid |                              |                  |
| dividend warrant    | 5 days                       | 5 days           |
| Address change      | 2 days                       | 15 mins          |

Well reputed and experienced firm of the Share Registrar Services has been entrusted with the responsibility of ensuring that services are rendered within the specified time limits.

### Statutory compliance

During the year, the Company has complied with all applicable provisions, filed all returns / forms and furnished all the relevant information as required under the

Companies Ordinance, 1984 and allied laws and rules, the Securities and Exchange Commission of Pakistan ("SECP") regulations and the listing regulations.

### Book closure date

The register of members and share transfer books of the Company will remain close from April 23, 2016 to April 30, 2016 both days inclusive.

### Investors' grievances

As on date none of the investor or shareholder has filled any letter of complaint against any service provided by the Company to its shareholders'.

### Legal proceedings

No case has ever been filed by shareholders' against the Company for non-receipt of share / refund.

### Shareholders' information, general meetings and voting rights

Pursuant to section 158 of the Companies Ordinance, 1984, PGI holds general meeting of shareholders atleast once a year. Every shareholder has a right to attend the general meeting; the notice of such meeting is sent to all the shareholders at least twenty one days before the meeting and also advertised in 1 English and 1 Urdu newspaper having circulation in Sindh and Punjab. Shareholders having at least ten percent of voting rights may also apply to Board to call for a meeting of shareholders, and if Board does not take action on such application within twenty one days, shareholders may themselves call the meeting. All shares issued by the Company carry equal voting rights. Generally, matters at general meetings are decided by show of hands in first instance. Voting by show of hands operates on the principal of "one member one vote". If majority of shareholders raise their hands in favor of particular resolution, it is taken as pass, unless poll is demanded. Since fundamental voting principal is "one share one vote", voting takes place by a poll, if demanded. On poll being taken the decision arrived by a poll is final, overruling any decision taken on a show of hands.

### Proxies

Pursuant to Section 161 of the Companies Ordinance, 1984 and according to the MOA and AOA of the Company, every shareholder who is entitled to attend and vote at a general meeting, can appoint another person as his/her proxy to attend and vote instead of himself/herself. Every notice calling a general meeting contains a statement that shareholder entitled to attend and vote is entitled to appoint a proxy who needs not to be a member. The instrument appointing proxy, duly signed by the shareholder appointing that proxy should be deposited with the Company not less than 48 hours before the meeting.



## Shareholders' Information

### Category-wise Shareholders

| Shareholders' category                          | Number       | Shareholding      | % age            |
|-------------------------------------------------|--------------|-------------------|------------------|
| Directors, chief executive and dependent family | 12           | 14,785,309        | 36.9621%         |
| NIT and ICP                                     | 2            | 1,991             | 0.0050%          |
| Joint stock companies                           | 7            | 3,706             | 0.0093%          |
| Shares held by general public-local             | 1,025        | 25,085,932        | 62.7129%         |
| Government Holding                              | 1            | 12,312            | 0.3108%          |
| <b>Total</b>                                    | <b>1,047</b> | <b>40,001,250</b> | <b>100.0000%</b> |

### Categories of shareholders as required under code of corporate governance as at December 31, 2015

| Categories of Shareholders of shareholders                                               | Share held        | % age           |
|------------------------------------------------------------------------------------------|-------------------|-----------------|
| <b>a) Chief Executive Officer, Directors, Executives their spouse and minor children</b> |                   |                 |
| Ch. Manzoor Ahmed                                                                        | 1,006,873         | 2.5171%         |
| Ch. Zahoor Ahmed                                                                         | 2,346,310         | 5.8656%         |
| Raees ud Din                                                                             | 1,340,472         | 3.3511%         |
| Ghulam Mustafa                                                                           | 476,520           | 1.1913%         |
| Ather Zahoor                                                                             | 1,848,714         | 4.6216%         |
| Nasir Ali                                                                                | 637,434           | 1.5935%         |
| Mazhar Zahoor                                                                            | 1,213,231         | 3.0330%         |
| Mrs. Qaiser Sultana w/o Ch. Manzoor Ahmed                                                | 219,319           | 0.5483%         |
| Mrs. Perveen Akhter w/o Ch. Zahoor Ahmed                                                 | 2,762,880         | 6.9070%         |
| Mrs. Asma Ather w/o Ather Zahoor                                                         | 1,727,406         | 4.3184%         |
| Mrs. Mehwish Nasir w/o Nasir Ali                                                         | 177,847           | 0.4446%         |
| Mrs. Rubina Mazhar w/o Mazhar Zahoor                                                     | 1,028,303         | 2.5707%         |
|                                                                                          | <b>14,785,309</b> | <b>36.9621%</b> |
| <b>b) Shareholders holding 5% or more voting interests</b>                               |                   |                 |
| Ch. Zahoor Ahmed                                                                         | 2,346,310         | 5.8656%         |
| Mrs. Perveen Akhter w/o Ch. Zahoor Ahmed                                                 | 2,762,880         | 6.9070%         |
|                                                                                          | <b>5,109,190</b>  | <b>12.7726%</b> |

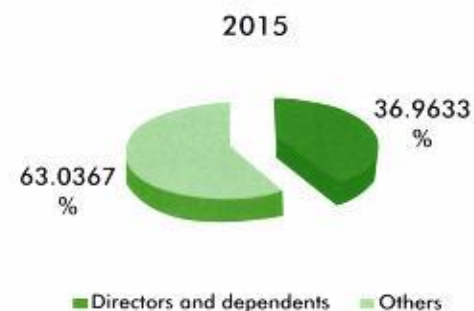
### Trade in shares of the Company by directors, executives and their families

Following transactions in shares of the Company were carried out by directors, chief executive officer, chief financial officer, company secretary, their spouses and minor children during the fiscal year.

| Sr. No. | Name of directors, executives and their families | Sale    | Purchase |
|---------|--------------------------------------------------|---------|----------|
| 1.      | Ch. Zahoor Ahmed (chief executive officer)       | -       | 139,814  |
| 2.      | Ch. Manzoor Ahmed                                | -       | 59,998   |
| 3.      | Nasir Ali                                        | -       | 37,984   |
| 4.      | Ch. Mazhar Zahoor                                | -       | 72,295   |
| 5.      | Ather Zahoor                                     | -       | 110,163  |
| 6.      | Raees ud Din                                     | -       | 79,877   |
| 7.      | Ghulam Mustafa                                   | -       | 28,395   |
| 8.      | Mrs. Qaiser Sultana                              | -       | 13,069   |
| 9.      | Mrs. Rubina Mazhar                               | -       | 61,275   |
| 10.     | Mrs. Perveen Akhter                              | 111,000 | 164,636  |
| 11.     | Mrs. Asma Ather                                  | -       | 102,934  |
| 12.     | Mrs. Mehwish Nasir                               | -       | 10,597   |



| No. of Share-holders | Share Holding |         | Total No. of Shares Held | No. of Share-holders | Share Holding |           | Total No. of Shares Held |
|----------------------|---------------|---------|--------------------------|----------------------|---------------|-----------|--------------------------|
|                      | From          | To      |                          |                      | From          | To        |                          |
| 261                  | 1             | 100     | 3,601                    |                      |               |           |                          |
| 111                  | 101           | 500     | 33,631                   | 1                    | 535,001       | 540,000   | 538,328                  |
| 402                  | 501           | 1,000   | 382,030                  | 1                    | 580,001       | 585,000   | 580,039                  |
| 123                  | 1,001         | 5,000   | 271,932                  | 2                    | 615,001       | 620,000   | 1,235,576                |
| 24                   | 5,001         | 10,000  | 156,428                  | 2                    | 645,001       | 650,000   | 1,293,583                |
| 10                   | 10,001        | 15,000  | 118,048                  | 1                    | 660,001       | 665,000   | 664,177                  |
| 10                   | 15,001        | 20,000  | 188,000                  | 1                    | 740,001       | 745,000   | 743,690                  |
| 2                    | 20,001        | 25,000  | 44,578                   | 1                    | 795,001       | 800,000   | 795,712                  |
| 5                    | 25,001        | 30,000  | 143,301                  | 1                    | 935,001       | 940,000   | 939,084                  |
| 2                    | 30,001        | 35,000  | 64,796                   | 1                    | 1,005,001     | 1,010,000 | 1,006,873                |
| 12                   | 35,001        | 40,000  | 465,931                  | 1                    | 1,025,001     | 1,030,000 | 1,028,303                |
| 1                    | 40,001        | 45,000  | 43,863                   | 1                    | 1,030,001     | 1,035,000 | 1,030,799                |
| 1                    | 45,001        | 50,000  | 49,845                   | 1                    | 1,075,001     | 1,080,000 | 1,078,635                |
| 1                    | 50,001        | 55,000  | 54,376                   | 1                    | 1,210,001     | 1,215,000 | 1,213,231                |
| 1                    | 55,001        | 60,000  | 59,814                   | 1                    | 1,315,001     | 1,320,000 | 1,319,940                |
| 2                    | 65,001        | 70,000  | 133,730                  | 1                    | 1,320,001     | 1,325,000 | 1,324,884                |
| 2                    | 75,001        | 80,000  | 156,784                  | 1                    | 1,340,001     | 1,345,000 | 1,340,472                |
| 1                    | 85,001        | 90,000  | 85,069                   | 1                    | 1,480,001     | 1,485,000 | 1,483,512                |
| 8                    | 95,001        | 100,000 | 796,276                  | 1                    | 1,725,001     | 1,730,000 | 1,727,406                |
| 1                    | 100,001       | 105,000 | 103,678                  | 1                    | 1,750,001     | 1,755,000 | 1,754,495                |
| 2                    | 105,001       | 110,000 | 214,247                  | 1                    | 1,845,001     | 1,850,000 | 1,848,714                |
| 1                    | 110,001       | 115,000 | 111,524                  | 1                    | 2,000,001     | 2,005,000 | 2,003,375                |
| 2                    | 115,001       | 120,000 | 239,256                  |                      |               |           |                          |
|                      |               |         |                          | <u>1,047</u>         |               |           | <u>40,001,250</u>        |





# Corporate Calendar

## Financial Calendar

### Results

|                                        |                   |                  |
|----------------------------------------|-------------------|------------------|
| First quarter ended March 31, 2015     | Announcement date | April 28, 2015   |
| Half year ended June 30, 2015          | Announcement date | August 29, 2015  |
| Third quarter ended September 30, 2015 | Announcement date | October 29, 2015 |
| Year ended December 31, 2015           | Announcement date | March 31, 2016   |

### Dividend

|                                                          |                                    |                |
|----------------------------------------------------------|------------------------------------|----------------|
| Final cash dividend for the year ended December 31, 2015 | Announcement date                  | March 31, 2016 |
|                                                          | Entitlement date                   | April 22, 2016 |
|                                                          | Statutory limit upto which payable | May 30, 2016   |

### Date of issuance of annual report 2015

April 8, 2016

### Date of annual general meeting

April 30, 2016

## Access to Reports and Enquiries

### Quarterly and annual reports

The Company publishes interim reports, at end of first, second and third quarters of the financial year. These interim reports along with annual report of the Company can be downloaded / accessed from the Company's website [www.pgi.com.pk](http://www.pgi.com.pk) or printed copies obtained by writing to Company Secretary.

### Shareholders' enquiries

Shareholders' enquiries about their holding, dividends or share certificates can be directed to Share Registrar at the following address-

Corplink (Private) Limited  
Wing Arcade, 1-K, Commercial Area  
Model Town, Lahore

### Stock exchange listing

The shares of the Company are listed on Karachi, Lahore and Islamabad stocks exchanges. The symbol code is PKGI.

### Web Presence

Updated information regarding the Company can be accessed at PGI web site, [www.pgi.com.pk](http://www.pgi.com.pk).

## Share Price Sensitivity Analysis

Specific factors that can affect share prices are-

### Earnings

News releases on earnings and profits and future estimated earnings develop investor interest in the stocks of the Company.

### Announcement of dividends

Expected distribution from earnings could increase the share prices in expectation of realization of profit on investments.

### Introduction of new insurance products

This could lead to positive earnings growth which in return affects share prices.

### Industry performance

Government policies, specific to industry like "Takaful" business could result in movement of stock price.

### Investor sentiment / confidence

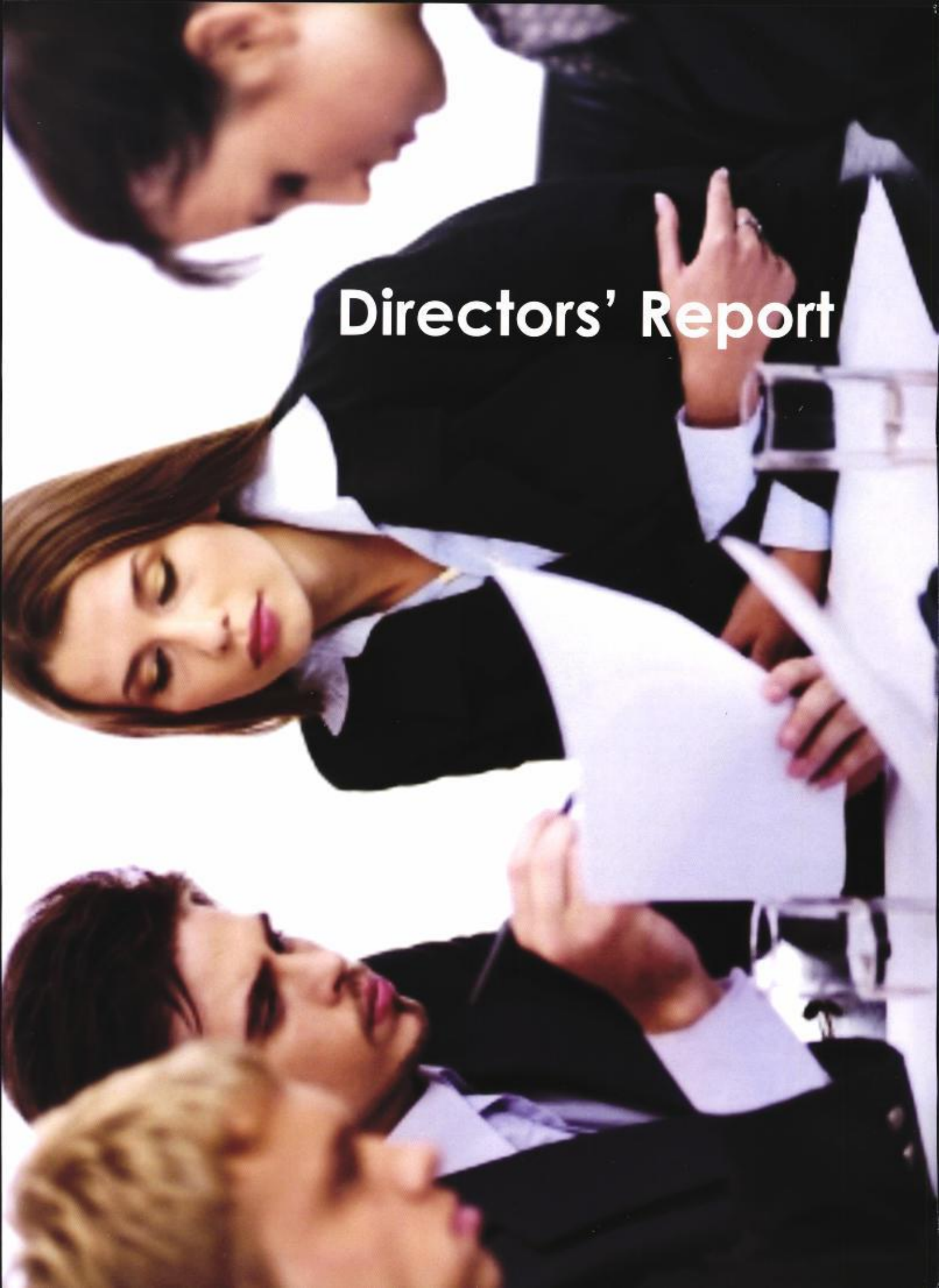
Positive economic reforms can attract investors.

### Economic and other shocks

An economic outlook could include expectations for inflation productivity, growth, unemployment and balance of trade. Changes around the world can affect both the economy and stock prices.

### Government policies

Government policies could be perceived as +ve or -ve for businesses, which in turn may affect stock prices.

A photograph of four business professionals in a meeting. A woman with long brown hair, wearing a black blazer over a white collared shirt, is the central figure. She is looking down at a large white sheet of paper she is holding. To her left, a man with dark hair, also in a black blazer and white shirt, is looking at the same paper. To her right, another man with dark hair is looking towards the center. In the foreground, the back of a person's head with blonde hair is visible. The background is a plain, light-colored wall. The text "Directors' Report" is overlaid in white, bold, sans-serif font across the middle of the image.

# Directors' Report



## Director's Report to the Shareholders'

### Dear Fellow Shareholder!

Directors of "The Pakistan General Insurance Company Limited" take pleasure in presenting the 68<sup>th</sup> annual report of your Company, together with the audited financial statements for the year ended December 31, 2015.

### Economic overview

The year showed improvement in Pakistan's overall economic indicators including containment of current account deficit, owing to continuing decline in international oil prices along with an uplift in remittances from abroad. The successful issue of Sukuk Bond in the international market also helped the foreign exchange reserves to swell to unprecedented levels. The economy grew by 4.24% in fiscal year 2015 which is highest achievement since 2008-2009. Inflation during the year has remained significantly low, achieving the lowest levels since 2003. Services sector registered a growth of 5 percent against the target of 5.2% but remained higher compared to the last year growth of 4.4%.

### Company performance review 2015

The country's economy showed a modest improvement but performed below its potential due to energy shortages and poor law and order situation. The conditions of insurance industry continued to be challenging and characterized by intense competition and pressure with premium rates. Despite difficult business environment, the Company has maintained a moderate position by offering the best professional services to its clients. We do not see any improvement (atleast in the near future) in level of economic and business activities in the country and our strategy will therefore continue to emphasize on –

- Customer-driven business focus;
- Financial and investment strategy based on further strengthening its asset base;
- Conservative and sound risk management; and
- Operational agility by maintaining quality leadership.

Despite difficult economic scenario, your Company has posted after tax profit of Rs. 66,640 million. Following is tabular analysis of the Company's results at a glance.

|                       | (rupees in '000) |           |
|-----------------------|------------------|-----------|
|                       | Dec 2015         | Dec. 2014 |
| Gross written premium | 457,540          | 412,925   |
| Net premium           | 264,591          | 224,004   |
| Underwriting results  | 62,565           | 58,653    |
| Return on investments | 46,255           | 30,463    |
| Profit after tax      | 66,640           | 44,842    |
| Earnings per share    | 1.67             | 1.12      |

### Segments at a glance

#### Fire and property damage

The written premium is increased by 10% to Rs. 253 million as compared to Rs. 229 million in 2014. The net premium is also increased by 12.2% to Rs. 142 million as compared to Rs. 127 million in 2014. The tabular analysis is as under –

|                      | 2015                         | 2014 | ---Variation--- |      |
|----------------------|------------------------------|------|-----------------|------|
|                      | -----rupees in millions----- |      | % age           |      |
| Gross premium        | 253                          | 229  | 23              | 10%  |
| Net premium          | 142                          | 127  | 15              | 12%  |
| Net claims           | (70)                         | (74) | 3               | (4%) |
| Expenses             | (30)                         | (19) | 11              | 56%  |
| Net commission       | (12)                         | (12) | (0.2)           | 2%   |
| Underwriting results | 30                           | 22   | 8               | 38%  |
| Net claims ratio (%) | 50%                          | 58%  |                 |      |
| Expense ratio (%)    | 21%                          | 15%  |                 |      |
| Combined ratio (%)   | 70%                          | 73%  |                 |      |

#### Marine aviation and transport

Written premium is increased by 37% to Rs. 139 million as compared to Rs. 102 million in 2014. The tabular analysis is as under –

|                      | 2015                         | 2014 | ---Variation--- |       |
|----------------------|------------------------------|------|-----------------|-------|
|                      | -----rupees in millions----- |      | % age           |       |
| Gross premium        | 139                          | 102  | 37              | 37%   |
| Net premium          | 73                           | 53   | 20              | 37%   |
| Net claims           | (46)                         | (30) | (16)            | 53%   |
| Expenses             | (16)                         | (8)  | (8)             | 94%   |
| Net commission       | (5)                          | (4)  | (1)             | 21%   |
| Underwriting results | 5                            | 10   | (5)             | (49%) |
| Net claims ratio (%) | 64%                          | 57%  |                 |       |
| Expense ratio (%)    | 23%                          | 16%  |                 |       |
| Combined ratio (%)   | 86%                          | 73%  |                 |       |

#### Motor

The written premium is increased by 6% to Rs. 16 million as compared to Rs. 15 million in 2014. The tabular analysis is as under –

|                      | 2015                         | 2014 | ---Variation--- |       |
|----------------------|------------------------------|------|-----------------|-------|
|                      | -----rupees in millions----- |      | % age           |       |
| Gross premium        | 16                           | 15   | 1               | 6%    |
| Net premium          | 15                           | 12   | 3               | 26%   |
| Net claims           | 0.1                          | 0.5  | (0.4)           | (75%) |
| Expenses             | (2)                          | (1)  | -               | 51%   |
| Net commission       | (1)                          | (1)  | -               | 2%    |
| Underwriting results | 12                           | 10   | 2               | 20%   |
| Net claims ratio (%) | (1%)                         | (5%) |                 |       |
| Expense ratio (%)    | 13%                          | 11%  |                 |       |
| Combined ratio (%)   | 12%                          | 6%   |                 |       |

## Director's Report to the Shareholders'

### Miscellaneous

The written premium is decreased by 26% to Rs.50 million as compared to Rs. 67 million in 2014. The tabular analysis is as under –

|                      | 2015                         | 2014 | ---Variation--- |       |
|----------------------|------------------------------|------|-----------------|-------|
|                      | -----rupees in millions----- |      |                 | % age |
| Gross premium        | 50                           | 67   | (17)            | (26%) |
| Net premium          | 34                           | 32   | 2               | 7%    |
| Net claims           | (12)                         | (19) | 7               | 37%   |
| Expenses             | (6)                          | (6)  | -               | 0%    |
| Net commission       | (1)                          | (1)  | -               | 0%    |
| Underwriting results | 15                           | 7    | 9               | 132%  |
| Net claims ratio (%) | 35%                          | 59%  |                 |       |
| Expense ratio (%)    | 17%                          | 17%  |                 |       |
| Combined ratio (%)   | 52%                          | 76%  |                 |       |

### Investments and related income

#### Equity and other investments

During the current year, in line with its investment policy, the Company had invested the funds so generated in short-term bank placements. Our investment objective is to achieve optimum total return on the investment portfolio adhering to our investment philosophy and the regulations as applicable from time to time. We are guided by value investing principles. Appropriate risk management practices are adopted with an objective to manage risks arising out of duration, market, credit, legal and operations. Your Company's investment portfolio is invested with prudence while seeking a reasonable yield, in line with market conditions. The book value of your Company's investments is Rs. 293.216 million as at December 31, 2015. The Company will continue to place special emphasis in generating a significant portion of its investment income from sustainable sources such as interest and dividends. The Company has generated net income from investments of Rs. 23.718 million as against Rs. 22.158 million depicting increase of 7% over 2014. PGI Autos (a sister concern) has been incorporated during the year. However, the Company has yet to invest the amount approved by members in last meeting.

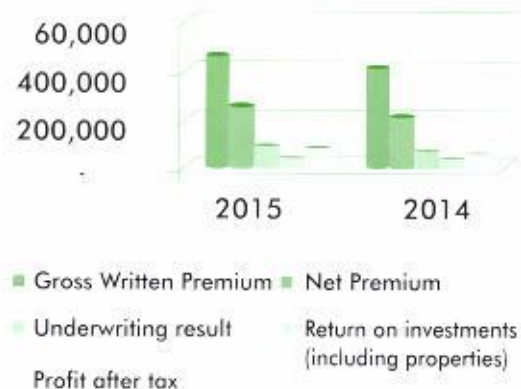
#### Investment Properties

During the year, the Company had divested one of its properties which resulted in gain of Rs. 17 million. A new property has also acquired during the year. The amount so received was invested in short-term bank placements. The Company has generated rental income of Rs. 5.2 million as compared to Rs. 6.3 million in previous year. The decline resulted due to disposal of property.

### Net Premium to Net Claims



### Wealth Generated and Distribution



### Business Mix





## Director's Report to the Shareholders'

### Insurer Financial Strength (IFS) rating

Both the credit rating companies operating in Pakistan, JCR VIS Credit Rating Agency and PACRA has assigned your Company, an "Insurer Financial Strength" (IFS) Rating of "A-" with Positive Outlook, on the basis of financial statements for the year 2014 and financial statements for the half year period ended June 2015.

### Product development

To meet the emerging changes in the business environment and to reach a wider segment of customers, the Company has developed new products to enter into retail segments. The Company continues to invest in knowledge based products and in training of its manpower to keep itself competitive and responsive to fast changing environment.

### Claims

The settlement time for claims depends on various factors such as the line of business, cause of loss, the nature of claim etc. Typically, claims which result in total or partial destruction of assets or records (such as those caused by Acts of God), those where adequate documentation to establish the claims are awaited and those which are the subject matter of judicial processes tend to have longer settlement times, which are beyond the control of the Company. The Company has improved internal processes, for further reduction of average claims settlement time and claims outstanding.

### Loss prevention initiatives

Risk mitigation is built into our planning process; the concept of loss prevention is now part of our business philosophy. The Company has developed guidelines for defining risk tolerance levels. Through our loss prevention program we protect our clients' business continuity. We also consider it as our responsibility to educate the clients on the scope of the coverage of the insurance policies. The efforts of our risk engineering team have helped our clients significantly.

For a successful insurance carrier, pervasive spirit of partnership is required with the insured. Focused risk engineering services help clients understand the hazards that threaten their businesses and determine cost-effective loss prevention solutions.

We are committed to developing strong relationships with our clients through:

- Underwriting knowledge, expertise and products;
- Customized property and marine loss prevention engineering programs; and
- Sharing the lessons learnt from major industrial losses.

### Reinsurance

Your Company follows a policy of optimizing retention of risk through a carefully designed high quality program of reinsurance with "A" rated and well reputed re-insurers lead by our leader "Trust Reinsurance Company". The focus of reinsurance treaty program has been designated to protect the value of risk by insuring timely and quality protection for individual risks and in catastrophic events. Your Company follows a high quality, low risk reinsurance strategy. Your Company's conventional reinsurance policy reduces the potential volatility of the earnings stream. Reinsurance arrangements in place include quota share, surplus, excess of loss and catastrophe coverage. The effect of such reinsurance arrangement is that the Company should not suffer total net insurance losses beyond the Company's risk appetite in any one year. In this challenging period of economic slowdown, declining prices and softening of local insurance markets, your Company's strategy of increasing its risk retention has contributed to the overall profitability.

### Information Technology, Business Process Re-engineering and Disaster Recovery Program

Strategic initiative to leverage IT for improved business performance continued yielding required results. Your Directors recognize the importance of Technology in the conduct of business and the need for investing in new technology. As in all industries, adapting new technology has become absolute necessity in Insurance Industry to achieve the desired effect. Disaster Recovery Program (DRP) remains implemented during the current year. The Company has achieved its major branches inter-connected thru real time online system during the current year, the new system will provide more efficient support to the management and clients amongst other things by providing real time information to the users for timely decision making.

### PGI website

Website of your Company is [www.pgi.com.pk](http://www.pgi.com.pk) which allows the user to obtain the Company related information. PGI is the first and pioneer in offering innovative online "Insurance Quote System".

### Earnings per share

Your Company has reported earnings per share of Rs. 10 each at Rs. 1.67 in 2015 as compared Rs. 1.12 in 2014.



## Director's Report to the Shareholders'

### Business risks and risk management

Insurance being the business of transfer of risks from client to insurer is viable only if the underwriter has the ability to precisely assess the risk. Your Company's approach is proficient in qualitative evaluation of risk, providing safety consultancy for loss reduction and suggesting measures for risk mitigation to the client. PGI strive to develop expertise in areas like risk pricing, business continuity planning and consequence analysis helps in offering value added services to the clients which not only develops the confidence level of the client for remaining profitable by virtue of its core operations but also improves the quality of risk the Company is exposed to. The company continuously monitors and controls the risks. Following are the major risks faced:

#### Economic and political risk

Volatile economic, political and financial market conditions coupled with power shortage in the country may cause hurdle in overall business scenario of the country. The insurance sector will also face challenges arising from the economic and political scenario. The company has cautious underwriting approach to deal with such risks and increase market share without compromising profitability.

#### Insurance risk

The principal risk faced under insurance contracts is the possibility that the insured event occurs and uncertainty of the amount of the resulting claims. PGI manages these risks through its underwriting strategy, proactive claims handling and adequate reinsurance arrangements. The underwriting strategy aims to minimize insurance risks with a balanced mix and spread of business classes and by observing underwriting guidelines and limits.

#### Interest rate risk

The Company limits interest rate risk by monitoring changes in interest rates in the currencies in which its financial assets are denominated.

#### Liquidity risk

PGI manages its liquidity by ensuring it has sufficient liquidity to meet its claim and other liabilities when due under both normal and stressed conditions without incurring unacceptable losses or risking damage to the Company's reputation. It includes measuring and monitoring the future cash flows on daily, monthly and quarterly basis; maintaining sufficient cash reserves in bank accounts and a portfolio of highly marketable financial assets that can be easily liquidated in the event of an unforeseen interruption to cash flows.

#### IT risk

To meet the challenges of changing business environment, PGI has taken the initiative to interlink branches in real time.

#### Credit risk

The Company monitors exposure to credit risk through regular review of credit exposure, entering in transactions with large number of counter parties in several industries and by continually assessing credit worthiness of parties.

#### Market risk

The Company limits market risk by maintaining a diversified portfolio and by continuous monitoring of developments in government securities, equity and term finance certificate markets. In addition, the Company actively monitors the key factors that affect the underlying value of these securities.

#### Investment risk

The Company manages its market price risk by maintaining a diversified investment portfolio and monitors developments in equity and term finance certificate and money markets.

#### Reinsurance risk

PGI's arrangement of reinsurance is diversified such that it is not dependent on a single reinsurer. The Company obtains reinsurance cover only from companies with sound financial health.

Effect of such reinsurance arrangements is that PGI may not suffer ultimate net insurance losses beyond the Company's risk appetite in any one year.

#### Human Resources

At PGI Human Resources, in its business partner role, enacts strategies to raise the performance of each team member to its maximum potential.

The primary reason for our success is that our organization is built around people. Team efforts played a key role in achieving the stretched business goals. However, this was also possible through continuous review of the organizational structure, which ensured the business' stability.

Claims and Underwriting were centralized to improve customer focus and optimize performance. Synergies were created among support functions to enhance efficiency and optimize costs.

Management trainees were inducted in all core functions to enhance manpower skill base and encourage new approach to our business processes.

Employees are rewarded based on performance, resulting in enhanced retention and motivation at all levels.

## Director's Report to the Shareholders'

Talent mapping and development plans are underway to ensure that employees are engaged at all levels. All our operational activities are carried out in a transparent manner following our code of ethics, on which there can be no compromise. Continuous improvement philosophy and benchmarking with the best in class will ensure in making PGI a high performance organization.

### Capital management and liquidity

The Company has a policy to maintain a strong capital position and provide the flexibility necessary to take advantage of growth opportunities, to support the risk associated with its businesses and to optimize shareholder return. The Company's capital base is structured to meet regulatory capital targets and maintain strong credit ratings while maintaining a capital-efficient structure and desired capital ratios. The Company's risk management framework includes number of liquidity risk management procedures, including prescribed liquidity stress testing, active monitoring and contingency planning. The Company maintains an overall asset liquidity profile that exceeds requirements to fund potential liabilities under adverse scenarios. The Company also actively manages and monitors the matching of asset positions against its commitments, together with the diversification and credit quality of its investments against established targets.

The Company's primary source of funds is cash provided by operating activities, including premiums and net investment income. These funds are used primarily to pay claims, commissions, operating expenses and shareholder dividends. Cash flows generated from operating activities are generally invested to support future payment requirements, including the payment of dividends to shareholders. The Company's liquidity remained strong with total cash equivalents of Rs. 297,696 million against Rs. 329,262 million in 2015. The Company prudently manages liquidity to ensure its ability to meet contractual obligations as and when they fall due.

### Appropriations and dividends

The amount available for appropriations is as under:

|                            | Rs. in 000     |
|----------------------------|----------------|
| a) Retained earnings       |                |
| At beginning of the year   | 56,861         |
| Total comprehensive income | 66,907         |
| Amount available           | 123,768        |
| b) General reserves        |                |
| At beginning of the year   | 140,000        |
| Bonus shares issued        | (25,013)       |
| Amount available           | 114,987        |
|                            | <u>238,755</u> |

The directors of your Company are pleased to announce cash dividend for the year 2015 at the rate of 7.5%.

For and on behalf of the Board



Ch. Manzoor Ahmed  
Chairman  
Lahore: March 31, 2016



## ممبران کے لیے ڈائریکٹرز کی رپورٹ (یہ انگریزی رپورٹ کا ترجمہ ہے)

میرین ایوشن اور ٹرانسپورٹ:- تحریری پریمیم 37% اضافے کے ساتھ 139 ملین روپے ہو گیا جو کے 2014 میں 102 ملین روپے تھا۔ گمشواری تجزیہ درج ذیل ہے۔

|                      | 2015                         | 2014 | ---Variation--- |       |
|----------------------|------------------------------|------|-----------------|-------|
|                      | -----rupees in millions----- |      | % age           |       |
| Gross premium        | 139                          | 102  | 37              | 37%   |
| Net premium          | 73                           | 53   | 20              | 37%   |
| Net claims           | (46)                         | (30) | (16)            | 53%   |
| Expenses             | (16)                         | (8)  | (8)             | 94%   |
| Net commission       | (5)                          | (4)  | (1)             | 21%   |
| Underwriting results | 5                            | 10   | (5)             | (49%) |
| Net claims ratio (%) | 64%                          | 57%  |                 |       |
| Expense ratio (%)    | 23%                          | 16%  |                 |       |
| Combined ratio (%)   | 86%                          | 73%  |                 |       |

موٹر:- تحریری پریمیم 6% اضافے کے ساتھ 16 ملین روپے ہو گیا جو کے 2014 میں 15 ملین روپے تھا۔ گمشواری تجزیہ درج ذیل ہے۔

|                      | 2015                         | 2014 | ---Variation--- |       |
|----------------------|------------------------------|------|-----------------|-------|
|                      | -----rupees in millions----- |      | % age           |       |
| Gross premium        | 16                           | 15   | 1               | 6%    |
| Net premium          | 15                           | 12   | 3               | 26%   |
| Net claims           | 0.1                          | 0.5  | (0.4)           | (75%) |
| Expenses             | (2)                          | (1)  | -               | 51%   |
| Net commission       | (1)                          | (1)  | -               | 2%    |
| Underwriting results | 12                           | 10   | 2               | 20%   |
| Net claims ratio (%) | (1%)                         | (5%) |                 |       |
| Expense ratio (%)    | 13%                          | 11%  |                 |       |
| Combined ratio (%)   | 12%                          | 6%   |                 |       |

متفرق:- تحریری پریمیم 26% کمی کے بعد 50 ملین روپے ہو گیا جو کے 2014 میں 67 ملین روپے تھا۔ گمشواری تجزیہ درج ذیل ہے۔

|                      | 2015                         | 2014 | ---Variation--- |       |
|----------------------|------------------------------|------|-----------------|-------|
|                      | -----rupees in millions----- |      | % age           |       |
| Gross premium        | 50                           | 67   | (17)            | (26%) |
| Net premium          | 34                           | 32   | 2               | 7%    |
| Net claims           | (12)                         | (19) | 7               | 37%   |
| Expenses             | (6)                          | (6)  | -               | 0%    |
| Net commission       | (1)                          | (1)  | -               | 0%    |
| Underwriting results | 15                           | 7    | 9               | 132%  |
| Net claims ratio (%) | 35%                          | 59%  |                 |       |
| Expense ratio (%)    | 17%                          | 17%  |                 |       |
| Combined ratio (%)   | 52%                          | 76%  |                 |       |

سرمایہ کاری اور متعلقہ آمدن:- بینکوں کے ساتھ ڈپازٹ کی صورت میں سرمایہ کاری کے نتائج مثبت نکلے جو بینکوں سے تعلقات سرمایہ کاری کے منافع اور دونوں کے میل سے انشورنس برنس سے آمدنی کے بہت اچھے نتائج نکلے۔ آپ کی کمپنی کی سرمایہ کاری نہایت ہنرمندی سے کی جا رہی ہے جس کے نتائج بہت اچھے آ رہے ہیں۔ 31 دسمبر 2015 تک کمپنی کی سرمایہ کاری 293.216 ملین روپے تک پہنچ چکی ہے جس سے آپ کی کمپنی کو بینک انٹرسٹ اور ڈیویڈنڈ کی صورت میں خاطر خواہ منافع ہوا ہے۔ اس سرمایہ کاری سے کمپنی کو 23.718 ملین روپے کی آمدن ہوئی جو کے 2014 میں 22.158 ملین روپے تھی۔ یہ 2014 کے مقابلے میں 7% اضافے کو ظاہر کرتی ہے۔ اس سال پی جی آئی آئوڈ (سٹرکسٹرن) بنائی گئی ہے تاہم کمپنی نے ابھی تک اس میں سرمایہ کاری نہیں کی ہے جو کہ ممبران نے پچھلے اجلاس میں منظوری دی تھی

عزیز ممبران وی پاکستان جرنل انشورنس کمپنی لمیٹڈ کے ڈائریکٹرز نہایت خوشی سے کمپنی کی ۶۸ ویں سالانہ رپورٹ بعد آڈٹ شدہ مالیاتی حساب برائے سال ۲۰۱۵ دسمبر ۳۱ پیش کرتے ہوئے خوشی محسوس کرتے ہیں۔

### اقتصادی جائزہ

اس سال پاکستان کی مجموعی معاشی صورت حال بہتر ہوئی ہے تیل کی بین الاقوامی قیمتوں میں کمی اور بیرون ملک سے زرمبادلہ میں اضافے کے باعث سکوک بانڈ کے کامیاب تجربے نے غیر ملکی کرنسی ذخائر میں افزودگی پیدا کی۔ اقتصادی صورتحال 4.24 تک پہنچ گئی جو 2008 اور 2009 سے 2015 تک سب سے زیادہ ہے۔ افراط زر 2015 میں بہت کم رہی جو 2003 سے لے کر 2015 تک کم ترین سطح پر آگئی۔ سروس سیکٹر میں 5% اضافہ رجسٹر کیا گیا جو کہ 4.4 سے بڑھ کر 5.2% ہو گیا۔

کمپنی کی 2015 کی کارکردگی نے ملک پاکستان نے اقتصادی طور پر تھوڑی ترقی کی توانائی بہران اور لاقانونیت کی وجہ سے انشورنس انڈسٹری میں پریمیم ریٹ کی وجہ سے زبردست مقابلہ رہا مشکل کے باوجود آپ کی کمپنی اپنی پیشہ وارانہ خدمات اور اچھے تعلقات کی بنا پر مناسب پوزیشن پر رہی۔ ہم مستقبل قریب میں بھی اقتصادی صورتحال میں کوئی بہتری نہیں دیکھتے ہم اس لیے درج ذیل اصولوں پر کارفرما رہیں گے۔

- موجودہ کسٹمر کے ساتھ خوشگوار تعلقات
- سرمایہ کاری پر زور دینا
- مطلوبہ اور محتاط برنس کا انتخاب
- اعلیٰ قیادت کی موجودگی

ایتر اقتصادی حالات کے باوجود آپ کی کمپنی نے بعد از ٹیکس منافع مبلغ 66.910 ملین روپے کمایا ہے کمپنی کی مالیاتی کارکردگی کا گمشواری تجزیہ درج ذیل ہے۔

|                       | (rupees in '000) |           |
|-----------------------|------------------|-----------|
|                       | Dec 2015         | Dec. 2014 |
| Gross written premium | 457,540          | 412,925   |
| Net premium           | 264,591          | 224,004   |
| Underwriting results  | 62,565           | 58,653    |
| Return on investments | 46,255           | 30,463    |
| Profit after tax      | 66,640           | 44,842    |
| Earnings per share    | 1.67             | 1.12      |

### مختلف شعبوں کی کارکردگی:-

فائزر اور پراپرٹی ڈیجنگ:- تحریری پریمیم 10% بڑھ کر 253 ملین روپے تک پہنچ گیا 2014 میں 229 ملین روپے کے مقابلے میں نیٹ پریمیم بھی 12.2% بڑھ کر 142 ملین روپے ہو گیا جو کے 2014 میں 127 ملین روپے تھا۔ گمشواری تجزیہ درج ذیل ہے۔

|                      | 2015                         | 2014 | ---Variation--- |      |
|----------------------|------------------------------|------|-----------------|------|
|                      | -----rupees in millions----- |      | % age           |      |
| Gross premium        | 253                          | 229  | 23              | 10%  |
| Net premium          | 142                          | 127  | 15              | 12%  |
| Net claims           | (70)                         | (74) | 3               | (4%) |
| Expenses             | (30)                         | (19) | 11              | 56%  |
| Net commission       | (12)                         | (12) | (0.2)           | 2%   |
| Underwriting results | 30                           | 22   | 8               | 38%  |
| Net claims ratio (%) | 50%                          | 58%  |                 |      |
| Expense ratio (%)    | 21%                          | 15%  |                 |      |
| Combined ratio (%)   | 70%                          | 73%  |                 |      |

## ممبران کے لیے ڈائریکٹرز کی رپورٹ

(یہ انگریزی رپورٹ کا ترجمہ ہے)

نئی پیداوری وضع:- کاروباری دنیا کے نئے انداز کو مد نظر رکھ کر کمپنی نے اپنے سٹاف کو مختلف شعبوں میں ٹریننگ دلوائی ہے تاکہ مارکیٹ میں تبدیلیوں کے ساتھ ساتھ ترقی لائی جاسکے۔ کلیم:- کلیم کی ادائیگی شعبہ جات کے مطابق جلد سے جلد کی جاتی ہے جو مطلوبہ ثبوت اور کاغذات کے اصول کے بعد پوری تسلی کر کے فوراً کی جاتی ہے۔ اگر کوئی کیس عدالتی ہو جائے تو اس میں تھوڑی سی دیر ہو جاتی ہے جو کہ عدالت کے فیصلے پر منحصر ہوتی ہے۔

نقصان کو کم کرنے کے اقدامات:- نقصان کو کم سے کم سطح پر رکھنے کے لیے بہت سے اقدامات کیے جاتے ہیں جس کے لیے کمپنی نے رہنمائی اصول وضع کر رکھے ہیں۔ مثلاً اپنے کسٹمر کو طرہ جات سے مستفید کرنا فائر بریگیڈ وغیرہ کا مناسب انتظام پراپرٹی کی مناسب دیکھ بھال، نقصان کی صورت میں فوری اطلاع اور ایسے اقدامات جس سے نقصانات کو بڑھنے سے روکا جاسکے۔

ری انشورنس:- آپ کی کمپنی نے جسامت کے مطابق رسک کو اپنے پاس رکھ کر باقی کی ری انشورنس کروانے کا نہایت اچھا انتظام کر رکھا ہے اور جو بھی ری انشورنس کرواتے ہیں وہ A+ کلاس کمپنیوں کے ساتھ کروا رہے ہیں۔ بڑھے کلیم کی صورت میں ری انشورنس ہی کمپنی کی مدد کرتی ہے اور مناسب وقت پر ساتھ دیتی ہے۔ اس وقت ٹرسٹ ری انشورنس کمپنی کی سربراہی میں ری انشورنس پینل کام کر رہا ہے۔ کمپنی نے اپنی ری ٹینشن کو بڑھایا ہے۔ جس نے بھی منافع میں حصہ ادا کیا ہے۔

انفارمیشن ٹیکنالوجی اور آفات ریکوری پروگرام:- آپ کی کمپنی کے ڈائریکٹرز اس بات کا فہم رکھتے ہیں کہ مارکیٹ میں بڑھنے اور پھولنے کے لیے نئی ٹیکنالوجی پر عمل کرنا ہوگا۔ تاکہ نہ صرف اپنے بزنس اہداف کو حاصل کیا جاسکے بلکہ بڑھایا بھی جاسکے لہذا آفات ریکوری پروگرام مکمل کنٹرول میں چل رہا ہے۔ کمپنی کا آن لائن سسٹم اس سلسلے میں مکمل طور پر کام کرتا ہے۔ اور ہر چیز کنٹرول میں ہے جس کی وجہ سے بروقت فیصلہ جات ہوتے ہیں۔

پی جی آئی ویب سائٹ:- آپ کی کمپنی کی ویب سائٹ [www.pgi.com.pk](http://www.pgi.com.pk) ہے۔ جس کی بدولت آپ کمپنی سے مطعلقہ ہر قسم کی معلومات حاصل کر سکتے ہیں۔ دی پاکستان جنرل انشورنس کمپنی لمیٹڈ سب سے پہلی انشورنس کمپنی ہے جس کا آن لائن انشورنس کوٹ سسٹم لایا گیا ہے۔

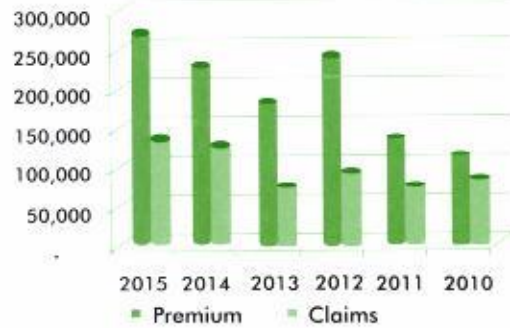
آمدنی فی شیئر:- آپ کی کمپنی کی فی شیئر آمدنی 2015 میں 1.67 روپے ہے جو کہ 2014 میں 1.12 روپے تھی۔

بزنس رسک اور رسک منیجمنٹ:- انشورنس بزنس خطرات کی منتقلی میں حصہ داری ہے جو کہ ایک سمجھ دار انشورنس ایگزیکٹو کی سکتا ہے۔ مالکان کا وہ بار اپنے خطرات انشورنس کمپنی کے سپرد کرتے ہیں جو اچھی اور سمجھ دار انشورنس کمپنی سے سنبھل سکتی ہے۔ اچھی انشورنس کمپنی سمجھ دار پڑھے لکھے ہوئے سٹاف کو صورت میں کردار ادا کرتی ہیں۔ دی پاکستان جنرل انشورنس کمپنی لمیٹڈ نے سٹاف ٹریننگ اور پڑھے لکھے تجربہ کار ایگزیکٹو کی صورت میں اپنی جگہ بنائی ہوئی ہے تمام ایجنٹس نے ایجنٹ فاؤنڈیشن کورس کر رکھا ہے جب کہ سینئر سٹاف نہایت پڑھا لکھا ہے۔ آپ کی کمپنی نہ صرف ان خطرات پر نظر رکھتی ہے بلکہ ان کو کنٹرول بھی کرتی ہے۔ اہم خطرات درج ذیل ہیں۔

جائیداد میں سرمایہ کاری:- کمپنی نے 2015 میں 17 ملین روپے پراپرٹی کے عوض کرائے۔ اس سال ایک نئی پراپرٹی بھی خریدی گئی۔ جو رقم وصول کی گئی اُسے بینک کے ساتھ شارٹ ٹرم کی صورت میں سرمایہ کاری کر دی گئی۔ کمپنی نے جائیداد کے کرائے کی صورت میں 5.2 ملین روپے وصول کیے جو کہ پچھلے سال 6.3 ملین روپے تھے۔ یہی جائیداد کی فروخت کی وجہ سے ہے۔

کمپنی کی اقتصادی ریٹنگ:- 2014 کے سالانہ مالیاتی حساب اور 30 جون 2015 کے نصف سال کے مالیاتی حساب کو مد نظر رکھتے ہوئے پاکستان کی دونوں کریڈٹ ریٹنگ کمپنیز JCR VIS کریڈٹ ریٹنگ ایجنسی اور PACRA نے آپ کی کمپنی کو A- ریٹنگ دے رکھی ہے پازٹیو آؤٹ لک کے ہمراہ۔

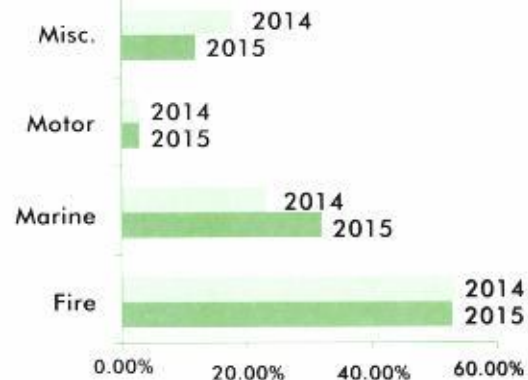
Net Premium to Net Claims



Wealth Generated and Distribution



Business Mix



## ممبران کے لیے ڈائریکٹرز کی رپورٹ (یہ انگریزی رپورٹ کا ترجمہ ہے)

مناسب ٹریڈنگ دے کر ٹیم میں شامل کر لیا گیا اور انہوں نے اپنی قابلیت کا بھرپور مظاہرہ کیا۔ اللہ کے فضل سے اچھے نتائج آپ کے سامنے ہیں۔

کمپنیل منجمنٹ اور لیکویڈیٹی:- کمپنی نے ایسی پالیسی اپنارکھی ہے جس سے ترقی اور شیئر ہولڈرز کو منافع کو صورت میں سامنے لایا جائے۔ کمپنی نے اپنے کمپنیل ٹارگٹ کو حاصل کر کے کریٹ ریٹنگ میں بہترین کردار ادا کیا ہے۔ کمپنی کا رسک منجمنٹ فریم ورک، لیکویڈیٹی رسک ذرائع، لیکویڈیٹی سٹرٹس ٹیسٹنگ، مانیٹرنگ اور مستقبل کی پلاننگ پر منحصر ہے۔ کمپنی مکمل سرمایہ کاری اور فنڈز کے میسر کرنے میں نہایت مناسب اقدام کرنے کی قابلیت رکھتی ہے جو کہ مشکل حالات میں اہم کردار ادا کرتے ہیں۔ کمپنی اپنی سرمایہ کاری اور انشورنس کاروبار کا مقابلہ کرتی رہتی ہے تا کہ اپنی صحیح پوزیشن کا ہر وقت علم رہے۔ کمپنی کے ابتدائی ذرائع آمدنی پر بیم اور سرمایہ کاری پر منحصر ہیں جن سے کلیم، کمیشن اور دوسرے اخراجات پورے کیے جاتے ہیں۔ سرمایہ کاری سے شیئر ہولڈرز کو ادائیگی کی جاتی ہے۔ کمپنی کی کیش پوزیشن اس وقت 329.262 ملین روپے ہے جو کہ 2014 میں 297.696 ملین روپے تھی۔ کمپنی نے نہایت ماہرانہ طریقے سے اپنی ذمہ داریاں پوری کیں ہیں۔

ایچروپریشن اور ڈیویڈنڈ:- ایچروپریشن کے لیے موجود رقم درج ذیل ہے۔

### a) Retained earnings

At beginning of the year  
Total comprehensive income  
Amount available

Rs. in 000

56,861

66,907

123,768

### b) General reserves

At beginning of the year  
Bonus shares issued  
Amount available

140,000

125,013

114,987

238,755

آپکی کمپنی کے ڈائریکٹرز نہایت سرت کے ساتھ کیش ڈیویڈنڈ برائے سال 2015 کا اعلان کرتے ہیں جو کہ 7.5% فیصد ہے۔

بورڈ آف ڈائریکٹرز کی جانب سے



چوہدری منظور احمد  
چیئرمین

تاریخ: 31 مارچ/2016

اقتصادی اور سیاسی رسک:- ملک میں بجلی کی کمی اقتصادی اور سیاسی صورت حال کی وجہ سے کئی مسائل پیدا ہو رہے ہیں جس کا انشورنس سیکٹر مقابلہ کر رہا ہے۔ ہمارے انشورنس ایگزیکٹو ہر طرح سے باخبر ہیں اور کمپنی کی بہتری کو مد نظر رکھے ہوئے ہیں۔

انشورنس رسک:- انشورنس میں پالیسی کی کوریج کے مطابق کلیم آ سکتا ہے۔ دی پاکستان جنرل انشورنس کمپنی لمیٹڈ اس سے باخوبی واقف ہے اور کلیم کی ادائیگی میں جلد بازی کی بجائے اس کو ہر زاویے سے معائنہ کر کے ہی سیٹل کرتی ہے تاکہ پالیسی ہولڈر کی ناراضگی نہ لی جاسکے۔

انٹرسٹ ریٹ رسک:- آپکی کمپنی انٹرسٹ ریٹ رسک کی حدود اور اس کرنسی کی انٹرسٹ ریٹ میں تبدیلی کی نگرانی کرتی ہے جس کرنسی میں آپکی کمپنی کے مالیاتی اثاثہ جات موجود ہیں۔

لیکویڈیٹی رسک:- دی پاکستان جنرل انشورنس کمپنی لمیٹڈ نے لیکویڈیٹی رسک کو احسن طریقے کو سنبھال رکھا ہے جس سے کلیم اور دیگر ذمہ داریاں پوری کی جاسکیں۔ تاکہ کمپنی کو مارکیٹ میں کسی بھی قسم کو نقصان نہ ہو۔ بینکوں کے ساتھ سرمایہ کاری اس طرح کر رکھی ہے کہ ضرورت کی صورت میں کوئی رکاوٹ پیش نہ آئے۔

آئی ٹی رسک:- دی پاکستان جنرل انشورنس کمپنی لمیٹڈ نے بدلتی برنس صورت حال کے خطرات سے نمٹنے کے لیے تمام برانچ آفسز کو ملک بھر میں انٹر لنک کر رکھا ہوا ہے تاکہ دیر کی کوئی گنجائش نہ رہے۔

کریڈٹ رسک:- آپکی کمپنی نے ایسی پالیسی وضع کر رکھی ہے جس سے کریڈٹ اکاؤنٹ پر برابر نظر رکھی جاسکے اور پوزیشن متواتر مانیٹر ہوتی رہے۔

مارکیٹ رسک:- کمپنی نے ایسا نظام وضع کر رکھا ہے جس سے مارکیٹ میں مختلف نوعیت کے کاروبار میں کمی زیادتی میں نظر رکھی جاسکے۔ مثلاً گورنمنٹ سیکورٹیز، ایکویٹی اور ٹرم فنانس سٹرٹیکٹ وغیرہ اس کے علاوہ کمپنی ان اہم فیکٹرز پر بھی گہری نظر رکھتی ہے جو ان سیکورٹیز کی مالیت پر اثر انداز ہوتے ہیں۔

انوسٹمنٹ رسک:- کمپنی نے سرمایہ کاری کو محدود کرنے کے لیے مختلف قسم کی سرمایہ کاری کر رکھی ہے جو کہ ایکویٹی اور ٹرم فنانس سٹرٹیکٹ کی صورت میں ہوتی ہے۔

ری انشورنس رسک:- دی پاکستان جنرل انشورنس کمپنی لمیٹڈ نے اپنی ری انشورنس کو اس طریقے سے قائم کر رکھا ہے کہ ایک ری انشورنس پر انحصار نہیں رکھا بلکہ ری انشورنس پھیل بنایا ہوا ہے تاکہ کلیم روری کی صورت میں کوئی مشکل پیش نہ آئے۔

ہیومن ریسورس:- دی پاکستان جنرل انشورنس کمپنی لمیٹڈ نے اپنا کاروبار چلانے کے لیے ایسا ماحول پیدا کیا ہوا ہے کہ ہر ٹیم ممبر اپنی تمام تر قابلیت کے ساتھ کام کرے جس کے نتائج بہت مثبت رہے ہیں۔ ہمیشہ ٹارگٹ اور مقاصد حاصل کیے ہیں۔ کلیم اور انڈر رائٹنگ ڈیپارٹمنٹ نے ہمیشہ بہترین کارکردگی کا مظاہرہ کیا ہے۔ بہت سے نئے ممبرز نے کمپنی میں شمولیت اختیار کی جن کو



## Corporate Sustainability at PGI

We at PGI are conscious of well-being of our employees as well as community at large. Pollution reduction and waste management processes have been defined and are being applied to ensure minimal impact on our environment. Waste management includes reduce, reuse, recycle and disposal processes. PGI focus on energy conservation and all employees adhere to the power conservation measures. PGI takes its contribution for national economy seriously and has always discharged its obligations in accurate, transparent and timely manner. Since Corporate Social Responsibility (CSR) is a continuous process, this year we have strived to ensure sustainability for our stakeholders through numerous initiatives encompassing:

- Corporate Social Responsibility;
- Employee Development;
- Compliance; and
- Optimization of Resources.

### Corporate social responsibility

PGI believes in giving the youth of Pakistan confidence, opportunities for learning and success. We have offered paid internships all around the year to students from diverse colleges and universities to apply their knowledge practically and gain hands on experience which can enable them to secure rewarding opportunities not only at PGI but in the external job market as well.

We take our contribution towards national economy seriously and have always discharged our obligations in a transparent, accurate and timely manner. During the year, Rs. 66.387 million was paid on account of income tax and other levies.

The Company contributed towards various social sector organizations in the education, health and environment areas during the year and aims to enhance its contribution in the future.

We also extend support to the employees for the education of their children.

### Environmental sustainability

Pollution reduction and waste management measures have been defined and are being applied to ensure that it has a minimal impact on our environment. Our waste management process is based on reduce, reuse, recycle and disposal philosophy.

PGI Insurance gives due care to energy conservation. All departments and employees are conscious and implement power conservation measures not only during, but after business hours as well.

### Employee development & engagement

PGI recognizes the value of a balanced work force and is committed to the principles of equal opportunity, equality of treatment and creating a dynamic climate where diversity is valued as a source of enrichment and opportunity.

We have an outstanding concentration of specialist expertise and talent. Providing our people with learning and growth opportunities coupled with a safe and secure workplace is one of our top priorities.

It is encouraging to report that this year:

- Customized training programs were carried out in various disciplines like Finance, Claims, Underwriting and Risk management function.
- Investment on employee training & education was around Rs. 0.5 million.
- Average training hours per employee for the year were 12 hours.
- There have been zero accidents / injury at the workplace.
- Health Awareness Sessions arranged for employees every quarter.

### Business sustainability

The Company has built a reputation for conducting business with integrity, in accordance with high standards of ethical behavior, and in compliance with the laws and regulations that govern our business. PGI carefully checks for compliance with the Code by providing suitable information, prevention and control tools and ensuring transparency in all transactions and behaviors by taking creative measures as required.

To further capitalize on internal & external strengths, adopt best practices and increase operational efficiencies the following committees exist:

- Cross functional team for business process optimization
- Salvage Disposal Committee & Theft Vehicle Recovery Team for maximizing the return for the company while ensuring integrity & transparency

For and on behalf of the Board

Ch. Manzoor Ahmed  
Chairman  
Lahore: March 31, 2016

## Report of the Board Audit Committee

The role of the Committee in the context of governance frame work is to monitor:

- The integrity of financial statements;
- The appointment, qualification, independence and performance of external auditors;
- The performance of internal audit function; and
- The effectiveness of system of internal controls and risk management; and
- Compliance with legal and regulatory requirements.

The committee concluded its annual review of the conduct and operations of the Company for the year ended December 31, 2015 and reports that:

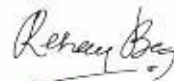
- Four meetings of the Committee were held during the year and presided by Chairman of the Committee.
- The Committee reviewed the quarterly and annual financial statements of the Company and recommended them for approval of the Board.
- The Company issued a Statement of Compliance with the Code of Corporate Governance which has also been reviewed by the external auditors of the Company.
- The Chief Executive Officer and the Chief Financial Officer have reviewed the financial statements of the Company and Directors report. They acknowledged their responsibility for true and fair presentation of the financial statements, accuracy of reporting, compliance with regulations and applicable financial reporting standards and establishment and maintenance of internal controls and systems of the Company.
- The financial statements have been prepared in accordance with approved accounting standards comprise of such International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board as are notified by the Companies Ordinance, 1984 the Insurance Ordinance, 2000 and SEC (Insurance) Rules, 2002.
- Appropriate accounting policies have been consistently applied and accounting estimates are based on reasonable and prudent judgment. Applicable accounting standards were followed in preparation of the financial statements of the Company on a going concern basis for the financial year ended December 31, 2015 which present fairly the state of affairs, results of operations, profits, cash flows and changes in equity of the Company for the year under review.
- Proper, accurate and adequate accounting records have been maintained by the Company in accordance with the Companies Ordinance, 1984.

### Internal Audit Function

- The internal control framework has been effectively implemented. The Company's system of internal controls is sound in design and has been continuously evaluated for effectiveness and control.
- The Committee has ensured the achievement of operational, compliance and financial reporting objectives, safeguarding of the assets of the Company through effective financial, operational and compliance controls and risk management at all levels within the Company.
- Coordination between the external and internal auditors was facilitated to ensure efficiency and contributions to the Company's objectives, including a reliable financial reporting systems and compliance with laws and regulations.

### External Auditors

- The statutory auditors of the Company, M/s. Rahman Sarfraz Rahim Iqbal Rafiq Chartered Accountants and M/s. Kamran & Co. Chartered Accountants have completed their audit of the Company's financial statements and the Statement of Compliance with the Code of Corporate Governance for the year ended December 31, 2015.
- The management letter is required to be submitted within 45 days of the date of the Auditors' Report on the financial statements under the listing regulations and shall therefore accordingly be discussed in the next committee meeting.
- The audit firms have been given a satisfactory rating under the Quality Control Review Program of the Institute of Chartered Accountants of Pakistan (ICAP) and the firms are fully compliant with the International Federation of Accountants (IFAC) guidelines on Code of Ethics, as adopted by ICAP. The statutory auditors have indicated their willingness to continue as auditors.
- Being eligible for reappointment under listing regulations, the Board Audit Committee recommends the appointment of M/s. Rahman Sarfraz Rahim Iqbal Rafiq Chartered Accountants as statutory auditors for the financial year ending December 31, 2016 on terms approved by the Board of Directors.



**Rehan Beg**  
Chairman, Board Audit Committee  
Lahore: March 31, 2016



## Report on Code of Corporate Governance

### Compliance with the requirements of code of corporate governance

From its inception the Company has maintained a visible record of good corporate governance this is reflected merely by the growth of the Company over the years. In the phase of implementing the revised code of corporate governance ('the code') as required by the listing regulations, the Company has implemented all aspects of the code and the management is pleased to state that the fullest efforts have been made to comply with the provisions of the code.

### Corporate and financial reporting framework

The directors confirm compliance with the Corporate and Financial Reporting Framework of the code for following:

- The financial statements are prepared by management of PGI in conformity with the Companies Ordinance, 1984 and the Insurance Ordinance, 2000 and present fairly its state of affairs, the result of its operations, cash flows and changes in equity.
- Proper books of accounts of the Company have been maintained.
- Appropriate accounting policies have been consistently applied in preparation of financial statements and accounting estimates are based on reasonable and prudent judgment.
- The International Financial Reporting Standards, as applicable in Pakistan, have been followed in preparation of financial statements and any departure there from has been adequately disclosed.
- The system of internal control is sound in design and has been continuously monitored by the internal audits. This is a continuing process and any weaknesses will be removed and its effective implementation shall be ensured.
- There is no doubt upon the Company's ability to continue as a going concern.
- There has been no material departure from the best practices of corporate governance, as detailed in the listing regulations.
- Key operating and financial data for the last six years is attached with this report.
- Outstanding taxes and duties are given in the financial statements.
- The trade carried out during the year by the Directors, CEO, CFO, Company Secretary, Executives and their spouses and minor children has been disclosed in this report under the "shareholders' information".

- The value of investments based on audited financial statements of the Company's Employee Provident Fund as at December 31, 2015 is Rs. 0.900 million.
- All the major decisions relating to investments / disinvestments of funds, change in the policy of underwriting, if any, appointment, remuneration and terms & conditions of CEO are taken to the Board.

### Related party transactions

The related party transactions are approved or ratified by the audit committee and the Board of Directors in their meetings. All the transactions executed with related parties are on arms' length basis.

### Pattern of shareholding

Statement of pattern of shareholding of the Company as on December 31, 2015 is attached with this report.

### Chief Executive Officer (CEO) performance review

The Board appoints the CEO for the tenure of three years. The HR and remuneration committee of the Board sets the operational, financial and strategic objectives and reviews the CEO's performance on annual basis.

### Material changes

There have been no material changes and commitments affecting financial position of PGI since December 31 2015.

### Board of directors

The directors of your Company were elected at annual general meeting of the Company held on April 30, 2013 for a term of three years expiring on April 30, 2016. The number of meetings attended by each director is given hereunder:

| Name of the member              | Meetings attended |
|---------------------------------|-------------------|
| 1. Ch. Manzoor Ahmed (Chairman) | 4/4               |
| 2. Ch. Zahoor Ahmed (CEO)       | 4/4               |
| 3. Nasir Ali                    | 4/4               |
| 4. Ghulam Mustafa               | 4/4               |
| 5. Raees ud Din                 | 4/4               |
| 6. Mazhar Zahoor                | 4/4               |
| 7. Muazzam Gul                  | 4/4               |
| 8. Mehmood-ul-Haq               | 2/2               |
| 9. Ather Zahoor                 | 4/4               |
| 10. Rehan Beg                   | 2/2               |

The casual vacancies occurred on the board had been filled in accordance with the provisions of the Companies Ordinance, 1984.



# Report on Code of Corporate Governance

## Board & Management Committees

Members of management committees comprise of executives as well as directors to monitor above core areas of its business. Meetings of the Board of directors, Audit, Underwriting, Reinsurance, Claims, Investment and Human Resources Committees were held according to Schedule. Meetings held and attendance by each director in the meetings of the Board and its sub-committees are as follows:

|                      | BOD                  | Audit | Under Writing | Re- Insurance | Claims | Invest- ments | Human Resources |
|----------------------|----------------------|-------|---------------|---------------|--------|---------------|-----------------|
| No. of meetings held | 4                    | 4     | 4             | 4             | 4      | 4             | 4               |
|                      | -----ATTENDANCE----- |       |               |               |        |               |                 |
| Ch. Manzoor Ahmed    | 4                    | -     | -             | -             | -      | -             | -               |
| Ch. Zahoor Ahmed     | 4                    | -     | 4             | -             | -      | 4             | -               |
| Ghulam Mustafa       | 4                    | -     | -             | -             | 4      | -             | -               |
| Mazhar Zahoor        | 4                    | -     | -             | -             | -      | -             | -               |
| Rais Ud Din          | 4                    | 4     | -             | -             | -      | -             | 4               |
| Nasir Ali            | 4                    | 4     | -             | 4             | -      | -             | 4               |
| Dr. Mehmood Ul Haq   | 2                    | -     | -             | -             | -      | 2             | -               |
| Rehan Beg            | 2                    | -     | -             | -             | -      | 2             | -               |
| Mauzam Gul           | 4                    | 4     | -             | -             | -      | 4             | -               |
| Ather Zahoor         | 4                    | -     | -             | -             | -      | -             | 4               |

## Insurance Ordinance, 2000

As required under the Insurance Ordinance and rules framed there under, the Directors confirm that:

- in their opinion and to the best of their belief the annual statutory accounts of the Company set out in the forms attached with this statement have been drawn up in accordance with the Insurance Ordinance and any rules made there under;
- the Company has at all times in the year complied with the provisions of the Ordinance and the rules made there under relating to the paid-up capital, solvency and re-insurance arrangements; and
- as at the date of the statement, the Company continues to be in compliance with the provisions of the Ordinance and rules framed there under as mentioned above.

## Statement of ethics & business practices

Board has adopted "Statement of Ethics & Business Practices". Entire staff is aware of the statement and are obliged to observe the rules of conduct in relation to the business operations and regulations.

## Auditors

The present auditors M/s. Rehman Sarfraz Rahim Iqbal Rafiq, Chartered Accountants and had been retired. As suggested by the audit committee, the Board of Directors has recommended the appointment of M/s. Rehman Sarfraz Rahim Iqbal Rafiq, Chartered Accountants as auditors of the Company for the year 2016, at a fee to be agreed.

## Future outlook

Our strategy for 2016 is designed to deliver sustainable, growth in a changing and competitive business environment in order to maintain competitive position in the industry. We have applied to SECP for Window Takaful Operations License. Your Company would then be able to market shariah compliant products in addition to conventional product.

The way to success will be the flawless and relentless execution of our strategic plan to build a more competitive, more successful business that will be recognized as the best in the industry.

## Acknowledgements

We would like to thank our customers and business partners whose loyalty and dedication makes PGI the great Company that it is. We also take this opportunity to thank Securities and Exchange Commission of Pakistan; our brokers and reinsurers including Pakistan Reinsurance Company Limited, bankers and our shareholders for their continued support and confidence put in PGI during the year. Lastly, we would like to place on record our appreciation for the devotion, loyalty and continued hard work of the workforce and the employees.

For and on behalf of the Board

Ch. Manzoor Ahmed  
Chairman  
Lahore; March 31, 2016



## Statement of Compliance with Code of Corporate Governance

This statement is being presented to comply with the code of corporate governance contained in the listing regulations of Pakistan Stock Exchange for purpose of establishing a framework of good governance where by a listed company is managed in compliance with the best practices of corporate governance.

The Company has applied the principles contained in the Code in the following manner:

1. PGI encourages representation of Independent non-executive and minority directors on its Board. At present the Board includes:

### Non-executive directors

- a) Independent directors
  - Raees Ud Din
  - Rehan Beg
- b) Other non-executive directors
  - Ch. Manzoor Ahmed (Chairman)
  - Ather Zahoor
  - Nasir Ali

### Executive directors

- Ch. Zahoor Ahmed (Chief Executive)
- Ghulam Mustafa
- Mazhar Zahoor

The independent directors meet the criteria of independence under clause i (b) of Code of Corporate Governance.

2. The Directors have confirmed that none of them is serving as a Director in more than seven listed companies including this Company.
3. All the resident directors of the Company are registered as taxpayers and none of them has defaulted in payment of any loan to a banking company, a DFI or an NBFIs or, being a member of a stock exchange, has been declared as a defaulter by that stock exchange.
4. Casual vacancies occurred on the Board during the year had been accordingly filled in by the Board of Directors of the Company.
5. The Company has prepared a "Statement of Ethics and Business Practices" as Code of Conduct and has ensured that appropriate steps have been taken to disseminate it along with its supporting policies and procedures and been signed by all directors / employees of Company.
6. The Board has developed a vision / mission statement, overall corporate strategy and significant policies of the Company. A complete record of

particulars of significant policies along with the dates on which they were approved or amended has been maintained.

7. All the powers of the Board have been duly exercised and decisions on material transactions have been taken by the Board including appointment and determination of remuneration, terms and conditions of employment of CEO, executive and non-executive directors have been taken by the Board.
8. The meetings of the Board were presided over by the Chairman and the Board met at least once in every quarter. Written notices of the Board meetings, along with agenda and working papers, were circulated at least seven days before the meetings. Minutes of the meetings were appropriately recorded and circulated.
9. As per the Code, Directors of the Company having 15 years of experience on the Board of listed company and 14 years of education are exempted from Directors' training program. Three out of nine Board members of the Company qualify for exemption under the provision (xi) of the Code. Two Directors has already obtained training certificate as required and remaining Directors will complete their course in subsequent years. Further, the Company will arrange training program for all Directors as provided under the Code.
10. The Board has approved appointment of Company Secretary including his remuneration and terms and conditions of employment. There was no new appointment of Chief Financial Officer and Head of Internal Audit during the year.
11. The Directors' report for this year has been prepared in compliance with the requirements of the Code of Corporate Governance and fully describes the salient matters required to be disclosed.
12. The financial statements of the Company were duly endorsed by CEO and CFO before approval of the Board.
13. The Directors, CEO and Executives do not hold any interest in the shares of the Company other than that disclosed in the pattern of shareholding.
14. The Company has complied with all corporate and financial reporting requirements of the Code of Corporate Governance.



## Statement of Compliance with Code of Corporate Governance

15. The Board has formed an Audit Committee. It comprises of three members which are non-executive directors and the Chairman of the Committee is an independent director.
16. The meeting of underwriting, claims settlement, re / coinsurance and investment committees were held at least once every quarter.
17. The meetings of the audit committee were held at least once every quarter prior to approval of interim and final results of the Company and as required by the Code of Corporate Governance. The terms of reference of the Committee have been formed and advised to the Committee for compliance.
18. The Board has formed an HR and Remuneration Committee. It comprises of three members which are non-executive directors and the Chairman of the Committee is an independent director.
19. The Company has an effective team for internal audit. The team is fully conversant with the policies and procedures of the Company and is involved in the internal audit function on full time basis.
20. All related party transactions entered during the year were on arm's length basis and these have been placed before the Audit Committee and Board of Directors. These transactions are duly reviewed and approved by the Audit committee and Board of Directors along with pricing method.
21. The statutory auditors of the Company have confirmed that they have been given a satisfactory rating under the quality control review program of the Institute of Chartered Accountants of Pakistan, that they or any of the partners of the firm, their spouses and minor children do not hold shares of the Company and that the firm and all its partners are in compliance with International Federation of Accountants (IFAC) guidelines on code of ethics as adopted by Institute of Chartered Accountants of Pakistan.
22. The statutory auditors or the persons associated with them have not been appointed to provide other services except in accordance with the listing regulations and the auditors have confirmed that they have observed IFAC guidelines in this regard.
23. The 'closed period', prior to the announcement of interim / final results and business decisions, which may materially affect the market price of company's securities, was determined and intimated to directors, employees and stock exchange(s).
24. Material / price sensitive information has been disseminated among all market participants at once through stock exchange(s).
25. We confirm that all other material principles contained in the Code have been complied with.

For and on behalf of the Board

Ch. Manzoor Ahmed  
Chairman  
Lahore: March 31, 2016



**RAHMAN SARFARAZ RAHIM IQBAL RAFIQ**  
CHARTERED ACCOUNTANTS

54-P, Gulberg II,  
Lahore-54660, Pakistan.  
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## Review Report to the members on the Statement of Compliance with the Code of Corporate Governance

We have reviewed the Statement of Compliance with the best practices contained in the Code of Corporate Governance ('the Code') prepared by the Board of Directors of **The Pakistan General Insurance Company Limited** (the Company) for the year ended **December 31, 2015** to comply with the requirements of Listing Regulation No. 35 of the respective Pakistan Stock Exchange where the Company is listed.

The responsibility for compliance with the Code of Corporate Governance is that of the Board of Directors of the Company. Our responsibility is to review, to the extent where such compliance can be objectively verified, whether the Statement of Compliance reflects the status of the Company's compliance with the provisions of the Code of Corporate Governance and report if it does not and to highlight any non-compliance with the requirements of the Code of Corporate Governance. A review is limited primarily to inquiries of the Company's personnel and review of various documents prepared by the Company to comply with the Code of Corporate Governance.

As part of our audit of the financial statements, we are required to obtain an understanding of the accounting and internal control systems sufficient to plan the audit and develop an effective audit approach. We are not required to consider whether the Board of Directors' statement on internal control covers all risks and controls, or to form an opinion on the effectiveness of such internal controls, the Company's corporate governance procedures and risks.

The Code of Corporate Governance requires the Company to place before the Audit Committee, and upon recommendation of the Audit Committee, place before the Board of Directors for their review and approval, its related party transactions distinguishing between transactions carried out on terms equivalent to those that prevail in arm's length transactions and transactions which are not executed at arm's length prices and recording proper justification for using such alternate pricing mechanism. We are only required and have ensured compliance of the above requirement to the extent of approval of related party transactions by the Board of Directors upon recommendation of the Audit Committee. We have not carried out any procedures to determine whether the related party transactions were undertaken at arm's length prices or not.

Based on our review, nothing has come to our attention which causes us to believe that the Statement of Compliance does not appropriately reflect the Company's compliance, in all material respects, with the best practices contained in the Code of Corporate Governance as applicable to the Company for the year ended December 31, 2015.

**Rahman Sarfraz Rahim Iqbal Rafiq**  
Chartered Accountants

Engagement Partner: A. Rahman Mir (FCA)

Lahore, March 31, 2016

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**RAHMAN SARFARAZ RAHIM IQBAL RAFIQ**  
CHARTERED ACCOUNTANTS

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E-Mail: rsr.p.o.lhr@gmail.com  
rsrnlhr@brain.net.pk  
Other Offices: Islamabad-Karachi

**Auditors' Report to the members of The Pakistan General Insurance Company Limited**

We have audited the annexed financial statements comprising of:

- (i) balance sheet;
- (ii) profit and loss account / statement of comprehensive income;
- (iii) statement of changes in equity;
- (iv) statement of cash flows;
- (v) statement of premiums;
- (vi) statement of claims;
- (vii) statement of expenses; and
- (viii) statement of investment income;

of **The Pakistan General Insurance Company Limited** as at **December 31, 2015** together with the notes forming part thereof, for the year then ended.

It is the responsibility of the Company's management to establish and maintain a system of internal control, and prepare and present the financial statements in conformity with the Approved Accounting Standards as applicable in Pakistan and the requirements of the Insurance Ordinance, 2000 (XXXIX of 2000) and the Companies Ordinance, 1984 (XLVII of 1984). Our responsibility is to express an opinion on these statements based on our audit.

We conducted our audit in accordance with the Auditing Standards as applicable in Pakistan. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting policies used and significant estimates made by management, as well as, evaluating the overall financial statements presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion:

- a) proper books of accounts have been kept by the Company as required by the Insurance Ordinance, 2000 and the Companies Ordinance, 1984;
- b) the financial statements together with the notes thereon have been drawn up in conformity with the Insurance Ordinance, 2000 and the Companies Ordinance, 1984, and accurately reflect the books and records of the Company and are further in accordance with accounting policies consistently applied;
- c) the financial statements together with the notes thereon present fairly, in all material respects, the state of the Company's affairs as at December 31, 2015, and of the profit / comprehensive income, its cash flows and changes in equity for the year then ended in accordance with Approved Accounting Standards as applicable in Pakistan, and give the information required to be disclosed by the Insurance Ordinance, 2000 and the Companies Ordinance, 1984; and
- d) No Zakat was deductible at source under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980).

**Rahman Sarfraz Rahim Iqbal Rafiq**  
Chartered Accountants

Engagement Partner: A. Rahman Mir (FCA)  
Lahore, March 31, 2016



## Balance Sheet

### As at December 31, 2015

|                                                              |      | Dec. 31 / 2015     | Dec. 31 / 2014 |
|--------------------------------------------------------------|------|--------------------|----------------|
|                                                              | Note | ----- Rupees ----- |                |
| <b>Share capital and reserves</b>                            |      |                    |                |
| Authorized share capital                                     |      |                    |                |
| 50,000,000 [2014: 40,000,000] ordinary shares of Rs. 10 each |      | 500,000,000        | 400,000,000    |
| Issued, subscribed and paid-up share capital                 | 5    | 400,012,500        | 375,000,000    |
| General reserves                                             | 6    | 114,987,500        | 140,000,000    |
| Un-appropriated profit                                       |      | 123,767,700        | 56,860,719     |
| <b>Total equity</b>                                          |      | 638,767,700        | 571,860,719    |
| <b>Surplus on revaluation of fixed assets</b>                | 7    | 9,586,146          | 9,853,609      |
| <b>Underwriting provisions</b>                               |      |                    |                |
| Provision for outstanding claims (including IBNR)            |      | 44,509,457         | 50,156,211     |
| Provision for unearned premium                               |      | 204,517,465        | 202,501,375    |
| Commission income unearned                                   |      | 21,205,556         | 18,167,223     |
| <b>Total underwriting provisions</b>                         |      | 270,232,478        | 270,824,809    |
| <b>Deferred liability</b>                                    |      |                    |                |
| Deferred taxation                                            | 8    | 2,662,815          | 2,965,647      |
| <b>Creditors and accruals</b>                                |      |                    |                |
| Amounts due to other insurers / reinsurers                   |      | 31,139,980         | 15,621,216     |
| Accrued expenses                                             |      | 1,300,425          | 1,585,090      |
| Taxation - provision less payments                           | 9    | 9,673,789          | 10,918,785     |
| Other creditors                                              | 10   | 11,770,534         | 9,654,379      |
|                                                              |      | 53,884,728         | 37,779,470     |
| <b>Other liabilities</b>                                     |      |                    |                |
| Unpresented dividend warrants                                |      | 235,913            | 235,913        |
| <b>Total liabilities</b>                                     |      | 327,015,934        | 311,805,839    |
| <b>Total equity and liabilities</b>                          |      | 975,369,780        | 893,520,167    |
| <b>Contingencies and commitments</b>                         | 11   |                    |                |

The annexed notes from 1 to 35 form an integral part of these financial statements.

  
Chairman  
(Ch. Manzoor Ahmed)

  
Chief Executive Principal Officer  
(Ch. Zahoor Ahmed)

  
Director  
(Ghulam Mustafa)

  
Director  
(Ather Zahoor)



## Balance Sheet As at December 31, 2015

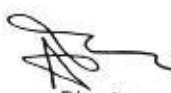
|                                                          |      | Dec. 31 / 2015     | Dec. 31 / 2014     |
|----------------------------------------------------------|------|--------------------|--------------------|
|                                                          | Note | ----- Rupees ----- |                    |
| <b>Cash and bank deposits</b>                            |      |                    |                    |
| Cash and other equivalents                               | 12   | 166,309            | 181,398            |
| Current and other accounts                               |      | 39,229,427         | 11,580,454         |
| Deposits maturing within 12 months                       | 13   | 218,500,000        | 280,000,000        |
| Deposits maturing after 12 months                        | 14   | 39,800,000         | 37,500,000         |
|                                                          |      | 297,695,736        | 329,261,852        |
| <b>Loans - unsecured; considered good</b>                |      |                    |                    |
| To employees                                             |      | 4,401,410          | 223,896            |
| <b>Investments</b>                                       | 15   | 34,915,884         | 49,105,882         |
| <b>Investment properties</b>                             | 16   | 41,646,352         | 105,093,173        |
| <b>Current assets - others</b>                           |      |                    |                    |
| Premiums due but unpaid (net - unsecured)                | 17   | 338,559,475        | 162,984,180        |
| Amounts due from other insurers / reinsurers (unsecured) |      | 13,665,871         | 15,877,264         |
| Accrued investment income                                |      | 1,639,820          | 3,112,066          |
| Reinsurance recoveries against outstanding claims        |      | 2,022,612          | 5,375,000          |
| Deferred commission expense                              |      | 23,600,999         | 24,832,486         |
| Prepaid reinsurance premium ceded                        |      | 113,866,968        | 99,817,801         |
| Prepayments                                              |      | 537,991            | -                  |
| Sundry receivables                                       |      | 4,469,945          | 449,612            |
|                                                          |      | 498,363,681        | 312,448,409        |
| <b>Fixed assets - Owned</b>                              |      |                    |                    |
| - land and buildings                                     |      | 67,894,938         | 71,468,356         |
| - furniture, fixtures and office equipment               |      | 5,475,054          | 5,361,387          |
| - vehicles                                               |      | 24,976,725         | 20,557,212         |
|                                                          | 18   | 98,346,717         | 97,386,955         |
| <b>Total assets</b>                                      |      | <b>975,369,780</b> | <b>893,520,167</b> |

The annexed notes from 1 to 35 form an integral part of these financial statements.

  
Chairman  
(Ch. Manzoor Ahmed)

  
Chief Executive / Principal Officer  
(Ch. Zahoor Ahmed)

  
Director  
(Ghulam Mustafa)

  
Director  
(Ather Zahoor)



## Profit and Loss Account/ Statement of Comprehensive Income For the Year Ended December 31, 2015

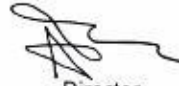
|                                                                              | Fire and<br>property<br>damage | Marine,<br>aviation and<br>transport | Motor             | Others            |      | Aggregate         |                   |
|------------------------------------------------------------------------------|--------------------------------|--------------------------------------|-------------------|-------------------|------|-------------------|-------------------|
|                                                                              |                                |                                      |                   |                   |      | Dec. 31 / 2015    | Dec. 31 / 2014    |
|                                                                              | Rupees                         |                                      |                   |                   | Note | Rupees            |                   |
| <b>Revenue account</b>                                                       |                                |                                      |                   |                   |      |                   |                   |
| Net premium revenue                                                          | 142,433,444                    | 72,834,603                           | 14,971,860        | 34,351,520        | 19   | 264,591,427       | 224,003,996       |
| Net claims                                                                   | (70,410,631)                   | (46,269,074)                         | 144,393           | (12,096,518)      |      | (128,631,830)     | (122,478,595)     |
| Premium deficiency                                                           | -                              | -                                    | -                 | -                 |      | -                 | 10,064,523        |
| Expenses                                                                     | (29,793,735)                   | (16,420,635)                         | (1,894,752)       | (5,845,493)       | 20   | (53,954,615)      | (34,295,628)      |
| Net commission                                                               | (11,930,602)                   | (4,978,081)                          | (1,389,461)       | (1,140,360)       |      | (19,438,504)      | (18,641,734)      |
| <b>Underwriting result</b>                                                   | <b>30,298,476</b>              | <b>5,166,813</b>                     | <b>11,832,040</b> | <b>15,269,149</b> |      | <b>62,566,478</b> | <b>58,652,562</b> |
| Investment income                                                            |                                |                                      |                   |                   |      | 23,718,394        | 22,158,522        |
| Rental income                                                                |                                |                                      |                   |                   |      | 5,207,895         | 6,304,200         |
| Other income                                                                 |                                |                                      |                   |                   | 21   | 18,231,179        | 2,036,877         |
| Finance cost                                                                 |                                |                                      |                   |                   | 22   | (423,659)         | (464,731)         |
| General and administration expenses                                          |                                |                                      |                   |                   | 23   | (39,992,359)      | (38,947,966)      |
|                                                                              |                                |                                      |                   |                   |      | 6,741,450         | (8,913,098)       |
| Profit before tax                                                            |                                |                                      |                   |                   |      | 69,307,928        | 49,739,464        |
| Taxation                                                                     |                                |                                      |                   |                   | 24   | (2,668,410)       | (4,897,387)       |
| <b>Profit for the year</b>                                                   |                                |                                      |                   |                   |      | <b>66,639,518</b> | <b>44,842,077</b> |
| <b>Other comprehensive income</b>                                            |                                |                                      |                   |                   |      |                   |                   |
| Items that may not be subsequently reclassified to 'profit and loss account: |                                |                                      |                   |                   |      |                   |                   |
| Incremental depreciation on revalued assets, net of tax                      |                                |                                      |                   |                   |      | 267,463           | 281,540           |
| Items that may be subsequently reclassified to 'profit and loss account:     |                                |                                      |                   |                   |      | -                 | -                 |
| Other comprehensive income for the year, net of tax                          |                                |                                      |                   |                   |      | 267,463           | 281,540           |
| <b>Total comprehensive income for the year</b>                               |                                |                                      |                   |                   |      | <b>66,906,981</b> | <b>45,123,617</b> |
| <b>Profit and loss appropriation account</b>                                 |                                |                                      |                   |                   |      |                   |                   |
| Balance at beginning of the year                                             |                                |                                      |                   |                   |      | 56,860,719        | 36,737,102        |
| Total comprehensive income for the year                                      |                                |                                      |                   |                   |      | 66,906,981        | 45,123,617        |
| Transferred to general reserves                                              |                                |                                      |                   |                   |      | -                 | (25,000,000)      |
| Balance at end of the year                                                   |                                |                                      |                   |                   |      | 123,767,700       | 56,860,719        |
| <b>Earnings per share - basic and diluted</b>                                |                                |                                      |                   |                   |      | <b>1.67</b>       | <b>1.12</b>       |

The annexed notes from 1 to 35 form an integral part of these financial statements.

  
Chairman  
(Ch. Manzoor Ahmed)

  
Chief Executive Principal Officer  
(Ch. Zahoor Ahmed)

  
Director  
(Ghulam Mustafa)

  
Director  
(Ather Zahoor)



## Statement of Changes in Equity For the Year Ended December 31, 2015

|                                                              | Share<br>Capital   | General<br>Reserves | Un-<br>appropriated<br>Profit | Total<br>Equity    |
|--------------------------------------------------------------|--------------------|---------------------|-------------------------------|--------------------|
|                                                              | ----- Rupees ----- |                     |                               |                    |
| <b>Balance as at January 1, 2014</b>                         | <b>375,000,000</b> | <b>115,000,000</b>  | <b>36,737,102</b>             | <b>526,737,102</b> |
| <b>Total comprehensive income for the year</b>               |                    |                     |                               |                    |
| Profit for the year                                          | -                  | -                   | 44,842,077                    | 44,842,077         |
| Other comprehensive income for the year                      | -                  | -                   | 281,540                       | 281,540            |
|                                                              | -                  | -                   | 45,123,617                    | 45,123,617         |
| <b>Transactions with owners, recorded directly in equity</b> |                    |                     |                               |                    |
| Bonus shares @ 25% issued during the year                    | -                  | 25,000,000          | (25,000,000)                  | -                  |
| <b>Balance as at December 31, 2014</b>                       | <b>375,000,000</b> | <b>140,000,000</b>  | <b>56,860,719</b>             | <b>571,860,719</b> |
| <b>Total comprehensive income for the year</b>               |                    |                     |                               |                    |
| Profit for the year                                          | -                  | -                   | 66,639,518                    | 66,639,518         |
| Other comprehensive income for the year                      | -                  | -                   | 267,463                       | 267,463            |
|                                                              | -                  | -                   | 66,906,981                    | 66,906,981         |
| <b>Transactions with owners, recorded directly in equity</b> |                    |                     |                               |                    |
| Transfers to general reserves                                | 25,012,500         | (25,012,500)        | -                             | -                  |
| <b>Balance as at December 31, 2015</b>                       | <b>400,012,500</b> | <b>114,987,500</b>  | <b>123,767,700</b>            | <b>638,767,700</b> |

The annexed notes from 1 to 35 form an integral part of these financial statements.

  
Chairman  
(Ch. Manzoor Ahmed)

  
Chief Executive / Principal Officer  
(Ch. Zahoor Ahmed)

  
Director  
(Ghulam Mustafa)

  
Director  
(Ather Zahoor)



# Statement of Cash Flows

## For the Year Ended December 31, 2015

Dec. 31 / 2015

Dec. 31 / 2014

----- Rupees -----

### Operating cash flows

#### a) Underwriting activities

|                                                          |               |               |
|----------------------------------------------------------|---------------|---------------|
| Premiums received                                        | 264,783,101   | 445,455,821   |
| Reinsurance premiums paid                                | (187,251,732) | (144,405,652) |
| Claims paid                                              | (254,202,627) | (226,260,554) |
| Reinsurance and other recoveries received                | 123,276,431   | 102,610,254   |
| Commissions paid                                         | (52,530,265)  | (49,678,705)  |
| Commissions received                                     | 37,361,581    | 31,730,074    |
| Net cash (outflow) / inflow from underwriting activities | (68,563,511)  | 159,451,238   |

#### b) Other operating activities

|                                                            |              |              |
|------------------------------------------------------------|--------------|--------------|
| Income tax paid                                            | (4,216,238)  | (3,508,644)  |
| General and management expenses paid                       | (64,971,849) | (60,911,514) |
| Loans to employees                                         | (4,177,514)  | (20,070)     |
| Other receipts / (payments) in respect of operating assets | (4,077,264)  | 968,178      |
| Other receipts in respect of operating assets              | 2,064,095    | 1,084,925    |
| Net cash out flow from other operating activities          | (75,378,770) | (62,387,125) |

### Total cash (outflow) / inflow from all operating activities (a+b)

|               |            |
|---------------|------------|
| (143,942,281) | 97,064,113 |
|---------------|------------|

### Investing activities

|                                                                |               |              |
|----------------------------------------------------------------|---------------|--------------|
| Profit / Return Received                                       | 10,304,166    | 15,127,030   |
| Dividends received                                             | 524,464       | 437,802      |
| Rentals received                                               | 4,778,895     | 6,304,200    |
| Miscellaneous income                                           | 314,762       | 36,877       |
| Payments for investments                                       | (107,724,584) | (9,578,297)  |
| Proceeds from disposal of investments                          | 136,276,592   | 46,934,180   |
| Fixed capital expenditure                                      | (31,874,471)  | (30,127,625) |
| Proceeds from disposal of investment properties & fixed assets | 100,200,000   | 94,000,000   |

### Total cash inflow from investing activities

|             |             |
|-------------|-------------|
| 112,799,824 | 123,134,167 |
|-------------|-------------|

### Financing activities

|                            |           |           |
|----------------------------|-----------|-----------|
| Financial charges paid     | (423,659) | (464,731) |
| Payments of finance leases | -         | (93,872)  |

### Total cash (outflow) from financing activities

|           |           |
|-----------|-----------|
| (423,659) | (558,603) |
|-----------|-----------|

### Net cash inflow / (outflow) from all activities

|              |             |
|--------------|-------------|
| (31,566,116) | 219,639,677 |
|--------------|-------------|

### Cash at beginning of the year

|             |             |
|-------------|-------------|
| 329,261,852 | 109,622,175 |
|-------------|-------------|

### Cash at end of the year

|             |             |
|-------------|-------------|
| 297,695,736 | 329,261,852 |
|-------------|-------------|



## Statement of Cash Flows For the Year Ended December 31, 2015

|                                                                   | Dec. 31 / 2015     | Dec. 31 / 2014     |
|-------------------------------------------------------------------|--------------------|--------------------|
|                                                                   | ----- Rupees ----- |                    |
| <b>Reconciliation to profit and loss account</b>                  |                    |                    |
| Operating cash flows                                              | (143,942,281)      | 97,064,113         |
| Depreciation expense                                              | (11,569,722)       | (12,037,358)       |
| Finance cost                                                      | (423,659)          | (464,731)          |
| Increase / (Decrease) in assets other than cash                   | 188,954,142        | (27,501,941)       |
| (Increase) / Decrease in liabilities                              | (15,210,095)       | (41,262,463)       |
| <b>Other adjustments</b>                                          |                    |                    |
| Reversal / (provision) for impairment - available for sale        | (1,145,360)        | 308,516            |
| Provision for doubtful receivables                                | (17,181,843)       | (1,455,142)        |
| Doubtful debts written off                                        | 18,855,508         | -                  |
| Investment income                                                 | 24,339,290         | 21,412,204         |
| Rental income                                                     | 5,207,895          | 6,304,200          |
| Dividend income                                                   | 524,464            | 437,802            |
| Other income                                                      | 18,231,179         | 2,036,877          |
| <b>Profit after taxation as per profit and loss account</b>       | <b>66,639,518</b>  | <b>44,842,077</b>  |
| <b>Definition of cash</b>                                         |                    |                    |
| Cash for the purposes of the statement of cash flows consists of: |                    |                    |
| Cash and other equivalents                                        | 166,309            | 181,398            |
| Current and other accounts                                        | 39,229,427         | 11,580,454         |
| Deposits maturing within 12 months                                | 218,500,000        | 280,000,000        |
| Deposits maturing after 12 months                                 | 39,800,000         | 37,500,000         |
|                                                                   | <b>297,695,736</b> | <b>329,261,852</b> |

The annexed notes from 1 to 35 form an integral part of these financial statements.

  
Chairman  
(Ch. Manzoor Ahmed)

  
Chief Executive Principal Officer  
(Ch. Zahoor Ahmed)

  
Director  
(Ghulam Mustafa)

  
Director  
(Ather Zahoor)

# Statement of Premiums For the Year Ended December 31, 2015

Business underwritten inside Pakistan

| Class of business              | Premiums written |             | Unearned premium reserve |             | Premiums earned | Reinsurance ceded | Prepaid reinsurance premium ceded |             | Reinsurance expense | Net premium revenue |                |
|--------------------------------|------------------|-------------|--------------------------|-------------|-----------------|-------------------|-----------------------------------|-------------|---------------------|---------------------|----------------|
|                                | Opening          | Closing     | Opening                  | Closing     |                 |                   | Opening                           | Closing     |                     | Dec. 31 / 2015      | Dec. 31 / 2014 |
|                                |                  |             |                          |             |                 |                   |                                   |             |                     |                     |                |
| Rupees                         |                  |             |                          |             |                 |                   |                                   |             |                     |                     |                |
| Direct and facultative         |                  |             |                          |             |                 |                   |                                   |             |                     |                     |                |
| Fire and property damage       | 252,653,688      | 107,665,495 | 100,063,811              | 260,255,372 | 124,106,690     | 60,645,297        | 66,930,059                        | 117,821,928 | 142,433,444         | 126,937,366         |                |
| Marine, aviation and transport | 139,248,542      | 51,624,814  | 70,496,185               | 120,377,171 | 58,153,217      | 23,484,212        | 34,094,861                        | 47,542,568  | 72,834,603          | 52,995,671          |                |
| Motor                          | 16,067,677       | 7,659,547   | 7,855,364                | 15,871,860  | 900,000         | -                 | -                                 | 900,000     | 14,971,860          | 11,881,003          |                |
| Miscellaneous                  | 49,570,332       | 35,551,519  | 26,102,105               | 59,019,746  | 21,821,982      | 15,688,292        | 12,842,048                        | 24,668,226  | 34,351,520          | 32,189,956          |                |
| Total                          | 457,540,239      | 202,501,375 | 204,517,465              | 455,524,149 | 204,981,889     | 99,817,801        | 113,866,968                       | 190,932,722 | 264,591,427         | 224,003,996         |                |



The annexed notes from 1 to 35 form an integral part of these financial statements.

  
Chairman  
(Ch. Manzoor Ahmed)

  
Chief Executive  
(Ch. Zahoor Ahmed)

  
Director  
(Ghulam Mustafa)

  
Director  
(Ather Zahoor)

# Statement of Claims For the Year Ended December 31, 2015

Business underwritten inside Pakistan

| Class of business              | Claims paid | Outstanding claims |            | Claims expenses | Reinsurance and other recoveries received | Reinsurance and other recoveries in respect of outstanding claims |           | Reinsurance and other recoveries | Net claims expense |
|--------------------------------|-------------|--------------------|------------|-----------------|-------------------------------------------|-------------------------------------------------------------------|-----------|----------------------------------|--------------------|
|                                |             | Opening            | Closing    |                 |                                           | Opening                                                           | Closing   |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
| Rupees                         |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
| Direct and facultative         |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
| Fire and property damage       | 147,339,500 | 4,683,000          | 1,257,900  | 143,914,400     | 75,950,269                                | 3,345,000                                                         | 898,500   | 73,503,769                       | 70,410,631         |
| Marine, aviation and transport | 83,453,870  | 44,140,000         | 42,432,196 | 81,746,066      | 36,452,880                                | 1,680,000                                                         | 704,112   | 35,476,992                       | 46,269,074         |
| Motor                          | 474,457     | 808,211            | 189,361    | (144,393)       | -                                         | -                                                                 | -         | -                                | (144,393)          |
| Miscellaneous                  | 22,934,800  | 525,000            | 630,000    | 23,039,800      | 10,873,282                                | 350,000                                                           | 420,000   | 10,943,282                       | 12,096,518         |
| Total                          | 254,202,627 | 50,156,211         | 44,509,457 | 248,555,873     | 123,276,431                               | 5,375,000                                                         | 2,022,612 | 119,924,043                      | 128,631,830        |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
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|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
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|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
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|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
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|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
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|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
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|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
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|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
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|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |
|                                |             |                    |            |                 |                                           |                                                                   |           |                                  |                    |

The annexed notes from 1 to 35 form an integral part of these financial statements

  
Chairman  
(Ch. Manzoor Ahmed)

  
Chief Executive  
Principal Officer  
(Ch. Zahoor Ahmed)

  
Director  
(Ghulam Mustafa)

  
Director  
(Ather Zahoor)



# Statement of Expenses

For the Year Ended December 31, 2015

Business underwritten inside Pakistan

| Class of business              | Commissions paid or payable |            | Deferred commission |            | Net Commission expense | Other management expenses | Underwriting expense | Commissions from reinsurers | Net underwriting expense |                |
|--------------------------------|-----------------------------|------------|---------------------|------------|------------------------|---------------------------|----------------------|-----------------------------|--------------------------|----------------|
|                                | Opening                     | Closing    | Opening             | Closing    |                        |                           |                      |                             | Dec. 31 / 2015           | Dec. 31 / 2014 |
| ----- Rupees -----             |                             |            |                     |            |                        |                           |                      |                             |                          |                |
| Direct and facultative         |                             |            |                     |            |                        |                           |                      |                             |                          |                |
| Fire and property damage       | 29,945,660                  | 14,031,347 | 11,837,393          | 32,139,614 | 29,793,735             | 61,933,349                | 20,209,012           | 41,724,337                  | 31,233,787               |                |
| Marine, aviation and transport | 15,416,287                  | 5,997,263  | 7,828,621           | 13,584,929 | 16,420,635             | 30,005,564                | 8,606,848            | 21,398,716                  | 12,574,577               |                |
| Motor                          | 1,428,553                   | 664,137    | 703,229             | 1,389,461  | 1,894,752              | 3,284,213                 | -                    | 3,284,213                   | 2,623,474                |                |
| Miscellaneous                  | 5,739,765                   | 4,139,739  | 3,231,756           | 6,647,748  | 5,845,493              | 12,493,241                | 5,507,388            | 6,985,853                   | 6,505,524                |                |
| Total                          | 52,530,265                  | 24,832,486 | 23,600,999          | 53,761,752 | 53,954,615             | 107,716,367               | 34,323,248           | 73,393,119                  | 52,937,362               |                |

**Note:** Commission from reinsurers is arrived at taking impact of opening and closing unearned commission.

The annexed notes from 1 to 35 form an integral part of these financial statements.



  
Chairman  
(Ch. Manzoor Ahmed)

  
Chief Executive  
Principal Officer  
(Ch. Zahoor Ahmed)

  
Director  
(Ghulam Mustafa)

  
Director  
(Ather Zahoor)

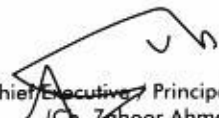


## Statement of Investment Income For the Year Ended December 31, 2015

|                                                             | Dec. 31 / 2015 | Dec. 31 / 2014 |
|-------------------------------------------------------------|----------------|----------------|
| Note                                                        | -----          | Rupees -----   |
| Income from non - trading investments                       |                |                |
| Available for sale                                          |                |                |
| Dividend income                                             | 524,464        | 437,802        |
| Held to maturity                                            |                |                |
| Return on Defense Saving Certificates                       | 367,644        | 2,958,657      |
| Profit on bank deposits                                     | 11,518,012     | 18,510,335     |
|                                                             | 11,885,656     | 21,468,992     |
| Gain on sale of non trading investments- available for sale | 15,139,726     | 641,684        |
| Reversal / (provision) for impairment - available for sale  | 15 (1,145,360) | 308,516        |
| Investment related expenses                                 | (2,686,092)    | (698,472)      |
| Net investment income                                       | 23,718,394     | 22,158,522     |

The annexed notes from 1 to 35 form an integral part of these financial statements.

  
Chairman  
(Ch. Manzoor Ahmed)

  
Chief Executive Principal Officer  
(Ch. Zahoor Ahmed)

  
Director  
(Ghulam Mustafa)

  
Director  
(Ather Zahoor)



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### 1 Status and Nature of Business

The Pakistan General Insurance Company Limited ("the Company") was incorporated in Pakistan as a public limited company on July 26, 1947 under the Companies Act, 1913 (repealed by the Companies Ordinance, 1984) and is quoted on the Pakistan Stock Exchange (formerly Karachi, Lahore and Islamabad Stock Exchanges) on July 25, 1995.

The Company is engaged in providing general insurance services in spheres of Fire and property damage; Marine, aviation and transport; Motor and Miscellaneous. The registered office of the Company is situated at Cooperative Bank House, 5 Bank Square, Lahore.

### 2 Basis of Preparation

These financial statements have been prepared on the format of financial statements issued by the Securities and Exchange Commission of Pakistan (SECP) through Securities and Exchange Commission (Insurance) Rules, 2002, vide SRO 938 dated December 12, 2002.

#### 2.1 Statement of compliance

These financial statements have been prepared in accordance with the requirements of the Insurance Ordinance 2000, the SEC (Insurance) Rules, 2002, the Companies Ordinance, 1984 ("the Ordinance"), directives issued by the Securities and Exchange Commission of Pakistan ("SECP"), and approved accounting standards as applicable in Pakistan. Approved accounting standards comprise of such International Financial Reporting Standards ("IFRSs") issued by the International Accounting Standards Board ("IASB") as notified under the provisions of the Ordinance. Wherever, the requirements of the Insurance Ordinance, 2000, the SEC (Insurance) Rules, 2002, the Ordinance or directives issued by SECP differ with the requirements of these standards, the requirements of the Insurance Ordinance, 2000, the SEC (Insurance) Rules, 2002, the Ordinance or the requirements of the said directives take precedence.

SECP has allowed insurance companies to defer the application of International Accounting Standard-39 (IAS 39) "Financial Instruments: Recognition and Measurement" in respect of investments available for sale until suitable amendments have been made in the laws. Accordingly, the requirements of IAS 39, to the extent allowed by the SECP, have not been considered in the preparation of these financial statements.

#### 2.2 Basis of measurement

These financial statements have been prepared under historical cost convention, modified by:

- (a) revaluation of certain fixed assets at fair value; and
- (b) financial instruments at fair value

#### 2.3 Significant estimates

The preparation of financial statements in conformity with approved accounting standards requires management to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The judgments, estimates and assumptions are based on historical experience, current trends and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making judgments about the carrying value of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the revision has been made. Estimates are revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods. Judgments made by management in the application of IFRSs that have significant effect on the financial statements and estimates with a significant risk of material adjustments in the next year are discussed in ensuing paragraphs.

In particular, the matters involving a higher degree of judgment or complexity, or areas where assumptions and estimates

- Provision for outstanding claims (including IBNR) - note 4.2
- Provision for unearned premium - note 4.3
- Provision for doubtful receivables - note 4.5
- Provision for taxation and deferred tax - note 4.8
- Useful lives of investment properties - note 4.13
- Useful lives and residual values of fixed assets - note 4.14
- Provision for premium deficiency reserve - note 4.21



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### 2.4 Functional and presentation currency

These financial statements are presented in Pak Rupees, which is the Company's functional and presentation currency. All financial information presented in Pak Rupees has been rounded off to nearest Pak Rupee, unless otherwise stated.

### 3 Initial Application of a Standard, Amendment or an Interpretation to an Existing Standard and Forthcoming Requirements

#### 3.1 Adoption of International Financial Reporting Standards that are effective and applicable to the Company -

Following standards, amendments to standards and interpretations including amendments to interpretations became effective during the year. However, the applications of these amendments and interpretations did not have any material effect on the Company's financial statements.

|         |                                                         |
|---------|---------------------------------------------------------|
| IFRS 2  | Shared Based Payments (Amendments)                      |
| IFRS 3  | Business Combinations (Amendments)                      |
| IFRS 8  | Operating Segments (Amendments)                         |
| IFRS 12 | Disclosures of Interests in Other Entities (Amendments) |
| IFRS 13 | Fair Value Measurement (Amended)                        |
| IAS 16  | Property, Plant and Equipment (Amendments)              |
| IAS 19  | Employee Benefits (Amendments)                          |
| IAS 24  | Related Party Disclosures (Amendments)                  |
| IAS 27  | Separate financial statements (Amendments)              |
| IAS 38  | Intangible Assets (Amendments)                          |
| IAS 40  | Investment Property (Amendments)                        |

#### 3.2 Standards, interpretations and amendments to the published approved accounting standards not yet effective -

The following revised standards, amendments and interpretations with respect to the approved accounting standards as applicable in Pakistan would be effective from the dates mentioned below against the respective standard or

| Standard | IASB effective date (annual periods beginning on or after)                                |
|----------|-------------------------------------------------------------------------------------------|
| IFRS 5   | Non Current Assets Held for Sale and Discontinued Operations (Amendments) January 1, 2016 |
| IFRS 7   | Financial Instruments: Disclosures (Amendments) January 1, 2016                           |
| IFRS 10  | Consolidated Financial Statements (Amendments) January 1, 2016                            |
| IFRS 11  | Joint Arrangements (Amendments) January 1, 2016                                           |
| IFRS 12  | Disclosures of Interests in Other Entities (Amendments) January 1, 2016                   |
| IAS 1    | Presentation of financial statements (Amendments) January 1, 2016                         |
| IAS 16   | Property, Plant and Equipment (Amendments) January 1, 2016                                |
| IAS 19   | Employee Benefits (Amendments) January 1, 2016                                            |
| IAS 27   | Separate financial statements (Amendments) January 1, 2016                                |
| IAS 28   | Investment in Associates and Joint Ventures (Amendments) January 1, 2016                  |
| IAS 34   | Interim financial reporting (Amendments) January 1, 2016                                  |
| IAS 38   | Intangible Assets (Amendments) January 1, 2016                                            |
| IAS 41   | Agriculture (Amendments) January 1, 2016                                                  |

#### 3.3 Annual improvements to International Financial Reporting Standards

In addition to the above amendments, improvements to various accounting standards have also been issued by the IASB. Such improvements are generally effective for accounting periods beginning on or after January 1, 2014 and July 1, 2014. The Company expects that such improvements to the standards will not have any material impact on the Company's financial statements in the period of initial application.

#### 3.4 Standards issued by IASB but not applicable in Pakistan

Following new standards have been issued by IASB which are yet to be notified by the SECP for the purpose of applicability in Pakistan. The Company expects that these improvements to the standards will not have any material impact on the Company's financial statements in the period of initial application.

|         |                                                                    |
|---------|--------------------------------------------------------------------|
| IFRS 1  | First-time adoption of International Financial Reporting Standards |
| IFRS 9  | Financial Instruments                                              |
|         | Regulatory Deferral Accounts                                       |
| IFRS 15 | Revenue from Contracts with Customers (New Pronouncement)          |



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### 3.5 Interpretations and amendments that are waived off by SECP

IFRIC 4 Determining whether an arrangement contains lease

IFRIC 12 Service concession arrangements

The Company expects that the adoption of the above revision, amendments and interpretation of the standards will not affect the Company's financial statements in the period of initial application.

## 4 Summary of Significant Accounting Policies

### 4.1 Insurance contracts

Insurance contracts are those contracts when the Company (the insurer) has accepted significant insurance risk from another party (the policy holders) by agreeing to compensate the policy holders if a specified uncertain future event (the insured event) adversely affects the policy holders.

Once a contract has been classified as an insurance contract, it remains an insurance contract for the remainder of its lifetime, even if the insurance risk reduces significantly during this period, unless all rights and obligations are extinguished or expire.

The Company underwrites non-life insurance contracts that can be categorized into Fire and Property Damage, Marine, Aviation and Transport, Motor, Miscellaneous and Treaty contracts. Contracts may be concluded for a fixed term of one year, for less than one year and in some cases for more than one year. However, most of the contracts are for twelve months duration. Insurance contracts entered into by the Company under which the contract holder is another insurer (inwards reinsurance) of a facultative nature other than those which fall under Treaty are included within the individual category of insurance contracts. The insurance risk involved in these contracts is similar to the contracts undertaken by the Company as insurer.

Fire and Property insurance contracts mainly compensate the customers for damage suffered to their property. Customers who undertake commercial activities on their premises could also receive compensation for the loss of earnings caused by the inability to use the insured properties in their business activities (business interruption cover).

Marine, Aviation and Transport class of business provides coverage against loss and damage to goods in transit by any means of conveyance, physical loss or damage to aircraft, ships and liabilities to third parties and passengers arising from their use.

Motor insurance covers physical loss or damage to the vehicle and liabilities to third parties as provided under the requirements of the Motor Vehicle Ordinance, 1965.

All other insurances like cash in hand, cash in transit, general accident, crop, livestock, professional indemnity, bonds, workers compensation are included under Miscellaneous.

### 4.2 Provision for outstanding claims including incurred but not reported (IBNR)

The Company recognizes liability in respect of all claims incurred up to balance sheet date which is measured at undiscounted value of expected future payments. Claims are considered to be incurred at the time of the incident giving rise to the claim except as otherwise expressly indicated in an insurance contract. The liability for claims includes amounts in relation to unpaid reported claims, claims incurred but not reported (IBNR) and expected claims settlement costs.

Provision in respect of unpaid reported claims is made on basis of individual case estimates. These are accounted for on management's best estimate which takes into account past trends, expected future patterns of reporting claims actually reported subsequent to the balance sheet date. Reinsurance recoveries against outstanding claims are recognized as an asset and measured at the amount expected to be received.

#### Claims reported but not settled

Provision for liability in respect of claims reported but not settled at the balance sheet date is made on the basis of individual case estimates. The case estimates are based on the assessed amounts of individual losses and where loss assessments have not been carried out, the estimates are established in light of currently available information, past experience of similar claims and in some cases in relation to the sums insured. Case estimates are reviewed periodically to ensure that the recognized outstanding claim amounts are adequate to cover expected future payments including expected claims settlement costs and are updated as and when new information becomes

#### Claims incurred but not reported (IBNR)

The provision for claims incurred but not reported (IBNR) at balance sheet date is based on an analysis of the past claims reporting pattern experienced by the Company. The provision for IBNR has been accounted for on the basis whereby all claims incurred before preceding year but reported up to current year were aggregated and the ratio of such claims to outstanding claims at preceding year has been applied to outstanding claims except exceptional losses at current year to arrive at liability for IBNR. The analysis is carried out separately for each class of business.



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### 4.3 Provision for unearned premium

Provision for unearned premium represents the portion of premium written relating to unexpired period of coverage including administrative surcharge which relates to the business in force at the balance sheet date and is recognized as a liability by the Company. The Company has opted for 1/24th method and maintained its reserves for unexpired risk in accordance with the SEC (insurance) Rules, 2002.

### 4.4 Commission Income

Commission from reinsurers is deferred and recognized as revenue in accordance with the pattern of recognition of the reinsurance premium to which it relates. The commission under the terms of reinsurance arrangements is recognized when the Company's right to receive the same is established.

#### Expenses

Commission expenses incurred in obtaining and recording policies is deferred and recognized as an expense in accordance with pattern of recognition of premium revenue by applying the 1/24th method.

### 4.5 Receivables and payables related to insurance contracts

Receivables and payables related to insurance contracts are recognized when due at cost which is the fair value of the consideration given less provision for impairment, if any. If there is objective evidence that the insurance receivable is impaired, as a result of one or more events that occurred after the initial recognition, the Company reduces the carrying amount of the insurance receivable accordingly and recognizes that impairment loss in the profit and loss account.

### 4.6 Creditors, accruals and provisions

Liabilities for creditors and other amounts payable are carried at cost which is the fair value of the consideration to be paid in the future for the goods and / or services received, whether or not billed to the Company.

Provisions are recognized in the balance sheet when, the Company has a present, legal or constructive obligation as a result of past events, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation, and a reliable estimate of the amount of obligation can be made. However, provisions are reviewed at each balance sheet date and adjusted to reflect the current best estimate.

### 4.7 Employees' retirement benefits

The Company operates a funded provident fund scheme for all permanent employees. Monthly contribution is made by the Company at the rate of 10% of basic salary and the same is charged to profit and loss account.

### 4.8 Taxation

Income tax expense comprises current and deferred tax. Income tax expense is recognized in the profit and loss account, except to the extent that it relates to items recognized directly in other comprehensive income or in equity, in which case it is recognized in other comprehensive income or in equity.

#### Current

Provision for current taxation is based on taxable income determined in accordance with the prevailing law for taxation of income and is calculated using enacted or substantively enacted rates of taxation after taking into account available tax credits and rebates, if any. The charge for the current taxation also includes adjustments where considered necessary, relating to prior years which arise from assessments framed / finalized during the year or required by any other reason.

#### Deferred

Deferred tax is accounted for using liability method in respect of all temporary differences arising from differences between the carrying amounts of assets and liabilities in the financial statements and the corresponding tax bases used in the computation of the taxable profit. Deferred tax liabilities are generally recognized for all taxable temporary differences and deferred tax assets are recognized to the extent that it is probable that taxable profits will be available against which the deductible temporary differences, unused tax losses and tax credits can be utilized.

Deferred tax is calculated at the rates that are expected to apply to the period when the differences reverse based on tax rates that have been enacted or substantively enacted by balance sheet date. Deferred tax is charged or credited in the profit and loss account, except in the case of items credited or charged to equity in which case it is included in equity.



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### 4.9 Leases

Lease is classified as finance lease whenever the terms of the lease transfer substantially all the risks and rewards of ownership to the lessee. All other leases are classified as operating leases.

Assets held under finance leases are recognized as assets of the Company at their fair value at the inception of the lease or, if lower, at the present value of the minimum lease payments. The corresponding liabilities to the lessor are included in the balance sheet as liabilities against assets subject to finance lease. Lease payments are classified as current and long term depending upon the timing of payment. Lease payments are apportioned between finance charge and reduction of the liabilities against assets subject to finance lease, so as to achieve a constant rate of interest on the remaining balance of the liability. Finance charges are charged to profit and loss account, unless they are directly attributable to qualifying assets, in which case they are capitalized in accordance with the Company's general policy on the borrowing costs. Rentals payable under operating leases are charged to profit and loss account on the straight line basis over the term of the relevant lease. Benefits received and receivable as an incentive to enter into an operating lease are also spread on a straight line basis over the lease term.

### 4.10 Investments

#### Recognition

All investments are initially recognized at cost, being the fair value of the consideration given and include the transaction cost except for 'held for trading' in which case transaction costs are charged to the profit and loss account. All purchases and sales of investments that require delivery within the time frame established by regulations or market convention are accounted for at the trade date. Trade date is the date when the Company commits to purchase or sell the investments. These are classified into the following categories:

- a) Held to maturity
- b) Available for sale
- c) Investment in Associates

#### Measurement

##### a) Held to maturity

Held to maturity investments are financial assets with fixed or determinable payments and with fixed maturity that the management has the positive intent and ability to hold to maturity. Held to maturity investments are initially measured at cost and at subsequent reporting dates measured at amortized cost using the effective yield method.

Any premium paid or discount availed on acquisition of held to maturity investments is deferred and included in the income for the period on a straight-line-basis over the term of the investment using the effective yield method.

##### b) Available for sale

Available for sale investments are those non-derivative investments that are designated as available for sale or are not classified in any other category. These are primarily those investments that are intended to be held for an undefined period of time or may be sold in response to the need for liquidity or change in interest rates, exchange rates and equity price. After initial recognition, the Company has stated these investments, classified as available for sale, at lower of cost or market value; in accordance with the requirements of SEC (Insurance) Rules, 2002.

##### c) Investment in associates

Entities in which the Company has significant influence but not control and which are neither its subsidiary nor joint ventures are associates and are accounted for by using the equity method of accounting. Under equity method of accounting, the investments are initially recognized at cost, thereafter its carrying amount is increased or decreased for the Company's share of post acquisition changes in the net assets of the associate and for dividend distributions.

The company's share of the profit and loss of the associate is accounted for in the Company's profit and loss account, whereas changes in the associates' equity which are not recognized in the associates' profit and loss account are recognized directly in other comprehensive income of the Company.

After application of equity method, the carrying amount of investment in associate is tested for impairment by comparing its recoverable amount (higher of value in use and fair value less cost to sell) with its carrying amount and loss, if any, is recognized in profit and loss account.

#### Derecognition

All investments are derecognized when the rights to receive cash flows from the investments have expired or have been transferred and the Company has transferred substantially all risks and rewards of ownership.



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### 4.11 Cash and cash equivalents

Cash and cash equivalents are carried in the balance sheet at cost. For the purposes of cash flow statement, cash and cash equivalents comprise cash in hand and deposits with banks.

### 4.12 Re-insurance contracts

Contracts entered into by the Company with reinsurers under which the Company cedes insurance risks assumed during normal course of its business and according to which the Company is compensated for losses on insurance contracts issued by the Company are classified as reinsurance contracts held.

Reinsurance premium is recognized as an expense at the time the reinsurance is ceded. Commission on reinsurance cessions is recognized in accordance with the policy of recognizing premium revenue.

Reinsurance assets represent balances due from reinsurance companies and reinsurance recoveries against outstanding claims. Reinsurance recoveries are estimated in a manner consistent with the outstanding claims provision and are in accordance with the reinsurance contracts. Reinsurance liabilities represent balances due to reinsurance companies and are primarily premiums payable for reinsurance contracts and are recognized at the same time when reinsurance premiums are recognized as an expense.

Reinsurance assets or liabilities are derecognized when the contractual rights are extinguished or expired.

An impairment review of reinsurance assets is performed at each balance sheet date. If there is an objective evidence that the asset is impaired, the Company reduces the carrying amount of the reinsurance asset to its recoverable amount and recognizes that impairment loss in the profit and loss account.

### 4.13 Investment properties

Investment property, which is property held to earn rentals and / or for capital appreciation, is valued using the cost method i.e. at cost less any accumulated depreciation and any identified impairment loss.

Depreciation on buildings is charged to income on the reducing balance method so as to write off the depreciable amount of building over its estimated useful life at the rates specified in note 16 to the financial statements. Depreciation on additions to investment property is charged from the month in which a property is acquired or capitalized while no depreciation is charged for the month in which the property is disposed off.

### 4.14 Fixed assets

Fixed assets are stated at historical cost except free hold land and building on free hold land, which are stated at revalued amount, less accumulated depreciation and impairment in value, if any.

Assets' residual values, if significant and their useful lives are reviewed and adjusted, if appropriate, at each balance

When parts of an item of fixed assets have different useful lives, they are recognized as separate items of fixed assets.

Depreciation is charged to profit and loss account by applying the reducing balance method at the rates specified in note 18 to the financial statements. Depreciation on addition to fixed asset is charged from the month in which fixed asset is available for use while no depreciation is charge for the month in which fixed asset is disposed off. The useful lives and depreciation methods are reviewed on periodic intervals to ensure that the methods and period of depreciation charged during the year are consistent with the expected pattern of economic benefits from items of fixed assets.

Subsequent costs are recognized as part of asset only when it is probable that future economic benefits associated with the item will flow to the Company and the cost of the item can be measured reliably. All other repairs and maintenance costs are charged to profit and loss account during the period in which they are incurred.

Gains or losses on disposal of assets, if any, are included in profit and loss account for the year.

Surplus arising on revaluation is credited to surplus on revaluation of fixed assets. The surplus on revaluation of fixed assets to the extent of incremental depreciation charged on the related assets is transferred by the Company to its

### 4.15 Assets subject to finance lease

Assets subject to finance lease are depreciated over their expected useful lives on the same basis as owned assets.

Depreciation on assets subject to finance lease is charged from the month of acquisition and up to the month preceding the disposal.



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### 4.16 Impairment

A financial asset is assessed at each balance sheet date to determine whether there is any objective evidence that it is impaired. A financial asset is considered to be impaired if there is objective evidence that one or more events have had a negative effect on the estimated future cash flows of that asset.

The carrying amount of non-financial assets is reviewed at each balance sheet date to determine whether there is any indication of impairment of any asset or a group of assets. If such indication exists, the recoverable amount of such asset is estimated. The recoverable amount of an asset is the greater of its value in use and its fair value less costs to sell. An impairment loss is recognized if the carrying amount of an asset exceeds its estimated recoverable amount.

All impairment losses are recognized in the profit and loss account. Provisions for impairment are reviewed at each balance sheet date and are adjusted to reflect the current best estimates. Changes in the provisions are recognized as income or expense.

### 4.17 Financial instruments

Financial instruments include cash and bank balances, loans to employees, investments, premiums due but unpaid, amount due from other insurers / reinsurers, reinsurance recoveries against outstanding claims, security deposits, other receivables, outstanding claim liabilities, amount due to other insurers / reinsurers, accrued expenses, other creditors, deposits and unclaimed dividends.

All the financial assets and liabilities are recognized at the time when the Company becomes a party to the contractual provisions of the instrument and derecognized when the Company loses control of contractual rights that comprises the financial assets and in the case of financial liabilities when the obligation specified in the contract is discharged, cancelled or expired.

Any gain or loss on derecognition of financial assets and financial liabilities is taken to profit and loss account for the year.

### 4.18 Offsetting of financial assets and financial liabilities

Financial assets and financial liabilities are offset and the net amount is reported in the financial statements only when there is a legally enforceable right to set off the recognized amount and the Company intends either to settle on a net basis or to realize the assets and to settle the liabilities simultaneously.

### 4.19 Revenue recognition

#### Premium income

For all the insurance contracts, premiums including administrative surcharge received / receivable under a policy are recognized as written at the time of issuance of policy. Where premiums for a policy are payable in instalments, full premium for the duration of the policy is recognized as written at the inception of the policy and related assets set up for premiums receivable at a later date. Premiums are stated gross of commission payable to intermediaries and exclusive of taxes and duties levied on premiums.

Premium income includes administrative surcharge that represents documentation and other charges recovered by the Company from policy holders in respect of policies issued, at a rate of 5% of the premium restricted to a maximum of

#### Return on investments

Income from held to maturity investments is recognized on a time proportion basis taking into account the effective yield on the investments.

Dividend income and entitlement of bonus shares are recognized when the Company's right to receive such dividend and bonus shares is established.

Gain / loss on sale of available for sale investments and investments at fair value through profit and loss - held for trading are recognized in profit and loss account.

#### Miscellaneous income

Other revenues are recognized on accrual basis.

### 4.20 Expenses of management

Expenses of management allocated to the underwriting business represent directly attributable expenses and indirect expenses allocated to the various classes of business on the basis of gross premium revenue. Expenses not allocable to the underwriting business are charged as administrative expenses.

## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### 4.21 Premium deficiency reserve

The Company is required as per SEC (Insurance) Rules, 2002, to maintain a provision in respect of premium deficiency for the class of business where the unearned premium reserve is not adequate to meet the expected future liability, after reinsurance from claims, and other supplementary expenses expected to be incurred after the balance sheet date in respect of the unexpired policies in that class of business at the balance sheet date. The movement in the premium deficiency reserve is recorded as expense/income in the profit and loss account.

The unearned premium reserve for each class of business as at the year end is adequate to meet the expected future liability after reinsurance from claims and other expenses, expected to be incurred after the balance sheet date in respect of policies in force at balance sheet date hence no provision has been.

### 4.22 Claims

Claims are charged to income as incurred based on estimated liability for compensation owed under the insurance contracts. It includes related internal and external claims handling costs that are directly related to the processing and settlement of claims, as reduced by the value of salvage and other recoveries and any adjustments to claims outstanding from previous years.

### 4.23 Segment reporting

A business segment is a distinguishable component of the Company that is engaged in providing services that are subject to risks and returns that are different from those of other business segments. The Company accounts for segment reporting of operating results using the classes of business as specified under the Insurance Ordinance, 2000 and the SEC (Insurance) Rules, 2002 as the primary reporting format.

The Company has five primary business segments for reporting purposes namely fire, marine, motor, miscellaneous and investment properties.

The perils covered under fire insurance include damages caused by fire, riot and strike, explosion, earthquake, atmospheric damage, flood, electric fluctuation and impact.

Marine insurance provides coverage for cargo, war risk and damages occurring in inland transit.

Motor insurance provides comprehensive car coverage and indemnity against third party loss.

Miscellaneous insurance provides cover against burglary, loss of cash in safe and cash in transit, personal accident, money, engineering losses and other covers.

Assets, liabilities and capital expenditures that are directly attributable to segments have been assigned to them. Those assets and liabilities which can not be allocated to a particular segment on a reasonable basis are reported as unallocated corporate assets and liabilities.

### 4.24 Related party transactions

Transactions with related parties are priced on arm's length basis. Prices for these transactions are determined on the basis of comparable uncontrolled price method, which sets the price by reference to comparable goods and services sold in an economically comparable market to a buyer unrelated to the seller.

### 4.25 Earnings per share

The Company presents basic and diluted earnings per share (EPS) data for its ordinary shares. Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Company by the weighted average number of ordinary shares outstanding during the year. Diluted EPS is determined by adjusting the profit or loss attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding for the

### 4.26 Dividends and bonus shares

Dividend distribution to the Company's shareholders is recognized as a liability in the period in which the dividends are approved. Similarly, reserve for issue of bonus shares is recognized in the year in which such issue is approved.



# Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

## 5 Issued, Subscribed And Paid-Up Share Capital

| Dec. 31 / 2015               | Dec. 31 / 2014 |                                | Dec. 31 / 2015     | Dec. 31 / 2014 |
|------------------------------|----------------|--------------------------------|--------------------|----------------|
| ----- Number of Shares ----- |                |                                | ----- Rupees ----- |                |
| 20,000,000                   | 20,000,000     | Ordinary shares of Rs. 10 each | 200,000,000        | 200,000,000    |
| 20,001,250                   | 17,500,000     | fully paid in cash             | 200,012,500        | 175,000,000    |
| 40,001,250                   | 37,500,000     | fully paid as bonus shares     | 400,012,500        | 375,000,000    |

The Company has only one class of ordinary shares. The holder of ordinary shares are entitled to receive dividend as declared and entitled to vote at meetings of the Company.

The Company has no reserved shares for issue under option and sales contracts.

Reconciliation of number of shares at beginning and at end of the year is as under:

| Dec. 31 / 2015               | Dec. 31 / 2014 |                                     | Dec. 31 / 2015     | Dec. 31 / 2014 |
|------------------------------|----------------|-------------------------------------|--------------------|----------------|
| ----- Number of Shares ----- |                |                                     | ----- Rupees ----- |                |
| 37,500,000                   | 37,500,000     | At beginning of the year            | 375,000,000        | 375,000,000    |
| 2,501,250                    | -              | Bonus shares issued during the year | 25,012,500         | -              |
| 40,001,250                   | 37,500,000     | At end of the year                  | 400,012,500        | 375,000,000    |

| Dec. 31 / 2015     | Dec. 31 / 2014 |
|--------------------|----------------|
| ----- Rupees ----- |                |

## 6 General Reserves

|                                           |              |             |
|-------------------------------------------|--------------|-------------|
| Balance at beginning of the year          | 140,000,000  | 115,000,000 |
| Transfer from retained earnings           | -            | 25,000,000  |
| Less: Bonus shares issued during the year | (25,012,500) | -           |
| Balance at end of the year                | 114,987,500  | 140,000,000 |

These represent distributable profits transferred and utilizable at the discretion of the board of directors.

## 7 Surplus On Revaluation Of Fixed Assets

|                                                                                                         |           |            |
|---------------------------------------------------------------------------------------------------------|-----------|------------|
| Balance at beginning of the year                                                                        | 9,853,609 | 10,135,149 |
| Less: Transferred to unappropriated profit in respect of incremental depreciation (net of deferred tax) | (267,463) | (281,540)  |
| Balance at end of the year                                                                              | 9,586,146 | 9,853,609  |



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

The latest revaluation of freehold land and building was carried out by Independent valuers M/s. S & A Associates on 31, December 2015, who issued their report dated 21, March 2016 in this regard according to this revaluation report market value of these assets is Rs. 69.766 million and forced sale value is 62.789 million, suggesting an increase in market value of about 1.871 million only. The Directors are of the view that as the suggested change in existing valuation is not significant, hence no new adjustment is required. The basis used for valuation were as follows:

**Building on free hold land** Location, type [e.g commercial / residential] & construction rates for different type of building structures depreciated on account of the age and condition of the building etc.

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Dec. 31 / 2015     | Dec. 31 / 2014    |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-------------------|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | ----- Rupees ----- |                   |
| <b>8 Deferred Taxation</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                    |                   |
| Deferred tax liability on taxable temporary differences:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                    |                   |
| Tax depreciation allowance                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 4,604,024          | 5,345,416         |
| Deferred tax asset on deductible temporary differences:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                    |                   |
| Provision for doubtful receivables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | (1,522,380)        | (2,108,163)       |
| Loss on re-measurement of available for sale investments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | (418,829)          | (271,606)         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <u>2,662,815</u>   | <u>2,965,647</u>  |
| <b>9 Taxation - Provision Less Payments</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                    |                   |
| Balance at beginning of the year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 10,918,785         | 5,785,366         |
| Add: Charge for -                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                    |                   |
| Current year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 9,673,789          | 8,285,063         |
| prior period taxation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | (6,702,547)        | 357,000           |
| Less: Paid during the year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | (4,216,238)        | (3,508,644)       |
| Balance at end of the year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <u>9,673,789</u>   | <u>10,918,785</u> |
| <b>10 Other Creditors</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                    |                   |
| Federal excise duty                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 2,996,874          | 2,354,263         |
| Federal insurance fee                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 3,351,407          | 1,920,102         |
| Withholding tax payable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 4,671,135          | 4,655,956         |
| Payable to staff provident fund                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 61,118             | 9,058             |
| Others                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 690,000            | 715,000           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <u>11,770,534</u>  | <u>9,654,379</u>  |
| <b>11 Contingencies And Commitments</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                    |                   |
| <ul style="list-style-type: none"> <li>There are certain cases pending for adjudication before Civil, Session and High Court amounting to Rs. 14.423 million. (2014: Rs. 8.221 million). No provision has been made in these financial statements in respect of the aforementioned matters as the management is confident that the ultimate outcome of cases will be in favour of the Company.</li> <li>The assessment order under section 182 of the Income Tax Ordinance-2001, imposing penalties of Rs. 14,813,406/- and Rs. 1,340,000/- for the tax years 2013 and 2014 respectively were deleted by the Honourable Appellate Tribunal Inland Revenue. However, the income tax department has filed a reference application with the Honourable High Court, Lahore, against the order of the ATIR, which is likely to be listed for hearing in the near future.</li> <li>The Company is defendant in a lawsuit of Marine insurance claim amounting to Rs. 64 million before the Federal Insurance Ombudsman against Shaikh Pipe Mills. However provision in respect of the said liability has been included in these financial statements under provision for outstanding claims amounting to Rs. 41.2 million.</li> </ul> |                    |                   |
| <b>12 Cash And Other Equivalents</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                    |                   |
| Cash with State Bank of Pakistan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | - note 12.1        | 61,358            |
| Cash in hand                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                    | 120,040           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                    | <u>181,398</u>    |

### 12.1 Cash with State Bank of Pakistan

This represents deposit with State Bank of Pakistan pursuant to the requirements of clause (a) of sub-section 2 of section 29 of Insurance Ordinance, 2000.



# Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

|               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                 | Dec. 31 / 2015     | Dec. 31 / 2014 |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|--------------------|----------------|
|               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                 | ----- Rupees ----- |                |
| <b>13</b>     | <b>Deposits Maturing Within 12 Months</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                 |                    |                |
|               | Investment in Call Deposit Receipts ('CDRs')                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | - note 13.1     | 218,500,000        | 280,000,000    |
| <b>13.1</b>   | <b>Investment in Call Deposit Receipts ('CDRs')</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                    |                |
|               | This represents Call Deposit Receipts (CDR's) with different banks encashable within one year. It carries mark up ranging from 5.5% to 6.5% (2014: 9.00% to 9.40% ) per annum.                                                                                                                                                                                                                                                                                                                                                                              |                 |                    |                |
| <b>14</b>     | <b>Deposits maturing after 12 months</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                 |                    |                |
|               | Government securities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | - note 14.1     | 39,800,000         | 37,500,000     |
| <b>14.1</b>   | <b>Government securities</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                 |                    |                |
|               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                 | Dec. 31 / 2015     | Dec. 31 / 2014 |
|               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                 | ----- Rupees ----- |                |
|               | Maturity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Effective Yield |                    |                |
|               | Year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | % age per annum |                    |                |
|               | Pakistan Investment Bonds                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2019            | 5,000,000          | 5,000,000      |
|               | Pakistan Investment Bonds                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2019            | 7,000,000          | 7,000,000      |
|               | Pakistan Investment Bonds                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2019            | 7,500,000          | 7,500,000      |
|               | Pakistan Investment Bonds                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2019            | 5,000,000          | 5,000,000      |
|               | Pakistan Investment Bonds                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2025            | 2,300,000          | -              |
|               | Pakistan Investment Bonds                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2019            | 13,000,000         | 13,000,000     |
|               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                 | 39,800,000         | 37,500,000     |
| <b>14.1.1</b> | <b>Fair Value of Pakistan Investment Bonds</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                 |                    |                |
|               | The fair value of the Pakistan Investment Bonds carried at amortized cost amounts to Rs. 39.02 million (2014: Rs. 36.70 million).                                                                                                                                                                                                                                                                                                                                                                                                                           |                 |                    |                |
| <b>14.1.2</b> | <b>Statutory Deposits</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                 |                    |                |
|               | These represent 10 year Pakistan Investment Bonds. These are deposited with State Bank of Pakistan pursuant to the requirements of clause (a) of sub - section 2 of section 29 of Insurance Ordinance, 2000.                                                                                                                                                                                                                                                                                                                                                |                 |                    |                |
| <b>15</b>     | <b>Investments</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                 |                    |                |
|               | Held to maturity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | - note 15.1     | -                  | 22,103,856     |
|               | Available for sale investments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | - note 15.2     | 34,915,884         | 27,002,026     |
|               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                 | 34,915,884         | 49,105,882     |
| <b>15.1</b>   | <b>Held to maturity</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                 |                    |                |
|               | These have been encashed during the year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                 |                    |                |
| <b>15.2</b>   | <b>Available for sale investments</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                 |                    |                |
|               | Ordinary equity securities & Mutual funds (quoted)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                 | 36,112,539         | 27,778,042     |
|               | Less: Provision for impairment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | - note 15.2.1   | [1,196,655]        | [776,016]      |
|               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | - note 15.3.2   | 34,915,884         | 27,002,026     |
| <b>15.2.1</b> | <b>Provision for impairment</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                 |                    |                |
|               | As per the Company's accounting policy and in accordance with the requirements of SEC (Insurance) Rules 2002 available for sale investments are stated at lower of cost or market value. However, International Accounting Standard 39 - Financial Instruments: Recognition and Measurement, requires that these instruments should be measured at their fair value. Accordingly, had these investments been measured at fair value, their carrying value as on December 31, 2015 would have been higher by Rs. 4,214,873 (2014: higher by Rs. 13,513,431). |                 |                    |                |



# Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

| 15.2.2 Ordinary equity securities & Mutual funds (quoted) |                | Rupees                         |                |                                  |                               |
|-----------------------------------------------------------|----------------|--------------------------------|----------------|----------------------------------|-------------------------------|
| Dec. 31 / 2015                                            | Dec. 31 / 2014 | Value / Share/Unit<br>(Rupees) | Cost           | Market Value                     | Lower of Cost or Market Value |
| Dec. 31 / 2015                                            | Dec. 31 / 2014 | Value / Share/Unit<br>(Rupees) | Dec. 31 / 2015 | Dec. 31 / 2014                   | Dec. 31 / 2015                |
| Ordinary equity securities                                |                |                                |                |                                  |                               |
| Number of Shares/Units                                    | Par Value      | Fair Value                     | Company's Name |                                  |                               |
| 26,687                                                    | 26,787         | 10                             | 26.82          | Bank Alfalah Limited             | 659,515                       |
| 9,706                                                     | 94,235         | 10                             | 11.26          | The Bank of Khyber Limited       | 928,215                       |
| 1,200,000                                                 | 298,000        | 10                             | 9.21           | The Bank of Punjab Limited       | 557,071                       |
| 15,000                                                    | 222,000        | 10                             | 11.50          | KASB Bank Limited                | 2,468,223                     |
| 177,398                                                   | 283,000        | 10                             | 1.90           | NIB Bank Limited                 | 441,780                       |
| 225,000                                                   | 100,360        | 10                             | 1.82           | Silk Bank Limited                | 661,200                       |
| 101,872                                                   | 15,000         | 10                             | 21.74          | Askari Bank Limited              | 28,500                        |
| 10,450                                                    | 145,218        | 10                             | 200.12         | Habib Bank Limited               | 322,864                       |
| 1,179                                                     | 450            | 10                             | 3.13           | Sonari Bank Limited              | 393,824                       |
| 35,000                                                    | 7,640          | 10                             | 34.04          | National Bank of Pakistan        | 1,401,504                     |
| 3,000                                                     | 125,000        | 10                             | 43.75          | Meezan Bank Limited              | 2,740,600                     |
| 30,000                                                    | 10,000         | 10                             | 7.75           | JS Bank Limited                  | 1,261,604                     |
| 3,000                                                     | 3,000          | 10                             | 21.90          | Standard Chartered Bank Limited  | 1,790,538                     |
| 30,000                                                    | 60,000         | 10                             | 1.57           | CI Bank Limited                  | 31,257                        |
| 2,000                                                     | 200,000        | 10                             | 15.43          | Fayaz Bank Limited               | 359,080                       |
| 2,000                                                     | 37,000         | 10                             | 6.00           | Samba Bank Limited               | 892,500                       |
| 450                                                       | 281,450        | 10                             | 30.47          | Habib Metropolitan Bank Limited  | 146,118                       |
| 20,500                                                    | 11,600         | 10                             | 3.93           | Summit Bank Limited              | 4,950                         |
| 125,000                                                   | 125,000        | 10                             | 41.60          | Bank Alfalah Limited             | 1,092,000                     |
| 1,000                                                     | 10,000         | 10                             | 11.50          | Bank Islami Limited              | 1,400,000                     |
| 1,000                                                     | 10,000         | 10                             | 11.79          | Fauji Fertilizer Company Limited | 1,380,100                     |
| 1,000                                                     | 1,000          | 10                             | 2.07           | Devson Sarmen Fiber Limited      | 1,252,453                     |
| 5,000                                                     | 5,000          | 10                             | 279.39         | Engro Corporation Limited        | 565,608                       |
| 17,700                                                    | 17,700         | 10                             | 147.59         | IG Khan Cement Limited           | 1,226,250                     |
| 50,000                                                    | 50,000         | 10                             | 36.82          | Fauji Cement Co. Limited         | 1,171,100                     |
| 9,200                                                     | 9,200          | 10                             | 495.04         | Lucky Cement Limited             | 2,483                         |
| 18,000                                                    | 18,000         | 10                             | 0.44           | Zee Pak Cement Limited           | 1,107,550                     |
| 258,000                                                   | 86,000         | 10                             | 17.03          | Lahore Pakstan Cement Limited    | 1,956,381                     |
| 3,210                                                     | 1,300          | 10                             | 3.12           | Dadaabhy Cement Limited          | 1,292,000                     |
| 26                                                        | 3,058          | 5                              | 74.58          | Maple Leaf Cement Limited        | 4,602,576                     |
| 12,000                                                    | 12,000         | 10                             | 8.26           | Shabbir Tiles & Ceramics Limited | 7,920                         |
| 35,026                                                    | 35,026         | 10                             | 102.60         | Hab Power Co. Limited            | 7,920                         |
| 500                                                       | 500            | 10                             | 3.00           | Mudrabra AlWul                   | 1,492,100                     |
| 20,000                                                    | 20,000         | 10                             | 9.40           | Standard Chartered Leasing       | 6,090                         |
| 6,000                                                     | 6,000          | 10                             | 16.49          | Pakistan Telecommunication       | 885,000                       |
| 31,172                                                    | 31,172         | 10                             | 34.85          | Noon Sugar Mills Limited         | 34,617                        |
| 90,000                                                    | 90,000         | 10                             | 24.04          | SNGL                             | 940,320                       |
| 60,000                                                    | 60,000         | 10                             | 8.46           | PIA Corporation                  | 82,661                        |
| 900                                                       | 900            | 10                             | 21.98          | Byco Petroleum Pakistan Limited  | 4,205                         |
| 2,500                                                     | 2,500          | 10                             | 43.15          | Ibrahim Fibers Limited           | 460,600                       |
| 4,500                                                     | 4,500          | 10                             | 14.30          | Fermo Enterprises Limited        | 151,290                       |
| 600                                                       | 600            | 10                             | 577.40         | Highnoon Laboratories Limited    | 894,948                       |
| 300,000                                                   | 300,000        | 10                             | 1,114.19       | Pakistan Tobacco Company         | 670,500                       |
| 2,524,150                                                 | 2,524,150      | 10                             | 90.86          | Pioneer Cement Limited           | 541,200                       |
| 49,389                                                    | 49,389         | 10                             | 8.91           | Power Cement Limited             | 38,835                        |
| Grand Total                                               | 2,710,144      | 100                            | 103.44         | PCI Cash Fund                    | 892,472                       |
|                                                           |                |                                |                |                                  | 37,092                        |
|                                                           |                |                                |                |                                  | 2,555,295                     |
|                                                           |                |                                |                |                                  | 2,673,000                     |
|                                                           |                |                                |                |                                  | 29,915,884                    |
|                                                           |                |                                |                |                                  | 27,002,026                    |
|                                                           |                |                                |                |                                  | 5,000,000                     |
|                                                           |                |                                |                |                                  | 34,915,884                    |
|                                                           |                |                                |                |                                  | 27,002,026                    |



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

Dec. 31 / 2015      Dec. 31 / 2014

----- Rupees -----

### 16 Investment Properties

#### Cost

At beginning of the year  
Additions during the year  
Disposals during the year  
At end of the year

145,940,919  
22,800,000  
(116,816,000)  
51,924,919

145,940,919  
-  
-  
145,940,919

#### Accumulated depreciation

At beginning of the year  
Adjustments on disposal  
Depreciation charge for the year  
At end of the year

40,847,746  
(34,144,778)  
3,575,599  
10,278,567

35,316,526  
-  
5,531,220  
40,847,746

#### Carrying value at end of the year

41,646,352

105,093,173

#### Useful life (in terms of years)

20 years

20 years

16.1 This represents various buildings held by the Company for investment purposes.

16.2 Constructed Buildings with land were purchased in the past and value components of building and land are not easily separable hence these are being disclosed together since acquisition.

16.3 Market value of investment properties as on 31, December 2015, as per independent valuer, is Rs. 42,300 million to which management concurs (2014: 110,000 million).

16.4 Details of Investment Properties disposed off during the year are as follows:

| Mode of disposal   | Particulars of Purchaser | Cost        | Accumulated Depreciation | Sale Proceeds | Gain / (loss) |
|--------------------|--------------------------|-------------|--------------------------|---------------|---------------|
| ----- Rupees ----- |                          |             |                          |               |               |
| Negotiation        | Mehmood Sadiq            | 116,816,000 | (34,144,778)             | 100,000,000   | 17,328,778    |

Dec. 31 / 2015      Dec. 31 / 2014

----- Rupees -----

### 17 Premiums Due But Unpaid (Net - Unsecured)

Considered good  
Considered doubtful

338,559,475  
4,349,658  
342,909,133  
4,349,658  
338,559,475

162,984,180  
6,023,323  
169,007,503  
6,023,323  
162,984,180

Less: Provision for doubtful receivables

- note 17.1

#### 17.1 Provision for doubtful receivables

Balance at beginning of the year  
Add: Provision for doubtful receivables during the year  
Less: Doubtful debts written off during the year  
Balance at end of the year

6,023,323  
17,181,843  
(18,855,508)  
4,349,658

4,568,181  
1,455,142  
-  
6,023,323





## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

18.3 Constructed Buildings with land were purchased in the past and value components of building and land are not easily separable hence these are being disclosed together since acquisition.

18.4 **Book value without revaluation surplus**

Had there been no revaluation, the cost, accumulated depreciation, and book value of revalued fixed assets (land and buildings) at year end would have been as follows:

|                          | Dec. 31 / 2015 | Dec. 31 / 2014 |
|--------------------------|----------------|----------------|
|                          | Rupees         |                |
| Cost                     | 85,977,839     | 85,977,839     |
| Accumulated depreciation | (25,901,033)   | (22,739,096)   |
| Book Value               | 60,076,806     | 63,238,743     |

18.5 Details of fixed assets (vehicles) disposed off during the year are as follows:

| Mode of disposal | Particulars of Purchaser              | Cost    | Accumulated Depreciation | Sale Proceeds | Gain / (loss) |
|------------------|---------------------------------------|---------|--------------------------|---------------|---------------|
|                  |                                       |         |                          | Rupees        |               |
| Negotiation      | Muhammad Imran S/o Kamil Ghulam Bannu | 700,000 | (579,414)                | 200,000       | 79,414        |

| Dec. 31 / 2015 | Dec. 31 / 2014 |
|----------------|----------------|
| Rupees         |                |

19 **Net Premium Revenue**

Premium revenue (net of reinsurance)  
Administrative surcharge

- note 19.1

|             |             |
|-------------|-------------|
| 256,229,919 | 218,204,771 |
| 8,361,508   | 5,799,225   |
| 264,591,427 | 224,003,996 |

19.1 Net premium revenue includes administrative surcharge as under:

|                                |           |           |
|--------------------------------|-----------|-----------|
| Fire and property damage       | 5,442,128 | 2,725,879 |
| Marine, aviation and transport | 2,036,862 | 2,149,766 |
| Motor                          | 388,847   | 314,726   |
| Miscellaneous                  | 493,671   | 608,854   |
|                                | 8,361,508 | 5,799,225 |

20 **Management Expenses**

Salaries, wages and benefits  
Entertainment  
Rent, rates and taxes  
Electricity, gas and water  
Travelling and conveyance  
Computer expenses  
Communication  
Service charges  
Registration, subscription and association  
Provision for doubtful receivables

- note 20.1

- note 17.1

|            |            |
|------------|------------|
| 18,524,853 | 16,134,455 |
| 3,261,954  | 3,416,453  |
| 4,018,121  | 3,793,966  |
| 2,392,651  | 2,170,379  |
| 577,200    | 460,634    |
| 61,114     | 186,190    |
| 4,189,852  | 3,936,515  |
| 89,728     | 85,864     |
| 3,657,299  | 2,656,030  |
| 17,181,843 | 1,455,142  |
| 53,954,615 | 34,295,628 |

20.1 **Salaries, wages and benefits**

These include contribution to provident fund amounting to Rs. 50,876 (2014: Rs. 49,917).

21 **Other Income**

**Income from non-financial assets:**

Gain on disposal of properties  
Gain on disposal of operating fixed assets  
Liabilities no longer payable written back  
Others

|            |           |
|------------|-----------|
| 17,328,778 | 2,000,000 |
| 79,414     |           |
| 508,225    |           |
| 314,762    | 36,877    |
| 18,231,179 | 2,036,877 |



# Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

Dec. 31 / 2015      Dec. 31 / 2014

----- Rupees -----

## 22 Finance Cost

Markup on finance lease liabilities  
Bank charges

|                |                |
|----------------|----------------|
| -              | 4,339          |
| 423,659        | 460,392        |
| <u>423,659</u> | <u>464,731</u> |

## 23 General And Administration Expenses

Salaries and allowances

- note 23.1

15,156,698      13,200,918

Motor vehicle expenses

7,315,649      7,215,895

Tours and travelling

436,096      1,006,297

Books and periodicals

9,016      22,951

Printing and stationery

1,071,337      904,001

Depreciation

- note 23.2

11,569,722      12,037,358

Office cleaning and maintenance

1,204,452      907,342

Auditors' remuneration

- note 23.3

943,225      1,220,950

Advertisement

243,255      76,100

Legal and professional

1,640,653      1,782,354

Insurance

80,317      -

Charity and donations

- note 23.4

13,810      34,860

Penalty imposed by SECP

50,000      -

Sundry expenses

258,129      538,940

39,992,359      38,947,966

### 23.1 Salaries and allowances

These include contribution to provident fund amounting to Rs. 41,625 (2014: Rs. 40,842).

### 23.2 Depreciation is allocated to general and administration expenses, which is composed of:

Tangible fixed assets

- note 18

7,994,123      6,506,138

Investment properties

- note 16

3,575,599      5,531,220

11,569,722      12,037,358

### 23.3 Auditors' remuneration

**Rahman Sarfaraz Rahim Iqbal Rafiq**

Audit fee

660,000      660,000

Review of Code of Corporate Governance

100,000      100,000

Fee for interim review

160,000      80,000

Out of pocket expenses

23,225      23,225

943,225      863,225

**Kamran & Co. \***

Audit fee

-      -

Taxation advisory services

-      150,000

Review of Code of Corporate Governance

-      -

Fee for interim review

-      80,000

Certification charges

-      104,500

Out of pocket expenses

-      23,225

-      357,725

943,225      1,220,950

\* Resigned as auditors last year therefore payments on account of various services of Rs. 185,000/- this year have been grouped in legal and professional charges.

### 23.4 Charity and donations

None of the directors or their spouses have any interest in the donees.



# Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

Dec. 31 / 2015      Dec. 31 / 2014

----- Rupees -----

## 24 Taxation

Current year  
Prior year  
Deferred

|                  |                  |
|------------------|------------------|
| 9,673,789        | 8,285,063        |
| (6,702,547)      | 357,000          |
| (302,832)        | (3,744,676)      |
| <u>2,668,410</u> | <u>4,897,387</u> |

### 24.1 Relationship between tax expense and accounting profit

Accounting profit for the year  
Tax at the rate of 32% (2014: 33%)  
Adjustment in respect of tax at different rates  
Tax effect of inadmissible amounts for tax purposes  
Tax impact of deferred tax  
Tax effect of prior years  
Tax charge for the year

|                  |                  |
|------------------|------------------|
| 69,307,928       | 49,739,464       |
| 22,178,537       | 16,414,023       |
| (106,803)        | (246,482)        |
| (12,397,945)     | (7,882,478)      |
| (302,832)        | (3,744,676)      |
| (6,702,547)      | 357,000          |
| <u>2,668,410</u> | <u>4,897,387</u> |

### 24.2 Prior periods assessment

Income tax assessment for the tax year 2015 (financial year ended December 31, 2014) is deemed to have been assessed under section 120 of the Income Tax Ordinance, 2001. For contingences related to taxation please refer to note 11.

## 25 Earnings Per Share - Basic And Diluted

The calculation of the basic earnings per share is based on the following data:

Dec. 31 / 2015      Dec. 31 / 2014

Profit after taxation attributable to ordinary shares  
Weighted average number of ordinary shares outstanding  
Earning per share (Rupees)

|        |             |             |
|--------|-------------|-------------|
| Rupees | 66,639,518  | 44,842,077  |
| Number | 40,001,250  | 40,001,250  |
| Rupees | <u>1.67</u> | <u>1.12</u> |

### 25.1 Diluted earnings per share

No figure for diluted earnings per share has been presented as the Company has not issued any instrument which would have an impact on earnings per share when exercised.

### 25.2 Comparative Earnings per share is restated due to issuance of bonus shares during the year.

## 26 Transactions With Related Parties

The related parties comprise holding company, subsidiaries and associated undertakings, other related group companies, directors of the company, key management personnel and post employment benefit plans. The remuneration of directors is disclosed in note 27.

Dec. 31 / 2015      Dec. 31 / 2014

----- Rupees -----

Remuneration paid to directors, chief executive officer and executive of the Company  
Contribution paid to provident fund

|           |           |
|-----------|-----------|
| 3,442,946 | 3,532,831 |
| 92,501    | 90,759    |

All transactions with related parties have been carried out on commercial terms and conditions.



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### 27 Remuneration Of Chief Executive And Directors

The aggregate amount charged in the financial statements for the year for remuneration, including certain benefits to the chief executive, directors and other executives of the Company is as follows:

|                                             | Chief Executive Officer | Executive Directors | Management Executives | Aggregate        |
|---------------------------------------------|-------------------------|---------------------|-----------------------|------------------|
|                                             | ----- Rupees -----      |                     |                       |                  |
| <b>For the year ended December 31, 2015</b> |                         |                     |                       |                  |
| Managerial remuneration                     | 400,000                 | 576,000             | 536,000               | 1,512,000        |
| House rent                                  | 160,000                 | 230,400             | 214,400               | 604,800          |
| Utilities                                   | 40,000                  | 57,600              | 53,600                | 151,200          |
| Others                                      | 539,902                 | 635,044             | -                     | 1,174,946        |
|                                             | <u>1,139,902</u>        | <u>1,499,044</u>    | <u>804,000</u>        | <u>3,442,946</u> |
| Number of persons                           | <u>1</u>                | <u>2</u>            | <u>1</u>              | <u>4</u>         |
| <b>For the year ended December 31, 2014</b> |                         |                     |                       |                  |
| Managerial remuneration                     | 400,000                 | 488,000             | 536,000               | 1,424,000        |
| House rent                                  | 160,000                 | 195,200             | 214,400               | 569,600          |
| Utilities                                   | 40,000                  | 48,800              | 53,600                | 142,400          |
| Others                                      | 556,981                 | 839,850             | -                     | 1,396,831        |
|                                             | <u>1,156,981</u>        | <u>1,571,850</u>    | <u>804,000</u>        | <u>3,532,831</u> |
| Number of persons                           | <u>1</u>                | <u>2</u>            | <u>1</u>              | <u>4</u>         |

In addition to above the chief executive and the directors are provided with free use of Company's maintained cars and residential telephone.

**Dec. 31 / 2015** **Dec. 31 / 2014**

### 28 Number Of Employees

|                                             |     |     |
|---------------------------------------------|-----|-----|
| Number of employees as at the end of year   | 131 | 121 |
| Average number of employees during the year | 126 | 128 |

### 29 Provident Fund Disclosure

The following information is based on the last unaudited financial statements of the fund:

|                                 | (Un-audited)<br>Dec. 31 / 2015 | (Audited)<br>Dec. 31 / 2014 |
|---------------------------------|--------------------------------|-----------------------------|
|                                 | ----- Rupees -----             |                             |
| Size of the fund - total assets | 1,858,930                      | 1,661,770                   |
| Cost of Investments made        | 1,192,402                      | 1,123,568                   |
| Percentage of investments made  | 64.14%                         | 67.61%                      |
| Fair Value of investments       | 1,192,402                      | 1,123,568                   |

The break-up of cost of investments is:

|                             | Dec. 31 / 2015    | Dec. 31 / 2014 | Dec. 31 / 2015     | Dec. 31 / 2014   |
|-----------------------------|-------------------|----------------|--------------------|------------------|
|                             | ----- % age ----- |                | ----- Rupees ----- |                  |
| With bank (savings account) | 24.52%            | 19.90%         | 292,402            | 223,568          |
| Fixed Deposit Receipts      | 75.48%            | 80.10%         | 900,000            | 900,000          |
|                             | <u>100.00%</u>    | <u>100.00%</u> | <u>1,192,402</u>   | <u>1,123,568</u> |

The investments out of provident fund by the trust have been made in accordance with section 227 of the Companies Ordinance, 1984 and the rules formulated for this purpose.



# Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

## 30 Segment Reporting

The Company has five primary business segments for reporting purposes namely fire and property damage, marine, aviation and transport, motor, investment properties and miscellaneous. Assets and liabilities, wherever possible, have been assigned to the following segments based on specific identification or allocated on the basis of gross premium earned by the segments.

|                       | December 31, 2015        |                                |            |                       |               |             |
|-----------------------|--------------------------|--------------------------------|------------|-----------------------|---------------|-------------|
|                       | Fire and property damage | Marine, aviation and transport | Motor      | Investment properties | Miscellaneous | Aggregate   |
|                       | Rupees                   |                                |            |                       |               |             |
| Revenue               | 260,255,372              | 120,377,171                    | 15,871,860 | 5,207,895             | 59,019,746    | 460,732,044 |
| Depreciation          | 4,567,297                | 2,112,533                      | 278,540    | 3,575,599             | 1,035,754     | 11,569,723  |
| Segment profitability | 30,298,476               | 5,166,813                      | 11,832,040 | 1,632,296             | 15,269,149    | 64,198,774  |
| Capital expenditure   | 18,210,895               | 8,423,173                      | 1,110,604  | 22,800,000            | 4,129,799     | 54,674,471  |
| Segment assets        | 337,121,473              | 155,930,419                    | 20,559,594 | 41,646,352            | 76,451,155    | 631,708,993 |
| Segment liabilities   | 158,019,346              | 73,089,451                     | 9,636,923  | 690,000               | 35,835,040    | 277,270,760 |

|                       | December 31, 2014        |                                |            |                       |               |             |
|-----------------------|--------------------------|--------------------------------|------------|-----------------------|---------------|-------------|
|                       | Fire and property damage | Marine, aviation and transport | Motor      | Investment properties | Miscellaneous | Aggregate   |
|                       | Rupees                   |                                |            |                       |               |             |
| Revenue               | 218,029,205              | 87,757,282                     | 12,737,503 | 6,304,200             | 57,225,107    | 382,053,297 |
| Depreciation          | 3,775,201                | 1,519,527                      | 220,551    | 5,531,220             | 990,859       | 12,037,358  |
| Segment profitability | 22,034,909               | 20,181,886                     | 9,840,190  | 772,980               | 6,595,577     | 59,425,542  |
| Capital expenditure   | 17,481,618               | 7,036,393                      | 1,021,295  | -                     | 4,588,319     | 30,127,625  |
| Segment assets        | 235,741,161              | 94,886,388                     | 13,772,255 | 105,093,173           | 61,873,882    | 511,366,859 |
| Segment liabilities   | 159,626,875              | 64,250,204                     | 9,325,575  | 715,000               | 41,896,520    | 275,814,174 |

### 30.1 Reconciliations of reportable segments are as follows:

#### Revenue

Total revenue for reportable segments

Other revenue / (loss)

Entity's revenue

#### Profit for the year

Total profit for reportable segments

Unallocated corporate income / (expenses)

Profit before income tax expense

#### Assets

Total assets for reportable segments

Other unallocated corporate assets

Entity's assets

#### Liabilities

Total liabilities for reportable segments

Other unallocated corporate liabilities

Entity's liabilities

#### Geographical segmentation

The Company has no reportable geographical segment.

Dec. 31 / 2015    Dec. 31 / 2014

----- Rupees -----

|              |              |
|--------------|--------------|
| 64,198,774   | 59,425,542   |
| 23,718,394   | 22,158,522   |
| 87,917,168   | 81,584,064   |
| 87,917,168   | 81,584,064   |
| (18,609,240) | (31,844,600) |
| 69,307,928   | 49,739,464   |
| 631,708,993  | 511,366,859  |
| 343,660,787  | 382,153,308  |
| 975,369,780  | 893,520,167  |
| 277,270,760  | 275,814,174  |
| 49,745,174   | 35,991,665   |
| 327,015,934  | 311,805,839  |



# Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

## 31 Financial Risk Management Objectives And Policies

The Company has exposure to the following risks from its use of financial instruments:

Credit risk

Liquidity risk

Market risk (including interest / mark up rate risk and price risk)

This note presents information about the Company's exposure to each of the above risks, the Company's objectives, policies and processes for measuring and managing risk and the Company's management of capital. Further quantitative disclosures are included throughout these financial statements. The Board of Directors has overall responsibility for the establishment and oversight of the Company's risk management framework. The Board is responsible for developing and monitoring the Company's risk management policies. The Company's risk management policies are established to identify and analyze the risks faced by the Company, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect changes in market conditions and the Company's activities. The Company, through its training and management standards and procedures, aims to develop a disciplined and constructive control environment in which all employees understand their roles and obligations. It is the Company's policy that no trading in derivatives for speculative purposes shall be undertaken. The Board of Directors reviews and agrees policies for managing each of these risks.

The Company's Audit Committee oversees how management monitors compliance with the Company's risk management policies and procedures and reviews the adequacy of the risk management framework in relation to the risks faced by the company. The Audit Committee is assisted in its oversight role by Internal Audit. Internal Audit undertakes both regular and adhoc reviews of risk management control and procedures, the results of which are reported to the Audit Committee.

### 31.1 Credit risk and concentration of credit risk

Credit risk is the risk of financial loss to the Company if a customer or counterparty to a financial instrument fails to meet its contractual obligations. The Company attempts to control credit risk by monitoring credit exposures by undertaking transactions with a large number of counterparties in various industries and by continually assessing the credit worthiness of counterparties.

Concentration of credit risk occurs when a number of counterparties have a similar type of business activities. As a result, any change in economic, political or other conditions would effect their ability to meet contractual obligations in similar manner. The Company's credit risk exposure is not significantly different from that reflected in the financial statements. The management monitors and limits the Company's exposure to credit risk through monitoring of client's exposure and conservative estimates of provisions for doubtful assets, if any. The management is of the view that it is not exposed to significant concentration of credit risk as its financial assets are adequately diversified in entities of sound financial standing, covering various industrial sectors.

The Company is exposed to credit risk from its operating activities primarily for premiums due but unpaid, amount due from other insurers/reinsurers, reinsurance recoveries and other financial assets.

**31.1.1 The carrying amount of financial assets represents the maximum credit exposure, as specified below:**

| Accounts Nomenclature                             | Category of Financial Assets | Dec. 31 / 2015     | Dec. 31 / 2014     |
|---------------------------------------------------|------------------------------|--------------------|--------------------|
|                                                   |                              | Rupees             |                    |
| Bank deposits                                     | Loans and receivables        | 297,529,427        | 329,080,454        |
| Investments                                       |                              |                    |                    |
| Available for sale                                | Available for sale           | 34,915,884         | 27,002,026         |
| Held to maturity                                  | Held to maturity             | -                  | 22,103,856         |
| Loan to employees                                 | Loans and receivables        | 4,401,410          | 223,896            |
| Premiums due but unpaid                           | Loans and receivables        | 338,559,475        | 162,984,180        |
| Accrued investment income                         | Loans and receivables        | 1,639,820          | 3,112,066          |
| Due from other insurers                           | Loans and receivables        | 13,665,871         | 15,877,264         |
| Reinsurance recoveries against outstanding claims | Loans and receivables        | 2,022,612          | 5,375,000          |
| Sundry receivables                                | Loans and receivables        | 4,469,945          | 449,612            |
|                                                   |                              | <b>697,204,444</b> | <b>566,208,354</b> |

### Geographical concentration of credit risk

Geographically there is no concentration of credit risk.

### Securities and provisions against receivables

The Company does not hold collateral as security. There is no single significant customer in the receivables of the Company.

General provision is made for premium due but unpaid against doubtful receivable as disclosed in note 17 to these financial statements. The remaining past due balances were not impaired as they relate to a number of policy holders and other insurers/reinsurers for whom there is no recent history of default.



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

| December 31, 2015                                 |                    |                    |                   |                   |
|---------------------------------------------------|--------------------|--------------------|-------------------|-------------------|
|                                                   | Carrying Amount    | Upto One year      | From 1 to 2 years | More than 2 years |
|                                                   | Rupees             |                    |                   |                   |
| Loan to employees                                 | 4,401,410          | 4,401,410          | -                 | -                 |
| Premiums due but unpaid (net of provision)        | 338,559,475        | 338,559,475        | -                 | -                 |
| Amounts due from other insurers / reinsurers      | 13,665,871         | 13,230,859         | 435,012           | -                 |
| Accrued investment income                         | 1,639,820          | 1,639,820          | -                 | -                 |
| Reinsurance recoveries against outstanding claims | 2,022,612          | 2,022,612          | -                 | -                 |
| Sundry receivables                                | 4,469,945          | 4,020,333          | -                 | 449,612           |
|                                                   | <u>364,759,133</u> | <u>363,874,509</u> | <u>435,012</u>    | <u>449,612</u>    |

| December 31, 2014                                 |                    |                    |                   |                   |
|---------------------------------------------------|--------------------|--------------------|-------------------|-------------------|
|                                                   | Carrying Amount    | Upto One year      | From 1 to 2 years | More than 2 years |
|                                                   | Rupees             |                    |                   |                   |
| Loan to employees                                 | 223,896            | 223,896            | -                 | -                 |
| Premiums due but unpaid (net of provision)        | 162,984,180        | 162,984,180        | -                 | -                 |
| Amounts due from other insurers / reinsurers      | 15,877,264         | 15,442,252         | 435,012           | -                 |
| Accrued investment income                         | 3,112,066          | 3,112,066          | -                 | -                 |
| Reinsurance recoveries against outstanding claims | 5,375,000          | 5,375,000          | -                 | -                 |
| Sundry receivables                                | 449,612            | -                  | -                 | 449,612           |
|                                                   | <u>188,022,018</u> | <u>187,137,394</u> | <u>435,012</u>    | <u>449,612</u>    |

31.1.2 The credit quality of Company's bank balances can be assessed with reference to external credit ratings as follows:

|                                            | Rating | Agency          | Dec. 31 / 2015    | Dec. 31 / 2014    |
|--------------------------------------------|--------|-----------------|-------------------|-------------------|
|                                            |        |                 | Rupees            |                   |
| National Bank of Pakistan                  | AAA    | PACRA / JCR-VIS | 180,899           | 22,799            |
| Habib Bank Limited                         | AAA    | JCR-VIS         | 7,460,900         | 265,430           |
| KASB Bank Limited                          | N/A    | N/A             | 3,311             | 3,628             |
| Allied Bank Limited                        | AA+    | PACRA           | 1,125,478         | 2,766,742         |
| MCB Bank Limited                           | AAA    | PACRA           | 5,487,764         | 4,536,922         |
| The Bank of Punjab                         | AA-    | PACRA           | 13,625,080        | 1,436,328         |
| United Bank Limited                        | AA+    | JCR-VIS         | 24,962            | 16,036            |
| Soneri Bank Limited                        | AA-    | PACRA           | 1,674             | 3,548             |
| NIB Bank Limited                           | AA-    | PACRA           | 6,459             | 1,688             |
| The Bank of Khyber                         | A      | PACRA / JCR-VIS | 22,227            | 24,568            |
| Faysal Bank Limited                        | AA     | PACRA / JCR-VIS | 17,547            | 17,522            |
| First Women Bank Limited                   | BBB+   | PACRA           | 7,952             | 2,915             |
| Silk Bank Limited                          | A-     | JCR-VIS         | 3,756             | 3,756             |
| Zarai Taraqati Bank Limited                | AAA    | JCR-VIS         | 5,733,070         | 2,251,129         |
| The Punjab Provincial Cooperative Bank Ltd | N/A    | N/A             | 5,420,149         | 218,692           |
| Bank Alfalah Limited                       | AA     | PACRA           | 3,390             | 5,991             |
| Bank Al-Habib Limited                      | AA+    | PACRA           | 38,970            | 2,760             |
| Meezan Bank Limited                        | AA     | JCR-VIS         | 65,839            | -                 |
|                                            |        |                 | <u>39,229,427</u> | <u>11,580,454</u> |



# Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

|                                                               | Dec. 31 / 2015     | Dec. 31 / 2014     |
|---------------------------------------------------------------|--------------------|--------------------|
|                                                               | Rupees             |                    |
| <b>31.1.3 Sector wise analysis of premiums due but unpaid</b> |                    |                    |
| Cables and rubber                                             | 18,875,223         | 5,315,819          |
| Engineering                                                   | 51,550,684         | 22,670,710         |
| Construction                                                  | 11,789,296         | 7,379,786          |
| Services                                                      | 48,956,265         | 24,450,579         |
| Textile and composites                                        | 106,441,938        | 56,237,119         |
| Agriculture                                                   | 26,236,517         | 17,563,261         |
| Other manufacturing                                           | 11,143,970         | 5,947,150          |
| Miscellaneous                                                 | 67,915,240         | 29,443,079         |
|                                                               | <b>342,909,133</b> | <b>169,007,503</b> |
| Less: Provision for doubtful receivables                      | <b>(4,349,658)</b> | <b>(6,023,323)</b> |
|                                                               | <b>338,559,475</b> | <b>162,984,180</b> |

31.1.3 The credit quality of amount due from other insurers and reinsurers can be assessed with reference to external credit ratings as follows:

|                                                   | Financial Strength Ratings |                  | Aggregate          |                    |
|---------------------------------------------------|----------------------------|------------------|--------------------|--------------------|
|                                                   | A or above                 | B or above       | Dec. 31 / 2015     | Dec. 31 / 2014     |
|                                                   | Rupees                     |                  |                    |                    |
| Amounts due from other insurers / reinsurers      | 11,142,684                 | 2,523,187        | 13,665,871         | 15,877,264         |
| Reinsurance recoveries against outstanding claims | 2,022,612                  | -                | 2,022,612          | 5,375,000          |
| Other reinsurance assets                          | 113,866,968                | -                | 113,866,968        | 99,817,801         |
|                                                   | <b>127,032,264</b>         | <b>2,523,187</b> | <b>129,555,451</b> | <b>121,070,065</b> |

## 31.2 Liquidity risk

Liquidity risk is the risk that the Company will not be able to meet its financial obligations as they fall due. Prudent liquidity risk management implies maintaining sufficient cash and marketable securities. The Company is financing its operations mainly through equity, working capital and lease finance to minimize risk.

The following are the contractual maturities of financial liabilities, including estimated interest payments on an undiscounted cash flow basis.

|                                  | December 31, 2015 |                        |                   |                       |
|----------------------------------|-------------------|------------------------|-------------------|-----------------------|
|                                  | Carrying amount   | Contractual cash flows | Up to one year    | Greater than one year |
|                                  | Rupees            |                        |                   |                       |
| Provision for outstanding claims | 44,509,457        | 44,509,457             | 44,509,457        | -                     |
| Amounts due to other insurers    | 31,139,980        | 31,139,980             | 31,139,980        | -                     |
| Accrued expenses                 | 1,300,425         | 1,300,425              | 1,300,425         | -                     |
| Unpresented dividend warrants    | 235,913           | 235,913                | 235,913           | -                     |
| Other creditors                  | 751,118           | 751,118                | 751,118           | -                     |
|                                  | <b>77,936,893</b> | <b>77,936,893</b>      | <b>77,936,893</b> | <b>-</b>              |

|                                  | December 31, 2014 |                        |                   |                       |
|----------------------------------|-------------------|------------------------|-------------------|-----------------------|
|                                  | Carrying amount   | Contractual cash flows | Up to one year    | Greater than one year |
|                                  | Rupees            |                        |                   |                       |
| Provision for outstanding claims | 50,156,211        | 50,156,211             | 50,156,211        | -                     |
| Amounts due to other insurers    | 15,621,216        | 15,621,216             | 15,621,216        | -                     |
| Accrued expenses                 | 1,585,090         | 1,585,090              | 1,585,090         | -                     |
| Unpresented dividend warrants    | 235,913           | 235,913                | 235,913           | -                     |
| Other creditors                  | 724,058           | 724,058                | 724,058           | -                     |
|                                  | <b>68,322,488</b> | <b>68,322,488</b>      | <b>68,322,488</b> | <b>-</b>              |



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### 31.3 Market risk

Market risk means that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. The objective is to manage and control market risk exposures within acceptable parameters, while optimizing the return. The market risks associated with the Company's business activities are interest / mark up rate risk and price risk. The Company is not exposed to material currency risk.

#### 31.3.1 Interest/mark up rate risk

Interest/mark-up rate risk is the risk that value of a financial instrument or future cash flows of a financial instrument will fluctuate due to changes in the market interest/mark-up rates. Sensitivity to interest / mark up rate risk arises from mismatches of financial assets and liabilities that mature in a given period.

At the balance sheet date, the interest rate profile of the Company's significant interest bearing financial instruments was as follows:

|                         | Dec. 31 / 2015              | Dec. 31 / 2014  | Dec. 31 / 2015     | Dec. 31 / 2014 |
|-------------------------|-----------------------------|-----------------|--------------------|----------------|
|                         | Effective interest rate (%) |                 | ----- Rupees ----- |                |
| <b>Financial assets</b> |                             |                 |                    |                |
| Bank deposits           | 5.50% to 12.00%             | 9.00% to 12.00% | 258,300,000        | 317,500,000    |
| Investments             | -                           | 9.46%           | -                  | 22,103,856     |

#### Sensitivity analysis

The Company does not account for any fixed rate financial assets and liabilities at fair value through profit and loss. Therefore, a change in interest rate will not effect fair value of any financial instrument. The Company is not exposed to significant interest / mark-up rate risk as the Company has not entered into any significant variable rate instruments.

#### 31.3.2 Price risk

Price risk represents the risk that the fair value of a financial instrument will fluctuate because of changes in the market prices (other than those arising from interest / mark up rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all or similar financial instruments traded in the market. Company is exposed to equity price risk since it has investments in quoted equity securities amounting to Rs. 34,022 million (2014: Rs. 40,515 million) at the balance sheet date.

The Company's strategy is to hold its strategic equity investments for long period of time. Thus, Company's management is not concerned with short term price fluctuations with respect to its strategic investments provided that the underlying business, economic and management characteristics of the investee remain favorable. The Company manages price risk by monitoring exposure in quoted equity securities and implementing the strict discipline in internal risk management and investment policies.

The carrying value of investments subject to equity price risk are based on quoted market prices as of the balance sheet date. Market prices are subject to fluctuation and consequently the amount realized in the subsequent sale of an investment may significantly differ from the reported market value. Furthermore, amount realized in the sale of a particular security may be affected by the relative quantity of the security being sold. However, the Company has no significant concentration of price risk.

#### Sensitivity analysis

The table below summarizes Company's equity price risk as on December 31, 2015 and 2014 and shows the effects of a hypothetical 10% increase and a 10% decrease in market prices as at the year end. The selected hypothetical change does not reflect what could be considered to be the best or worst case scenarios. Indeed, results could be better or worse in Company's equity investment portfolio because of the nature of equity markets.

The impact of hypothetical change would be as follows:

|                                                          | Dec. 31 / 2015     | Dec. 31 / 2014 |
|----------------------------------------------------------|--------------------|----------------|
|                                                          | ----- Rupees ----- |                |
| Fair value                                               | 34,022,109         | 40,515,457     |
| Hypothetical price change                                | ± 10%              | ± 10%          |
| Estimated fair value after hypothetical change in prices | 3,402,211          | 4,051,546      |
| Hypothetical variance in shareholders' equity            | ± 2,211,437        | ± 2,633,505    |
| Hypothetical variance in profits / (loss) before tax     | ± 2,211,437        | ± 2,633,505    |



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### 31.4 Fair value of financial instruments

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction. The carrying values of all financial assets and financial liabilities approximate their fair values except for equity and debt instruments whose fair values have been disclosed in their respective notes to these financial statements. Fair value is determined on the basis of objective evidence at each reporting date. The company measures fair values using the following fair value hierarchy that reflects the significance of the inputs used in making the measurements:

Level 1: Quoted market price (unadjusted) in active market for identical instrument.

Level 2: Valuation techniques based on observable inputs either directly (i.e. as prices) or indirectly (i.e. derived from prices).

Level 3: Valuation techniques using significant unobservable inputs.

|                                | Level 1            | Level 2  | Level 3  | Dec. 31 / 2015     | Dec. 31 / 2014     |
|--------------------------------|--------------------|----------|----------|--------------------|--------------------|
|                                | Rupees             |          |          |                    |                    |
| Available for sale investments | 34,022,109         | -        | -        | 34,022,109         | 40,515,457         |
| Held to maturity               | -                  | -        | -        | -                  | 22,103,856         |
| Loans and investments          | 258,300,000        | -        | -        | 258,300,000        | 317,500,000        |
|                                | <u>292,322,109</u> | <u>-</u> | <u>-</u> | <u>292,322,109</u> | <u>380,119,313</u> |

### 31.5 Insurance risk

The Company accepts the insurance risk through its insurance contracts where it assumes the risk of loss from persons or organizations that are directly subject to the underlying loss. The Company is exposed to the uncertainty surrounding the timing, frequency and severity of claims under these contracts.

The Company manages its risk via its underwriting and reinsurance strategy within an overall risk management framework. Exposures are managed by having documented underwriting limits and criteria. Reinsurance is purchased to mitigate the effect of potential loss to the Company from individual large or catastrophic events and also to provide access to specialist risks and to assist in managing capital. Reinsurance policies are written with approved reinsurers on either a proportional or excess of loss treaty basis.

A concentration of risk may also arise from a single insurance contract issued to a particular demographic type of policyholder, within a geographical location or to types of commercial business. The Company minimizes its exposure to significant losses by obtaining reinsurance from a number of reinsurers, who are dispersed over several geographical regions.

#### Geographical concentration of insurance risk

Risk surveys are carried out on a regular basis for the evaluation of physical hazards associated with the commercial, industrial/residential occupation of the insured. Details regarding the fire separation/segregation with respect to the manufacturing processes, storage, utilities, etc are extracted from the layout plan of the insured facility. Such details are formed part of the reports which are made available to the underwriters/reinsurance personnel for their evaluation.

Reference is made to the standard construction specifications as laid down by Insurance Association of Pakistan (IAP). For instance, the presence of Perfect Party Walls, Double Fire Proof Iron Doors, physical separation between the buildings within a insured's premises. It is basically the property contained within an area which is separated by another property by sufficient distance to confine insured damage from uncontrolled fire and explosion under the most adverse conditions to that one area.

The ability to manage catastrophic risk is tied to managing the density of risk within a particular area. For catastrophic aggregates, the IT system also assigns precise geographic CRESTA (Catastrophe Risk Evaluating and Standardizing Target Accumulations) codes with reference to the accumulation of sums insured in force at any particular location against natural perils. A risk management solution is implemented to help assess and plan for risk in catastrophic scenarios. It provides a way to better visualize risk exposures so the Company determines appropriate amount of reinsurance coverage to protect business portfolio.

#### Reinsurance arrangements

Keeping in view the maximum exposure in respect of key zone aggregates, a number of proportional and non-proportional reinsurance arrangements are in place to protect the net account in case of a major catastrophe. Apart from the adequate event limit which is a multiple of the treaty capacity or the primary recovery from the proportional treaty, any loss over and above the said limit would be recovered from the non-proportional treaty which is very much in line with the risk management philosophy of the Company.

In compliance of the regulatory requirement, the reinsurance agreements are duly submitted with Securities and Exchange Commission of Pakistan on an annual basis.

The concentration of risk by type of contracts (i.e. Fire and property damage, Marine, aviation and transport, Motor and Miscellaneous) is summarized below by reference to liabilities.



## Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

### December 31, 2015

|                                | Gross Sum Insured     | Reinsurance           | Net                   |
|--------------------------------|-----------------------|-----------------------|-----------------------|
|                                | ----- Rupees -----    |                       |                       |
| Fire and property damage       | 63,635,610,372        | 31,258,617,406        | 32,376,992,966        |
| Marine, aviation and transport | 33,606,685,166        | 14,034,881,996        | 19,571,803,170        |
| Motor                          | 1,494,625,865         | 83,718,591            | 1,410,907,274         |
| Miscellaneous                  | 961,366,859           | 423,215,449           | 538,151,410           |
|                                | <u>99,698,288,262</u> | <u>45,800,433,442</u> | <u>53,897,854,820</u> |

### December 31, 2014

|                                | Gross Sum Insured      | Reinsurance           | Net                   |
|--------------------------------|------------------------|-----------------------|-----------------------|
|                                | ----- Rupees -----     |                       |                       |
| Fire and property damage       | 83,167,900,163         | 39,774,205,243        | 43,393,694,920        |
| Marine, aviation and transport | 36,639,847,253         | 15,148,260,079        | 21,491,587,174        |
| Motor                          | 738,919,477            | 41,782,466            | 697,137,011           |
| Miscellaneous                  | 1,465,459,408          | 577,756,561           | 887,702,847           |
|                                | <u>122,012,126,301</u> | <u>55,542,004,349</u> | <u>66,470,121,952</u> |

#### Sensitivity analysis

The risks associated with the insurance contracts are complex and subject to a number of variables which complicate quantitative sensitivity analysis. The Company makes various assumptions and techniques based on past claims development experience. This includes indications such as average claims cost, ultimate claims numbers and expected loss ratios. The Company considers that the liability for insurance claims recognized in the balance sheet is adequate. However, actual experience will differ from the expected outcome. As the Company enters into short term insurance contracts, it does not assume any significant impact of changes in market conditions on unexpired risks. However, some results of sensitivity testing are set out below, showing the impact on profit before tax net of reinsurance.

|                                  | Impact on pre tax profit |                   | Shareholders' equity |                  |
|----------------------------------|--------------------------|-------------------|----------------------|------------------|
|                                  | Dec. 31 / 2015           | Dec. 31 / 2014    | Dec. 31 / 2015       | Dec. 31 / 2014   |
|                                  | ----- Rupees -----       |                   |                      |                  |
| ± 10% variation in profits (net) |                          |                   |                      |                  |
| Fire and property damage         | 7,041,063                | 7,366,867         | 4,576,691            | 4,788,464        |
| Marine, aviation and transport   | 4,626,907                | 3,030,373         | 3,007,490            | 1,969,742        |
| Motor                            | 14,439                   | 58,266            | 9,385                | 37,873           |
| Miscellaneous                    | 1,209,652                | 1,908,886         | 786,274              | 1,240,776        |
|                                  | <u>12,892,061</u>        | <u>12,364,392</u> | <u>8,379,840</u>     | <u>8,036,855</u> |

#### Claims development tables

The following table shows the development of fire claims over a period of time. The disclosure goes back to the period when the earliest material claim arose for which there is still uncertainty about the amount and timing of the claims payments. For other classes of business the uncertainty about the amount and timings of claims payment is usually resolved within a year. Further, claims with significant uncertainties are not outstanding as at December 31, 2015.

|                                                             | Accident Year      |                  |                    |
|-------------------------------------------------------------|--------------------|------------------|--------------------|
|                                                             | Dec. 31 / 2013     | Dec. 31 / 2014   | Dec. 31 / 2015     |
|                                                             | ----- Rupees ----- |                  |                    |
| Estimate of ultimate claims cost - Analysis on gross basis: |                    |                  |                    |
| At end of accident year                                     | 89,702,500         | 139,901,210      | 143,914,400        |
| One year later                                              | 2,257,500          | -                | -                  |
| Cumulative payments to date                                 | (91,960,000)       | (135,218,210)    | (147,339,500)      |
| Liability recognized in the balance sheet                   | <u>-</u>           | <u>4,683,000</u> | <u>(3,425,100)</u> |



# Notes to and Forming Part of the Financial Statements For the Year Ended December 31, 2015

## 32 Capital Management

The Company's objectives when managing capital are to safeguard the company's ability to continue as a going concern in order to provide returns for share holders and benefit for other stakeholders and to maintain an optimal capital structure to reduce the cost of capital. In order to maintain or adjust the capital structure, the Company may adjust the amount of dividend paid to shareholders, return capital to shareholders, issue new shares or sell assets to reduce debts. The Company's overall strategy remains unchanged from 2011. The company has not obtained long term finance and short term borrowings, therefore gearing ratio of the company is not applicable. In accordance with Circular No. 03 of 2007 of Securities and Exchange Commission of Pakistan (SECP), minimum paid up capital requirement to be complied with by Insurance Companies at the end of each year are as follows:

|                         | Dec. 31 / 2013 | Dec. 31 / 2014 | Dec. 31 / 2015 |
|-------------------------|----------------|----------------|----------------|
|                         |                |                | Rupees         |
| Minimum paid-up capital | 300,000,000    | 300,000,000    | 300,000,000    |

The company currently meets the externally imposed capital limit.

## 33 Events After Balance Sheet Date

The Board of Directors have proposed cash dividend for the year ended 31, December 2015 of Re. 0.75/- (2014: Nil) per share i.e 7.50% (2014: Nil) amounting to Rs.30,000,938/- (2014:Nil) at their meeting held on 31, March 2016 for approval of the members at Annual General Meeting.

## 34 Re-Classifications And Re-Arrangements

Corresponding figures have been re-classified and re-arranged, wherever necessary, to reflect more appropriate presentation of events and transactions for the purpose of comparison. However, no significant re-classification and re-arrangement have been made in these financial statements.

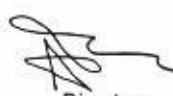
## 35 Date Of Authorization For Issue

These financial statements have been approved by the Board of Directors of the Company and are authorized for issue on March 31, 2016.

  
Chairman  
(Ch. Manzoor Ahmed)

  
Chief Executive Principal Officer  
(Ch. Zahoor Ahmed)

  
Director  
(Ghulam Mustafa)

  
Director  
(Ather Zahoor)



## Notice of Annual General Meeting

**NOTICE IS HEREBY GIVEN** that the 68<sup>th</sup> Annual General Meeting of The Pakistan General Insurance Company Limited (the "Company") will be held on Saturday, April 30, 2016, at 10:00 a.m. at the Registered Office of the Company located at Cooperative Bank House, 5 Bank Square, Shahrah-e-Quaid-e-Azam, Lahore to transact the following business:

### Ordinary business

1. To confirm the minutes of Annual General Meeting of the Company held on April 30, 2015;
2. To receive, consider and adopt the Audited Financial Statements of the Company together with the Directors' and Auditors' report thereon for the year ended December 31, 2015.
3. To appoint auditors for the ensuing year and to fix their remuneration.
4. To elect seven directors of the Company as fixed by the board for a term of three years in accordance with the provisions of section 178 of the Companies Ordinance, 1984. The retiring directors are:  

|                   |                  |                |               |
|-------------------|------------------|----------------|---------------|
| Ch. Manzoor Ahmed | Ch. Zahoor Ahmed | Ghulam Mustafa | Nasir Ali     |
| Raees ud Din      | Ather Zahoor     | Rehan Beg      | Mazhar Zahoor |
5. Consider and if thought fit to approve the payment of final cash dividend at the rate of Rs. 0.75 per share as recommended by the board of directors for the year ended December 31, 2015.

### Any other business

6. To consider any other business with the permission of the Chairman.

(Attached to this Notice of meeting being sent to the members is a statement under section 160(1)(b) of the Companies Ordinance, 1984 setting forth "Status of previous approval of investment in associated company".

By Order of the Board

Mazhar Zahoor  
Company Secretary  
Lahore: March 31, 2016

### Notes:

1. A member entitled to attend and vote at the General Meeting is entitled to appoint another member as a proxy to attend and vote in respect of him. Form of proxy must be deposited at the Company's Registered Office not later than 48 hours before the time appointed for the meeting.
2. CDC Account holders are advised to follow the following guidelines of the Securities and Exchange Commission of Pakistan.
  - A. For attending the meeting:
    - (i) In case of individuals, the account holder or sub-account holder and/or the person whose securities are in group account and their registration details are uploaded as per the Regulations, shall authenticate his identity by showing his original Computerized National Identity Card (CNIC) or original passport at the time of attending the meeting.
    - (ii) In case of corporate entity, the Board of Directors' resolution/power of attorney with specimen signature of the nominee shall be produced (unless it has been provided earlier) at the time of the meeting.
  - B. For appointing proxies:
    - (i) In case of individuals, the account holder or sub-account holder and/or the person whose securities are in group account and their registration details are uploaded as per the Regulations, shall submit the proxy form as per the above requirement.
    - (ii) The proxy form shall be witnessed by two persons whose names, addresses and CNIC numbers shall be mentioned on the form.
    - (iii) Attested copies of CNIC or passport of the beneficial owners and the proxy shall be furnished with proxy form.
    - (iv) The proxy shall produce his original CNIC or original passport at the time of the meeting.
    - (v) In case of corporate entity, the Board of Directors' resolution/power of attorney with specimen signature shall be submitted (unless it has been provided earlier) along with proxy form to the Company.
3. The Share Transfer Books of the Company will be closed from April 23, 2016 to April 30, 2016 (both days inclusive). Transfers received in order by our Shares Registrar, M/s. Corplink (Private) Limited, Lahore at the close of business on April 22, 2016 will be considered in time to attend and vote at the meeting and for the entitlement of Bonus Shares.
4. Members are requested to communicate to our Shares Registrar of any change in their addresses.



## Notice of Annual General Meeting

### Statement of material facts

This statement sets out the material facts pertaining to the Special Business to be transacted at the Annual General Meeting of the Company to be held on April 30, 2015.

#### Status of previous approval for investment in associated company.

As required under clause 4(2) of SRO No. 27(1) / 2012 dated January 16, 2012 the status of investment in PGI Autos and Tracking Services (Private) limited, against approval obtained by the Company in Annual General Meeting held on April 30, 2015 is as under:

- |                                                                                                                                                                            |                                                                                                                                         |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| a) Total Investment approved                                                                                                                                               | Rs. 4.90 million approved by the shareholders at Annual General Meeting of April 30, 2015.                                              |
| b) Amount of investment made to date                                                                                                                                       | The Company has not invested in the Company yet, as the Company is registered as a private limited company in November 2015.            |
| c) Reasons for not having made complete investment so far where resolution required it to be implemented in specified time                                                 | The proposed company was incorporated as a private limited company with Securities and Exchange Commission of Pakistan in November 2015 |
| d) Material change in financial statements of associated company or associated undertaking since date of the resolution passed for approval of investment in such company. | None                                                                                                                                    |



## Proxy Form

I / We \_\_\_\_\_  
of \_\_\_\_\_ member of **The Pakistan General Insurance Company Limited** hereby appoint  
Mr. \_\_\_\_\_  
or failing him \_\_\_\_\_  
as my / our / as my / our proxy in my / our absence to attend and vote for me / us and on my / our behalf at the 68th  
Annual General Meeting of the Company to be held on Saturday, April 30, 2016 at 10:00 a.m. and at any adjournment  
thereof.

Signed this \_\_\_\_\_ day of \_\_\_\_\_ 2016.

Witnesses:

1. Signature \_\_\_\_\_  
Name \_\_\_\_\_  
Address \_\_\_\_\_  
CNIC / Passport No. \_\_\_\_\_

2. Signature \_\_\_\_\_  
Name \_\_\_\_\_  
Address \_\_\_\_\_  
CNIC / Passport No. \_\_\_\_\_

Revenue  
Stamp

Signature of Member (s)

Shareholders' Folio No. \_\_\_\_\_  
and / or CDC  
Participant ID No. \_\_\_\_\_  
And Sub-account No. \_\_\_\_\_

### Important

This form of Proxy, duly completed, must be deposited at the Company's Registered Office at Cooperative Bank House, 5 Bank Square, Shahrah-e-Quaide-Azam, Lahore, not later than 48 hours before the time appointed for the meeting.

CDC Shareholders and their Proxies are each requested to attach attested photocopy of their Computerized National Identity Card (CNIC) or Passport with this proxy form before submission to the Company.

CDC Shareholders or their Proxies are requested to bring with them their Original Computerized National Identity Card or Passport along with the Participant's ID number and their account number at the time of attending the Annual General Meeting in order to facilitate their identification.



# دی پاکستان جنرل انشورنس کمپنی لمیٹڈ

## پراکسی فارم

میں / ہم  
ساکن  
بحیثیت ممبر دی پاکستان جنرل انشورنس کمپنی لمیٹڈ بذریعہ پراکسی  
ساکن  
کو یا ان کی عدم دستیابی کی صورت میں مسمی  
ساکن

کو اپنی / ہماری جانب سے پراکسی مقرر کر رہا رہی ہوں تاکہ وہ ہفتہ ۳۰ اپریل ۲۰۱۶ بوقت ۱۰:۰۰ بجے صبح منعقد ہونے والے ۶۸ ویں سالانہ اجلاس عام یا اس کے اس کے کسی بھی التوا میں میری / ہماری جگہ شرکت کرے اور ووٹ ڈالے۔

دستخط بروز \_\_\_\_\_ بتاریخ \_\_\_\_\_ ۲۰۱۶ء

گواہان:

ریونیواسٹمپ

ممبر (ممبران) کے دستخط

شیئر ہولڈر کا / فو لیو نمبر اور / یا سی ڈی سی  
پارٹیسپنٹ کا شناختی کارڈ نمبر  
اور ذیلی اکاؤنٹ نمبر

1- دستخط:  
نام:  
پتہ:  
شناختی کارڈ یا پاسپورٹ نمبر:  
2- دستخط:  
نام:  
پتہ:  
شناختی کارڈ یا پاسپورٹ نمبر:

اہم نوٹ:

پراکسی کا یہ فارم جو ہر طرح سے مکمل ہوا لازماً کمپنی کے رجسٹرڈ آفس واقع کوآپریٹو بینک ہاؤس، ۵ بینک اسکور شاہراہ قائد اعظم لاہور میں اجلاس کے طے شدہ وقت سے کم از کم ۴۸ گھنٹے قبل جمع کر دیا جائے۔  
سی ڈی سی شیئر ہولڈرز اور ان کی پراکسی سے درخواست ہے کہ ہر ایک اپنے کمپیوٹر رازڈ قومی شناختی کارڈ (سی این آئی سی) یا پاسپورٹ کی مصدقہ نقل کمپنی کو پراکسی فارم جمع کرانے سے قبل اس کے ساتھ منسلک کرے۔  
سی ڈی سی شیئر ہولڈرز یا ان کے پراکسی سے درخواست ہے کہ اپنے اصل کمپیوٹر رازڈ قومی شناختی کارڈ یا پاسپورٹ بشمول پارٹیسپنٹ کا آئی ڈی نمبر اور ان کے اکاؤنٹ نمبر اپنی شناخت میں سہولت کی غرض سے سالانہ اجلاس عام میں شرکت کے وقت ہمراہ لائیں۔



THE PAKISTAN GENERAL INSURANCE COMPANY LIMITED

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